



System Ridership Report: March 2010

System-wide ridership was down 4.3% month over month in March and is down 3.8% for the fiscal year to date. We carried 2,063 fewer passengers per weekday this March than last – a 7.3% decline. I can think of no explanation other than the generally depressed economy. Many people are unemployed, so they're no longer commuting to work, and others are perhaps limiting discretionary trips. Student ridership is up significantly, and we learned that vastly fewer parking permits on the UCSB campus were sold this school year, so students may be economizing by riding the bus. Shuttle ridership was the other bright spot – up by 9.8% over last March. Historically, DWE ridership has closely tracked City Transient Occupancy Tax revenues – e.g., when there are more tourists in town, more people ride the shuttles. TOT data for March will not be available until May or June.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
General Fare	108,765	113,073	-3.8%	1,007,880	1,445,056	-30.3%
Transfers	69,180	70,495	-1.9%	599,559	681,117	-12.0%
Full Fare Prepaid (1)	109,303	166,922	-34.5%	1,246,752	1,077,236	15.7%
Santa Barbara City College	125,727	120,162	4.6%	850,779	838,080	1.5%
Senior & Disabled Prepaid (2)	55,926	51,383	8.8%	466,333	421,066	10.8%
Shuttle (DWE, Commuter & Seaside)	39,992	36,438	9.8%	403,954	411,644	-1.9%
UC Santa Barbara	79,959	57,520	39.0%	606,983	442,347	37.2%
Student Prepaid (3)	53,207	56,201	-5.3%	380,120	413,415	-8.1%
Free	30,066	30,711	-2.1%	256,411	291,049	-11.9%
My Ride	9,428	9,082	3.8%	69,074	75,091	-8.0%
Senior	8,435	8,498	-0.7%	76,378	94,252	-19.0%
Persons with Disabilities	4,254	4,354	-2.3%	35,398	42,031	-15.8%
Tokens	2,902	3,459	-16.1%	23,154	26,479	-12.6%
Total	697,144	728,298	-4.3%	6,022,775	6,258,863	-3.8%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
Passengers	697,144	728,298	-4.3%	6,022,775	6,258,863	-3.8%
Revenue Hours	18,761	17,829	5.2%	157,752	153,374	2.9%
Passengers per Rev Hour	37.16	40.85	-9.0%	38.18	40.81	-6.4%
Miles	240,063	229,897	4.4%	1,993,542	1,957,393	1.8%
Passengers per Mile	2.90	3.17	-8.3%	3.02	3.20	-5.5%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C: March 2010 System Ridership

