

System Ridership Report: July 2014

System-wide ridership was virtually flat for the month of July (and for the year to date). SBCC was in summer session 18 days this year versus 19 days last year, which partially accounts for the ridership declines seen in that fare category and on Lines 4, 15x, 16, and 17. SBCC ridership per SBCC class day decreased 6.5%. UCSB had the same number of summer session class days both years. The decrease in Disabled cash fare ridership may be related to MTD's recent efforts to recertify passengers' eligibility for MTD disability ID cards. The summer influx of international students explains the increases in student pass use and ridership fluctuations on Lines 10, and 24x, as well as overloads at particular times of day on Lines 7, 8, 20, and 21x.

Table A: Ridership Trends by Fare Component

		Month			scal Year to Date	
Fare Categories	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change
General Fare	113,544	109,916	-3.2%	113,544	109,916	-3.2%
Transfers	61,974	58,236	-6.0%	61,974	58,236	-6.0%
Full Fare Prepaid (1)	126,915	141,457	11.5%	126,915	141,457	11.5%
Santa Barbara City College	46,686	41,346	-11.4%	46,686	41,346	-11.4%
Senior & Disabled Prepaid (2)	60,020	60,310	0.5%	60,020	60,310	0.5%
Shuttle (DWE & Seaside)	36,982	36,995	0.0%	36,982	36,995	0.0%
UC Santa Barbara	27,524	27,135	-1.4%	27,524	27,135	-1.4%
Student Prepaid (3)	53,298	59,351	11.4%	53,298	59,351	11.4%
Free	20,200	16,901	-16.3%	20,200	16,901	-16.3%
My Ride	15,886	14,152	-10.9%	15,886	14,152	-10.9%
Senior	15,322	15,027	-1.9%	15,322	15,027	-1.9%
Persons with Disabilities	4,812	3,657	-24.0%	4,812	3,657	-24.0%
Tokens	3,562	2,647	-25.7%	3,562	2,647	-25.7%
Total	586,725	587,130	0.1%	586,725	587,130	0.1%

⁽¹⁾ Includes adult 10-Ride and Unlimited 30-Day Passport use.

Table B: Revenue Hours and Revenue Miles

	Month			Fiscal Year to Date			
Metrics	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change	
Passengers	586,725	587,130	0.1%	586,725	587,130	0.1%	
Revenue Hours	16,720	16,863	0.9%	16,720	16,863	0.9%	
Passengers per Rev Hour	35.09	34.82	-0.8%	35.09	34.82	-0.8%	
Miles	204,646	207,668	1.5%	204,646	207,668	1.5%	
Passengers per Mile	2.87	2.83	-1.4%	2.87	2.83	-1.4%	

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

⁽²⁾ Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

⁽³⁾ Includes student 10-Ride and Unlimited 30-Day Passport use.

Table C: July 2014 System Ridership

	Month			Fiscal Year to Date			
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change	
West Santa Barbara	33,512	32,838	-2.0%	33,512	32,838	-2.0%	
2 East Santa Barbara	55,512	52,630	-5.2%	55,512	52,630	-5.2%	
3 Oak Park	20,848	19,156	-8.1%	20,848	19,156	-8.1%	
4 Mesa/SBCC	13,196	12,541	-5.0%	13,196	12,541	-5.0%	
5 Mesa / La Cumbre	15,795	16,082	1.8%	15,795	16,082	1.8%	
6 Goleta	62,027	59,846	-3.5%	62,027	59,846	-3.5%	
7 County Health / Fairview	13,949	13,955	0.0%	13,949	13,955	0.0%	
8 County Health	11,901	11,896	0.0%	11,901	11,896	0.0%	
9 Calle Real / Old Town Shuttle	2,963	3,058	3.2%	2,963	3,058	3.2%	
10 Cathedral Oaks	1,723	2,244	30.2%	1,723	2,244	30.2%	
11 UCSB	98,253	98,063	-0.2%	98,253	98,063	-0.2%	
12x Goleta Express	25,356	26,361	4.0%	25,356	26,361	4.0%	
14 Montecito	9,349	9,254	-1.0%	9,349	9,254	-1.0%	
15x SBCC / UCSB Express	8,550	7,267	-15.0%	8,550	7,267	-15.0%	
16 City College Shuttle	941	826	-12.2%	941	826	-12.2%	
17 Lower West / SBCC	20,237	19,686	-2.7%	20,237	19,686	-2.7%	
20 Carpinteria	33,312	32,242	-3.2%	33,312	32,242	-3.2%	
21x Carpinteria Express	10,010	9,887	-1.2%	10,010	9,887	-1.2%	
22 Old Mission	2,257	1,791	-20.6%	2,257	1,791	-20.6%	
23 Winchester Canyon	7,923	7,708	-2.7%	7,923	7,708	-2.7%	
24x UCSB Express	50,875	61,934	21.7%	50,875	61,934	21.7%	
25 Ellwood	4,266	4,740	11.1%	4,266	4,740	11.1%	
27 Isla Vista Shuttle	8,747	9,209	5.3%	8,747	9,209	5.3%	
36 Seaside Shuttle	5,912	6,761	14.4%	5,912	6,761	14.4%	
37 Crosstown Shuttle	7,155	7,409	3.5%	7,155	7,409	3.5%	
Booster Services	618	1,056	70.9%	618	1,056	70.9%	
System Subtotal	525, 187	528,440	0.6%	525,187	528,440	0.6%	
Downtown Waterfront Shuttles		l					
30 Downtown Shuttle	46,180	43,037	-6.8%	46,180	43,037	-6.8%	
31 East Beach Waterfront Shuttle	8,027	8,412	4.8%	8,027	8,412	4.8%	
32 West Beach Waterfront Shuttle	3,421	3,209	-6.2%	3,421	3,209	-6.2%	
Coastal Express Limited	1						
Coastal Express Limited - Santa Barbara	1,894	1,888	-0.3%	1,894	1,888	-0.3%	
Coastal Express Limited - Goleta	2,016	2,144	6.3%	2,016	2,144	6.3%	
Unknown/Miscellaneous	-	-	0.0%	-	-	0.0%	
System Total	586,725	587,130	0.1%	586,725	587,130	0.1%	
Related Routes							
20, 21x Carpinteria	43,322	42,129	-2.8%	43,322	42,129	-2.8%	
1, 2, 37 East/West & Crosstown	96,179	92,877	-3.4%	96,179	92,877	-3.4%	
4, 5, 15x, 16, 17 Mesa Lines	58,719	56,402	-3.9%	58,719	56,402	-3.9%	
7, 8, 9 Calle Real	28,813	28,909	0.3%	28,813	28,909	0.3%	
6, 11 State/Hollister	160,280	157,909	-1.5%	160,280	157,909	-1.5%	
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Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

<u>Table C Notes - Period over period comparison exceptions</u>: System changes and enhancements occur throughout the year. These affect the quality of conclusions drawn when comparing ridership period over period for those lines that are modified.