LINE	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
1 Westside	42,733	44,717	-4.4%	370,765	411,768	-10.0%
2 Eastside	62,314	67,355	-7.5%	540,755	583,492	-7.3%
3 Oak Park	29,297	35,901	-18.4%	245,996	277,368	-11.3%
4 Mesa/SBCC	14,612	14,289	2.3%	115,649	108,973	6.1%
5 Mesa / La Cumbre	18,816	19,759	-4.8%	152,642	189,531	-19.5%
6 Goleta	67,166	73,951	-9.2%	600,165	642,049	-6.5%
7 Calle Real / Fairview	10,603	-	100.0%	70,425	-	100.0%
8 Calle Real / Turnpike	12,436	23,870	-47.9%	126,864	219,518	-42.2%
9 Calle Real / Old Town Shuttle	5,733	9,956	-42.4%	60,118	76,834	-21.8%
10 Cathedral Oaks	3,651	6,393	-42.9%	40,300	43,529	-7.4%
11 UCSB	81,267	88,264	-7.9%	740,788	793,088	-6.6%
12x Goleta Express	23,889	28,037	-14.8%	221,535	254,841	-13.1%
14 Montecito	9,724	11,629	-16.4%	88,692	105,338	-15.8%
15x SBCC / UCSB Express	29,611	24,393	21.4%	193,980	163,187	18.9%
16 City College Shuttle	16,187	16,874	-4.1%	103,408	107,097	-3.4%
17 Westside / SBCC	23,941	24,776	-3.4%	200,474	212,447	-5.6%
20 Carpinteria	31,908	35,999	-11.4%	284,198	326,537	-13.0%
21x Carpinteria Express	10,988	11,700	-6.1%	91,382	99,807	-8.4%
22 Old Mission	2,194	2,676	-18.0%	20,208	23,390	-13.6%
23 Winchester Canyon	20,263	23,412	-13.5%	173,442	188,865	-8.2%
24x UCSB Express	49,625	43,921	13.0%	418,648	424,139	-1.3%
25 Ellwood	9,613	11,022	-12.8%	90,426	96,893	-6.7%
27 Isla Vista Shuttle	28,910	6,762	327.5%	177,179	42,171	320.1%
36 Seaside Shuttle	9,222	7,921	16.4%	75,642	74,351	1.7%
37 Crosstown Shuttle	13,414	13,669	-1.9%	116,703	113,114	3.2%
Booster Services	24,149	41,050	-41.2%	255,951	216,567	18.2%
System Subtotal	652,266	688,296	-5.2%	5,576,335	5,794,894	-3.8%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	32,501	28,761	13.0%	318,280	323,941	-1.7%
31 East Beach Waterfront Shuttle	5,107	3,602	41.8%	57,501	56,867	1.1%
32 West Beach Waterfront Shuttle	1,773	2,017	-12.1%	23,815	23,542	1.2%
33 Wharf Woody/Special Service	-	-	0.0%	63	4,364	-98.6%
Commuter Lot Shuttle						
50 Carrillo Commuter Lot Shuttle	1,254	1,588	-21.0%	14,062	14,794	-4.9%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	846	857	-1.3%	6,471	8,520	-24.0%
83 UCSB, County Health, Cottage Hospital	554	579	-4.3%	4,651	6,844	-32.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	721	878	-17.9%	6,118	9,210	-33.6%
85 Clean Air Express	1,673	1,720	-2.7%	12,261	15,267	-19.7%
Unknown	449	-	100.0%	3,218	620	419.0%
System Total	697,144	728,298	-4.3%	6,022,775	6,258,863	-3.8%

Related Routes						
20, 21x Carpinteria	42,896	47,699	-10.1%	375,580	426,344	-11.9%
1, 2, 37 East/West & Crosstown	118,461	125,741	-5.8%	1,028,223	1,108,374	-7.2%
4, 5, 15x, 16, 17 Mesa Lines	103,167	100,091	3.1%	766,153	781,235	-1.9%
7, 8, 9 Calle Real	28,772	33,826	-14.9%	257,407	296,352	-13.1%
6, 11 State/Hollister	148,433	162,215	-8.5%	1,340,953	1,435,137	-6.6%
82, 83, 84 Valley Express	2,121	2,314	-8.3%	17,240	24,574	-29.8%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C Notes: Period over period comparison exceptions. System changes and enhancements occur throughout the year. These affect the quality of conclusions drawn when comparing ridership period over period for those lines that are modified.