Table D: July 2014 - Passengers per Hour

		Month			Fiscal Year to Date	
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change
West Santa Barbara	35.8	35.1	-2.0%	35.8	35.1	-2.0%
2 East Santa Barbara	45.1	42.5	-5.9%	45.1	42.5	-5.9%
3 Oak Park	30.5	28.1	-8.1%	30.5	28.1	-8.1%
4 Mesa/SBCC	33.0	31.2	-5.4%	33.0	31.2	-5.4%
5 Mesa / La Cumbre	26.2	26.7	1.8%	26.2	26.7	1.8%
6 Goleta	37.7	36.4	-3.6%	37.7	36.4	-3.6%
7 Calle Real / Fairview	31.8	31.3	-1.8%	31.8	31.3	-1.8%
8 Calle Real / Turnpike	36.6	36.6	-0.1%	36.6	36.6	-0.1%
9 Calle Real / Old Town Shuttle	13.9	14.0	0.6%	13.9	14.0	0.6%
10 Cathedral Oaks	12.6	16.4	30.2%	12.6	16.4	30.2%
11 UCSB	37.0	36.9	-0.3%	37.0	36.9	-0.3%
12x Goleta Express	47.6	47.4	-0.4%	47.6	47.4	-0.4%
14 Montecito	21.6	21.4	-1.0%	21.6	21.4	-1.0%
15x SBCC / UCSB Express	31.3	26.6	-14.9%	31.3	26.6	-14.9%
16 City College Shuttle	233.5	205.0	-12.2%	233.5	205.0	-12.2%
17 Lower West / SBCC	72.2	69.8	-3.4%	72.2	69.8	-3.4%
20 Carpinteria	28.7	27.8	-3.2%	28.7	27.8	-3.2%
21x Carpinteria Express	26.6	26.2	-1.2%	26.6	26.2	-1.2%
22 Old Mission	16.5	13.1	-20.6%	16.5	13.1	-20.6%
23 Winchester Canyon	27.8	26.9	-3.1%	27.8	26.9	-3.1%
24x UCSB Express	65.0	71.4	9.9%	65.0	71.4	9.9%
25 Ellwood	32.5	36.1	11.1%	32.5	36.1	11.1%
27 Isla Vista Shuttle	22.9	24.1	5.3%	22.9	24.1	5.3%
36 Seaside Shuttle	16.2	18.6	14.4%	16.2	18.6	14.4%
37 Crosstown Shuttle	19.8	20.5	3.5%	19.8	20.5	3.5%
Booster Services	16.7	23.4	40.3%	16.7	23.4	40.3%
System Average	35.5	35.3	-0.4%	35.5	35.3	-0.4%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	36.8	34.6	-5.7%	36.8	34.6	-5.7%
31 East Beach Waterfront Shuttle	24.1	25.2	4.5%	24.1	25.2	4.5%
32 West Beach Waterfront Shuttle	22.4	21.0	-6.2%	22.4	21.0	-6.2%
Coastal Express Limited						
Coastal Express Limited - Santa Barbara	24.3	22.3	-8.1%	24.3	22.3	-8.1%
Coastal Express Limited - Goleta	22.4	22.8	2.2%	22.4	22.8	2.2%
Unknown/Miscellaneous	-	-	0.0%	-	-	0.0%
System Total	35.1	34.8	-0.8%	35.1	34.8	-0.8%
Related Routes	1					
20, 21x Carpinteria	28.2	27.4	-2.8%	28.2	27.4	-2.8%
1, 2, 37 East/West & Crosstown	38.1	36.6	-3.8%	38.1	36.6	-3.8%
4, 5, 15x, 16, 17 Mesa Lines	37.6	36.1	-4.1%	37.6	36.1	-4.1%
7, 8, 9 Calle Real/Fairview	29.5	29.2	-1.0%	29.5	29.2	-1.0%
, -,					23.2	

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

6, 11 State/Hollister

37.3

36.7

-1.5%

37.3

36.7

-1.5%

Table E: July 2014 – 'At Capacity' Loads Indicated

Classified as a 30 foot vehicle with 10 or more standees, or a 40 foot vehicle with 20 or more standees.