Table D: March 2010 – ‘Too Full To Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
1 Westside	1	1	0.0%	26	44	-40.9%
2 Eastside	13	4	225.0%	71	79	-10.1%
3 Oak Park	1	14	-92.9%	11	50	-78.0%
4 Mesa/SBCC	4	1	300.0%	24	22	9.1%
5 Mesa / La Cumbre	3	6	-50.0%	64	200	-68.0%
6 Goleta	29	21	38.1%	255	443	-42.4%
7 Calle Real / Fairview	-	-	0.0%	1	-	100.0%
8 Calle Real / Turnpike	-	-	0.0%	1	10	-90.0%
9 Calle Real / Old Town Shuttle	-	-	0.0%	1	2	-50.0%
10 Cathedral Oaks	-	2	-100.0%	2	29	-93.1%
11 UCSB	11	20	-45.0%	152	396	-61.6%
12x Goleta Express	2	11	-81.8%	30	127	-76.4%
14 Montecito	-	1	-100.0%	3	38	-92.1%
15x SBCC / UCSB Express	16	45	-64.4%	275	476	-42.2%
16 City College Shuttle	18	18	0.0%	170	241	-29.5%
17 Westside / SBCC	11	11	0.0%	116	184	-37.0%
20 Carpinteria	1	8	-87.5%	31	62	-50.0%
21x Carpinteria Express	-	-	0.0%	8	2	300.0%
22 Old Mission	-	-	0.0%	-	2	-100.0%
23 Winchester Canyon	18	4	350.0%	81	21	285.7%
24x UCSB Express	33	23	43.5%	420	553	-24.1%
25 Ellwood	-	-	0.0%	9	15	-40.0%
27 UCSB Shuttle	26	1	2500.0%	165	7	2257.1%
36 Seaside Shuttle	1	3	-66.7%	13	42	-69.0%
37 Crosstown Shuttle	1	-	0.0%	11	9	22.2%
System Subtotal	189	194	-2.6%	1,940	3,054	-36.5%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	153	61	150.8%	1,368	1,501	-8.9%
31 East Beach Waterfront Shuttle	1	2	-50.0%	63	101	-37.6%
32 West Beach Waterfront Shuttle	-	-	0.0%	1	5	-80.0%
33 Wharf Woody/Special Service	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	-	-	0.0%	4	8	-50.0%
System Total	343	257	33.5%	3,376	4,670	-27.7%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table E: March 2010 – ‘At Capacity’ Loads Indicated

Classified as a 30 foot vehicle with 10 or more standees, or a 40 foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
1 Westside	6	5	20.0%	68	120	-43.3%
2 Eastside	21	10	110.0%	204	218	-6.4%
3 Oak Park	9	12	-25.0%	55	62	-11.3%
4 Mesa/SBCC	3	3	0.0%	14	28	-50.0%
5 Mesa / La Cumbre	7	6	16.7%	63	161	-60.9%
6 Goleta	28	38	-26.3%	263	385	-31.7%
7 Calle Real / Fairview	2	-	100.0%	12	-	100.0%
8 Calle Real / Turnpike	-	2	-100.0%	12	28	-57.1%
9 Calle Real / Old Town Shuttle	2	-	100.0%	4	3	33.3%
10 Cathedral Oaks	1	-	100.0%	12	22	-45.5%
11 UCSB	30	28	7.1%	262	523	-49.9%
12x Goleta Express	2	21	-90.5%	48	133	-63.9%
14 Montecito	-	-	0.0%	10	39	-74.4%
15x SBCC / UCSB Express	47	22	113.6%	365	392	-6.9%
16 City College Shuttle	7	25	-72.0%	71	270	-73.7%
17 Westside / SBCC	16	12	33.3%	92	66	39.4%
20 Carpinteria	3	10	-70.0%	35	114	-69.3%
21x Carpinteria Express	5	7	-28.6%	27	38	-28.9%
22 Old Mission	-	-	0.0%	-	1	-100.0%
23 Winchester Canyon	7	9	-22.2%	28	47	-40.4%
24x UCSB Express	55	38	44.7%	446	493	-9.5%
25 Ellwood	3	-	100.0%	55	14	292.9%
27 UCSB Shuttle	9	3	200.0%	174	36	383.3%
36 Seaside Shuttle	6	11	-45.5%	25	79	-68.4%
37 Crosstown Shuttle	1	-	100.0%	12	4	200.0%
System Subtotal	270	262	3.1%	2,357	3,276	-28.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	52	88	-40.9%	857	931	-7.9%
31 East Beach Waterfront Shuttle	2	1	100.0%	28	22	27.3%
32 West Beach Waterfront Shuttle	1	-	100.0%	2	5	-60.0%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	-	-	0.0%	-	4	-100.0%
System Total	325	351	-7.4%	3,244	4,240	-23.5%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table F: March 2010 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
1 Westside	238	227	4.8%	1,953	2,452	-20.4%
2 Eastside	583	689	-15.4%	5,094	5,700	-10.6%
3 Oak Park	350	322	8.7%	2,579	3,283	-21.4%
4 Mesa/SBCC	233	224	4.0%	1,878	1,674	12.2%
5 Mesa / La Cumbre	303	361	-16.1%	2,890	3,563	-18.9%
6 Goleta	1,473	1,634	-9.9%	13,091	14,166	-7.6%
7 Calle Real / Fairview	297	-	100.0%	1,551	-	100.0%
8 Calle Real / Turnpike	227	427	-46.8%	2,400	3,780	-36.5%
9 Calle Real / Old Town Shuttle	36	51	-29.4%	387	766	-49.5%
10 Cathedral Oaks	42	67	-37.3%	393	520	-24.4%
11 UCSB	1,844	1,951	-5.5%	16,449	18,111	-9.2%
12x Goleta Express	526	765	-31.2%	5,310	6,741	-21.2%
14 Montecito	234	216	8.3%	2,005	2,402	-16.5%
15x SBCC / UCSB Express	448	425	5.4%	3,035	2,337	29.9%
16 City College Shuttle	111	120	-7.5%	629	762	-17.5%
17 Westside / SBCC	195	171	14.0%	1,539	1,366	12.7%
20 Carpinteria	641	785	-18.3%	6,093	7,332	-16.9%
21x Carpinteria Express	270	255	5.9%	2,924	2,524	15.8%
22 Old Mission	87	51	70.6%	690	496	39.1%
23 Winchester Canyon	301	236	27.5%	2,502	2,422	3.3%
24x UCSB Express	1,022	946	8.0%	9,225	9,563	-3.5%
25 Ellwood	172	158	8.9%	1,378	1,587	-13.2%
27 UCSB Shuttle	320	55	481.8%	2,010	389	416.7%
36 Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle*	-	-	0.0%	-	-	0.0%
System Subtotal	9,953	10,136	-1.8%	86,005	91,936	-6.5%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	-	0.0%
31 East Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
32 West Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
33 Wharf Woody*	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle*	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	15	26	-42.3%	46	145	-68.3%
83 UCSB, County Health, Cottage Hospital	50	29	72.4%	202	461	-56.2%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	16	-	100.0%	66	40	65.0%
85 Clean Air Express	6	1	500.0%	101	68	48.5%
Unknown	4	2	100.0%	62	37	67.6%
System Total	10,044	10,194	-1.5%	86,482	92,687	-6.7%

* The electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table G: March 2010 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change
1 Westside	157	138	13.8%	1,267	1,431	-11.5%
2 Eastside	217	175	24.0%	1,877	1,559	20.4%
3 Oak Park	165	157	5.1%	1,174	914	28.4%
4 Mesa/SBCC	20	29	-31.0%	216	171	26.3%
5 Mesa / La Cumbre	92	91	1.1%	700	692	1.2%
6 Goleta	360	323	11.5%	2,385	2,591	-8.0%
7 Calle Real / Fairview	51	-	100.0%	438	-	100.0%
8 Calle Real / Turnpike	30	69	-56.5%	458	844	-45.7%
9 Calle Real / Old Town Shuttle	67	178	-62.4%	879	1,205	-27.1%
10 Cathedral Oaks	-	4	-100.0%	11	12	-8.3%
11 UCSB	248	246	0.8%	2,051	2,342	-12.4%
12x Goleta Express	77	91	-15.4%	706	853	-17.2%
14 Montecito	45	33	36.4%	299	188	59.0%
15x SBCC / UCSB Express	11	18	-38.9%	47	233	-79.8%
16 City College Shuttle	27	23	17.4%	192	303	-36.6%
17 Westside / SBCC	45	27	66.7%	306	187	63.6%
20 Carpinteria	99	108	-8.3%	929	999	-7.0%
21x Carpinteria Express	29	39	-25.6%	343	310	10.6%
22 Old Mission	4	2	100.0%	18	17	5.9%
23 Winchester Canyon	24	16	50.0%	181	228	-20.6%
24x UCSB Express	35	37	-5.4%	295	337	-12.5%
25 Ellwood	14	21	-33.3%	81	125	-35.2%
27 UCSB Shuttle	3	-	100.0%	32	5	540.0%
36 Seaside Shuttle	5	-	100.0%	24	20	20.0%
37 Crosstown Shuttle	18	13	38.5%	206	93	121.5%
System Subtotal	1,843	1,838	0.3%	15,115	15,659	-3.5%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	31	67	-53.7%	644	441	46.0%
31 East Beach Waterfront Shuttle	18	11	63.6%	270	138	95.7%
32 West Beach Waterfront Shuttle	1	1	0.0%	32	21	52.4%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	3	-	100.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	34	-	100.0%	54	-	100.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	1	2	-50.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	2	-	100.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
Unknown	1	1	0.0%	3	3	0.0%
System Total	1,928	1,918	0.5%	16,124	16,265	-0.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table H: Ridership by Day Type