		Month		Fig	Fiscal Year to Date			
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change		
1 West Santa Barbara	1	8	700.0%	1	8	700.0%		
2 East Santa Barbara	8	7	-12.5%	8	7	-12.5%		
3 Oak Park	2	2	0.0%	2	2	0.0%		
4 Mesa/SBCC	1	2	100.0%	1	2	100.0%		
5 Mesa / La Cumbre	8	14	75.0%	8	14	75.0%		
6 Goleta	36	21	-41.7%	36	21	-41.7%		
7 Calle Real / Fairview	73	16	-78.1%	73	16	-78.1%		
8 Calle Real / Turnpike	26	-	-100.0%	26	-	-100.0%		
9 Calle Real / Old Town Shuttle	1	-	-100.0%	1	-	-100.0%		
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%		
11 UCSB	88	69	-21.6%	88	69	-21.6%		
12x Goleta Express	34	27	-20.6%	34	27	-20.6%		
14 Montecito	4	4	0.0%	4	4	0.0%		
15x SBCC / UCSB Express	13	6	-53.8%	13	6	-53.8%		
16 City College Shuttle	13	8	-38.5%	13	8	-38.5%		
17 Lower West / SBCC	26	10	-61.5%	26	10	-61.5%		
20 Carpinteria	3	15	400.0%	3	15	400.0%		
21x Carpinteria Express	18	3	-83.3%	18	3	-83.3%		
22 Old Mission	-	-	0.0%	-	-	0.0%		
23 Winchester Canyon	-	5	100.0%	-	5	100.0%		
24x UCSB Express	76	145	90.8%	76	145	90.8%		
25 Ellwood	-	1	100.0%	-	1	100.0%		
27 UCSB Shuttle	-	-	0.0%	-	-	0.0%		
36 Seaside Shuttle	1	1	0.0%	1	1	0.0%		
37 Crosstown Shuttle	-	1	100.0%	-	1	100.0%		
Booster Services	-	-	0.0%	-	-	0.0%		
System Subtotal	432	365	-15.5%	432	365	-15.5%		
Downtown Waterfront Shuttles		'						
30 Downtown Shuttle	142	132	-7.0%	142	132	-7.0%		
31 East Beach Waterfront Shuttle	3	2	-33.3%	3	2	-33.3%		
32 West Beach Waterfront Shuttle	2	-	-100.0%	2	-	-100.0%		
Coastal Express Limited								
Santa Barbara	-	-	0.0%	-	-	0.0%		
Goleta	-	-	0.0%	-	-	0.0%		
Unknown	-	1	100.0%	-	1	100.0%		
System Total	579	500	-13.6%	579	500	-13.6%		

Table F: July 2014 – 'Too Full To Board' Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

-assengers were refused service t		Month		Fiscal Year to Date			
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change	
1 West Santa Barbara	-	1	100.0%	-	1	100.0%	
2 East Santa Barbara	3	-	-100.0%	3	-	-100.0%	
3 Oak Park	-	-	0.0%	-	-	0.0%	
4 Mesa/SBCC	3	2	-33.3%	3	2	-33.3%	
5 Mesa / La Cumbre	12	24	100.0%	12	24	100.0%	
6 Goleta	24	9	-62.5%	24	9	-62.5%	
7 Calle Real / Fairview	20	3	-85.0%	20	3	-85.0%	
8 Calle Real / Turnpike	-	5	100.0%	-	5	100.0%	
9 Calle Real / Old Town Shuttle	-	1	100.0%	-	1	100.0%	
10 Cathedral Oaks	-	-	0.0%	-	-	0.0%	
11 UCSB	74	54	-27.0%	74	54	-27.0%	
12x Goleta Express	23	15	-34.8%	23	15	-34.8%	
14 Montecito	1	2	100.0%	1	2	100.0%	
15x SBCC / UCSB Express	4	2	-50.0%	4	2	-50.0%	
16 City College Shuttle	5	2	-60.0%	5	2	-60.0%	
17 Lower West / SBCC	17	18	5.9%	17	18	5.9%	
20 Carpinteria	2	16	700.0%	2	16	700.0%	
21x Carpinteria Express	-	15	100.0%	-	15	100.0%	
22 Old Mission	-	-	0.0%	-	-	0.0%	
23 Winchester Canyon	3	2	-33.3%	3	2	-33.3%	
24x UCSB Express	122	209	71.3%	122	209	71.3%	
25 Ellwood	-	1	100.0%	-	1	100.0%	
27 UCSB Shuttle	-	-	0.0%	-	-	0.0%	
36 Seaside Shuttle	-	2	100.0%	-	2	100.0%	
37 Crosstown Shuttle	-	-	0.0%	-	-	0.0%	
Booster Services	-	-	0.0%	-	-	0.0%	
System Subtotal	313	383	22.4%	313	383	22.4%	
Downtown Waterfront Shuttles		•					
30 Downtown Shuttle	372	172	-53.8%	372	172	-53.8%	
31 East Beach Waterfront Shuttle	10	12	20.0%	10	12	20.0%	
32 West Beach Waterfront Shuttle	4	1	-75.0%	4	1	-75.0%	
Coastal Express Limited					-		
Santa Barbara	-	-	0.0%	-	-	0.0%	
Goleta	-	-	0.0%	-	-	-100.0%	
Unknown	2	1	-50.0%	2	1	-50.0%	
System Total	701	569	-18.8%	701	569	-18.8%	
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Table G: July 2014 - Bicycles Carried

		Month		Fi	scal Year to Date	
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13	Jul 14 - Jul 14	%Change
1 West Santa Barbara	224	183	-18.3%	224	183	-18.3%
2 East Santa Barbara	644	587	-8.9%	644	587	-8.9%
3 Oak Park	209	152	-27.3%	209	152	-27.3%
4 Mesa/SBCC	156	174	11.5%	156	174	11.5%
5 Mesa / La Cumbre	367	323	-12.0%	367	323	-12.0%
6 Goleta	1,726	1,583	-8.3%	1,726	1,583	-8.3%
7 Calle Real / Fairview	223	328	47.1%	223	328	47.1%
8 Calle Real / Turnpike	231	213	-7.8%	231	213	-7.8%
9 Calle Real / Old Town Shuttle	54	34	-37.0%	54	34	-37.0%
10 Cathedral Oaks	27	49	81.5%	27	49	81.5%
11 UCSB	2,305	2,122	-7.9%	2,305	2,122	-7.9%
12x Goleta Express	745	770	3.4%	745	770	3.4%
14 Montecito	150	204	36.0%	150	204	36.0%
15x SBCC / UCSB Express	130	159	22.3%	130	159	22.3%
16 City College Shuttle	7	-	-100.0%	7	-	-100.0%
17 Lower West / SBCC	139	168	20.9%	139	168	20.9%
20 Carpinteria	669	920	37.5%	669	920	37.5%
21x Carpinteria Express	207	262	26.6%	207	262	26.6%
22 Old Mission	51	70	37.3%	51	70	37.3%
23 Winchester Canyon	99	63	-36.4%	99	63	-36.4%
24x UCSB Express	1,203	1,111	-7.6%	1,203	1,111	-7.6%
25 Ellwood	132	93	-29.5%	132	93	-29.5%
27 UCSB Shuttle	111	99	-10.8%	111	99	-10.8%
36 Seaside Shuttle*	-	-	N/A	-	-	N/A
37 Crosstown Shuttle*	-	-	N/A	-	-	N/A
Booster services	2	7	250.0%	2	7	250.0%
System Subtotal	9,811	9,674	-1.4%	9,811	9,674	-1.4%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	N/A	-	-	N/A
31 East Beach Waterfront Shuttle*	-	-	N/A	-	-	N/A
32 West Beach Waterfront Shuttle*	-	-	N/A	-	-	N/A
Coastal Express Limited						
Santa Barbara	6	8	33.3%	6	8	33.3%
Goleta	11	26	136.4%	11	26	136.4%
Unknown	28	18	-35.7%	28	18	-35.7%
System Total	9,856	9,726	-1.3%	9,856	9,726	-1.3%

^{*} The electric shuttles cannot carry bicycles.