March 2010

March 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	605,861	86.9%	23	26,342	624,903	85.8%	22	28,405	-2,063	-7.3%
Saturday	50,609	7.3%	4	12,652	53,251	7.3%	4	13,313	-661	-5.0%
Sunday	40,674	5.8%	4	10,169	50,144	6.9%	5	10,029	140	1.4%
Total	697,144		31	22,489	728,298		31	23,493	-1,005	-4.3%

FY 2010

FY 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	5,033,478	83.6%	188	26,774	5,170,624	82.6%	187	27,650	-877	-3.2%
Saturday	543,779	9.0%	40	13,594	607,064	9.7%	41	14,806	-1,212	-8.2%
Sunday	445,518	7.4%	44	10,125	481,136	7.7%	44	10,935	-810	-7.4%
Total	6,022,775		272	22,143	6,258,824		272	23,010	-868	-3.8%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

External Factors Affecting Ridership

Service Days: There was one more weekday service day in March 2010 than in March 2009, and there was one less Sunday service day.

School Days: Schools were in session the same number of days this year as last year, except for UCSB, which had one more class day this year.

Weather: Mean temperatures in March 2010 were about 2° warmer than in March 2009, but still slightly cooler than 'normal.' We had about the same amount of rain this year as last year.

	Weekdays	Saturdays	Sundays
Mar 10	23	4	4
Mar 09	22	4	5

Source: Gregorian Calendar

	HS + JHS	SBCC	UCSB
Mar 10	20	20	18
Mar 09	20	20	17

Source: SB Area School Districts, SBCC, UCSB.

	Temperature (°F)	High	Average	Low	Precipitation	
Mar 10	Maximum	82	64	53	Weekday: 0.2 in (3 days)	
	Mean	67	57	45	Saturday: 0.4 in (1 day)	
	Minimum	60	50	38	Sunday: 0 in (0 days)	
Mar 09	Maximum	79	66	55	Weekday: 0.3 in (1 day)	
	Mean	65	54	43	Saturday: 0.1 in (1 day)	
	Minimum	58	48	36	Sunday: 0.3 in (1 day)	

Source: www.AccuWeather.com

Addendum: Data Source Documentation

GFI Genfare data is taken directly from the electronic farebox system on each MTD vehicle so equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

Passdat program accuracy is determined by the amount of GFI farebox data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.