Table H: July 2014 – Wheelchairs Boarded

		Month		F	iscal Year to Date	
LINE	Jul 13	Jul 14	%Change	Jul 13 - Jul 13		%Change
1 West Santa Barbara	90	87	-3.3%	90	87	-3.3%
2 East Santa Barbara	163	173	6.1%	163	173	6.1%
3 Oak Park	169	107	-36.7%	169	107	-36.7%
4 Mesa/SBCC	9	22	144.4%	9	22	144.4%
5 Mesa / La Cumbre	58	123	112.1%	58	123	112.1%
6 Goleta	208	292	40.4%	208	292	40.4%
7 Calle Real / Fairview	84	53	-36.9%	84	53	-36.9%
8 Calle Real / Turnpike	70	48	-31.4%	70	48	-31.4%
9 Calle Real / Old Town Shuttle	7	23	228.6%	7	23	228.6%
10 Cathedral Oaks	-	1	100.0%	-	1	100.0%
11 UCSB	288	311	8.0%	288	311	8.0%
12x Goleta Express	79	86	8.9%	79	86	8.9%
14 Montecito	32	33	3.1%	32	33	3.1%
15x SBCC / UCSB Express	1	4	300.0%	1	4	300.0%
16 City College Shuttle	-	7	100.0%	-	7	100.0%
17 Lower West / SBCC	11	28	154.5%	11	28	154.5%
20 Carpinteria	196	96	-51.0%	196	96	-51.0%
21x Carpinteria Express	34	14	-58.8%	34	14	-58.8%
22 Old Mission	-	-	0.0%	-	-	0.0%
23 Winchester Canyon	15	19	26.7%	15	19	26.7%
24x UCSB Express	20	16	-20.0%	20	16	-20.0%
25 Ellwood	27	25	-7.4%	27	25	-7.4%
27 UCSB Shuttle	7	11	57.1%	7	11	57.1%
36 Seaside Shuttle	3	5	66.7%	3	5	66.7%
37 Crosstown Shuttle	13	4	-69.2%	13	4	-69.2%
Booster Services	-	-	0.0%	-	-	0.0%
System Subtotal	1,584	1,588	0.3%	1,584	1,588	0.3%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	135	87	-35.6%	135	87	-35.6%
31 East Beach Waterfront Shuttle	19	7	-63.2%	19	7	-63.2%
32 West Beach Waterfront Shuttle	3	1	-66.7%	3	1	-66.7%
Coastal Express Limited					- 1	
Santa Barbara	-	1	100.0%	-	1	100.0%
Goleta		1	100.0%	-	1	100.0%
Unknown	3	3	0.0%	3	3	0.0%
System Total	1,744	1,688	-3.2%	1,744	1,688	-3.2%
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Table I: Ridership by Day Type

July 2013

July 2014

	Ridership	Days	Avg Daily Ridership	Ridership	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	483,991	22	22,000	484,327	22	22,015	15	0.1%
Saturday	53,383	4	13,346	53,403	4	13,351	5	0.0%
Sunday	49,351	5	9,870	49,400	5	9,880	10	0.1%
Total	586,725	31	18,927	587,130	31	18,940	13	0.1%

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Source: GFI Genfare, MTD Transit Development Department, Planning Section

External Factors Affecting Ridership

Service Days & School Days: There were the same number of weekdays, Saturdays, and Sundays in July 2014 as in July 2013. Secondary schools and SBCC each had one less class day in July this year, while UCSB was in summer session for the same number of days.

Weather: Overall temperatures for July 2014 were about 5° warmer than normal and 3° warmer than July 2013, although the extremes were greater in 2013. Both years saw only a trace of rain, which is normal for summer, but total rainfall for the season is well below normal.

Month	Weekdays	Saturdays	Sundays	HS + JHS	SBCC	UCSB
Jul-14	22	4	5	18 SS	18 SS	22 SS
Jul-13	22	4	5	19 SS	19 SS	22 SS

Source: Gregorian Calendar, SB Area School Districts, SBCC, UCSB.

Month	Temperature (°F)	High	Average	Low	Precipitation	
Jul-14	Maximum	90	75	68	Weekday: T in (2 days)	
	Mean	77	70	62	Saturday: T in (1 day)	T in
	Minimum	72	67	57	Sunday: T in (1 day)	
Jul-13	Maximum	98	78	65	Weekday: 0.1 in (1 day)	
	Mean	74	67	59	Saturday: 0 in (0 days)	0.1 in
	Minimum	69	62	54	Sunday: 0 in (0 days)	

Source: www.wunderground.com

Addendum: Data Source Documentation

GFI Genfare data is taken directly from the electronic farebox system on each MTD vehicle so equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

Passdat program accuracy is determined by the amount of GFI farebox data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.