Table I: March 2010 - Passengers per Hour

LINE	Month			Fiscal Year to Date			
	Mar 10	Mar 09	%Change	Jul 09 - Mar 10	Jul 08 - Mar 09	%Change	
1	Westside	49.5	52.8	-6.3%	50.8	56.6	-10.2%
2	Eastside	42.6	47.2	-9.7%	43.9	47.5	-7.7%
3	Oak Park	28.6	36.1	-20.8%	28.6	32.4	-11.6%
4	Mesa/SBCC	38.0	38.8	-2.1%	36.8	35.7	3.0%
5	Mesa / La Cumbre	30.2	33.4	-9.4%	28.8	36.7	-21.5%
6	Goleta	42.5	47.1	-9.8%	43.9	47.0	-6.6%
7	Calle Real / Fairview	24.3	-	100.0%	23.9	-	100.0%
8	Calle Real / Turnpike	37.2	36.7	1.5%	37.6	36.1	4.3%
9	Calle Real / Old Town Shuttle	15.9	23.6	-32.8%	18.7	21.9	-14.8%
10	Cathedral Oaks	25.7	41.1	-37.4%	33.7	33.0	2.2%
11	UCSB	39.6	43.3	-8.6%	41.7	44.4	-6.2%
12x	Goleta Express	43.8	52.6	-16.8%	47.6	55.0	-13.4%
14	Montecito	21.7	24.7	-12.2%	23.2	25.8	-10.2%
15x	SBCC / UCSB Express	40.8	38.0	7.4%	40.4	44.3	-8.6%
16	City College Shuttle	75.5	80.5	-6.2%	80.0	85.1	-5.9%
17	Westside / SBCC	78.2	81.2	-3.7%	74.7	74.6	0.2%
20	Carpinteria	27.3	31.2	-12.4%	28.2	32.4	-12.9%
21x	Carpinteria Express	27.9	30.7	-9.1%	27.8	30.4	-8.8%
22	Old Mission	13.5	15.3	-11.8%	13.9	15.3	-8.9%
23	Winchester Canyon	32.1	37.5	-14.5%	31.9	34.8	-8.3%
24x	UCSB Express	54.1	49.1	10.2%	54.8	53.1	3.3%
25	Ellwood	28.1	32.5	-13.5%	30.4	32.8	-7.1%
27	Isla Vista Shuttle	40.3	38.1	5.9%	38.1	36.0	5.8%
36	Seaside Shuttle	23.0	20.1	14.3%	21.0	20.7	1.4%
37	Crosstown Shuttle	20.0	21.3	-6.2%	21.3	20.7	2.9%
	School Boosters	67.6	113.0	-40.1%	96.9	83.2	16.5%
System Average		37.2	40.7	-8.6%	38.0	41.1	-7.6%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	38.2	33.5	14.0%	37.4	38.5	-2.9%
31	East Beach Waterfront Shuttle	30.8	21.7	41.8%	30.3	30.5	-0.6%
32	West Beach Waterfront Shuttle	21.5	24.4	-12.1%	26.2	26.3	-0.5%
33	Wharf Woody/Special Service	-	-	0.0%	8.4	15.7	-46.4%
Commuter Lot Shuttle							
50	Carillo Commuter Lot Shuttle	10.9	14.5	-24.5%	15.0	16.1	-7.0%
Valley Express/Clean Air Express							
82	Goleta, Raytheon	17.8	18.9	-5.6%	16.7	22.0	-24.3%
83	UCSB, County Health, Cottage Hospital	9.2	10.1	-8.4%	9.5	14.0	-32.5%
84	La Cumbre, Cottage Hosp, Downtown, SBCC	13.3	16.9	-21.4%	13.8	20.7	-33.7%
85	Clean Air Express	29.9	32.1	-7.0%	27.0	33.8	-20.4%
Unknown							
		7.7	-	100.0%	21.1	4.4	376.7%
System Total		37.2	40.8	-9.0%	38.2	40.7	-6.3%
Related Routes							
20, 21x	Carpinteria	27.5	31.1	-11.6%	28.1	31.9	-12.0%
1, 2, 37	East/West & Crosstown	43.6	47.7	-8.7%	45.0	49.3	-8.8%
4, 5, 15x, 16, 17	Mesa Lines	45.8	47.3	-3.2%	44.5	48.8	-8.8%
7, 8, 9	Calle Real/Fairview	25.4	31.6	-19.4%	27.0	30.9	-12.7%
6, 11	State/Hollister	40.8	44.9	-9.1%	42.6	45.6	-6.4%