



System Ridership Report: February 2010

System-wide ridership was down 2.1% month over month in February and is down 3.7% for the fiscal year to date. I can think of no explanation other than the generally depressed economy. Many people are unemployed, so they're no longer commuting to work, and others are perhaps limiting discretionary trips. Student ridership is up significantly, and we learned that vastly fewer parking permits on the UCSB campus were sold this school year, so students may be economizing by riding the bus. Shuttle ridership was the other bright spot – up by 11.4% over last February. Historically, DWE ridership has closely tracked City Transient Occupancy Tax revenues – e.g., when there are more tourists in town, more people ride the shuttles. TOT data for February will not be available until April or May.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
General Fare	96,336	102,691	-6.2%	899,115	1,331,983	-32.5%
Transfers	59,200	60,268	-1.8%	530,379	610,622	-13.1%
Full Fare Prepaid (1)	110,374	148,333	-25.6%	1,137,449	910,314	25.0%
Santa Barbara City College	117,982	111,835	5.5%	725,052	717,918	1.0%
Senior & Disabled Prepaid (2)	48,481	43,386	11.7%	410,407	369,683	11.0%
Shuttle (DWE, Commuter & Seaside)	32,755	29,399	11.4%	363,962	375,206	-3.0%
UC Santa Barbara	91,004	68,261	33.3%	527,024	384,827	37.0%
Student Prepaid (3)	47,105	49,732	-5.3%	326,913	357,214	-8.5%
Free	24,255	24,893	-2.6%	226,345	260,338	-13.1%
My Ride	6,338	7,616	-16.8%	59,646	66,009	-9.6%
Senior	7,165	7,707	-7.0%	67,943	85,754	-20.8%
Persons with Disabilities	3,718	3,682	1.0%	31,144	37,677	-17.3%
Tokens	2,607	3,212	-18.8%	20,252	23,020	-12.0%
Total	647,320	661,015	-2.1%	5,325,631	5,530,565	-3.7%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
Passengers	647,320	661,015	-2.1%	5,325,631	5,530,565	-3.7%
Revenue Hours	16,473	15,994	3.0%	138,991	135,545	2.5%
Passengers per Rev Hour	39.30	41.33	-4.9%	38.32	40.80	-6.1%
Miles	210,543	206,482	2.0%	1,753,479	1,727,495	1.5%
Passengers per Mile	3.07	3.20	-4.0%	3.04	3.20	-5.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C: February 2010 System Ridership

LINE	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
1 Westside	38,522	40,774	-5.5%	328,032	367,051	-10.6%
2 Eastside	54,944	58,473	-6.0%	478,441	516,137	-7.3%
3 Oak Park	24,438	31,186	-21.6%	216,699	241,467	-10.3%
4 Mesa/SBCC	13,397	11,907	12.5%	101,037	94,684	6.7%
5 Mesa / La Cumbre	17,376	18,442	-5.8%	133,826	169,772	-21.2%
6 Goleta	59,741	64,961	-8.0%	532,999	568,098	-6.2%
7 Calle Real / Fairview	9,047	-	100.0%	59,822	-	100.0%
8 Calle Real / Turnpike	10,579	20,311	-47.9%	114,428	195,648	-41.5%
9 Calle Real / Old Town Shuttle	5,856	8,472	-30.9%	54,385	66,878	-18.7%
10 Cathedral Oaks	3,881	5,849	-33.6%	36,649	37,136	-1.3%
11 UCSB	74,406	79,793	-6.8%	659,521	704,824	-6.4%
12x Goleta Express	21,303	24,858	-14.3%	197,646	226,804	-12.9%
14 Montecito	8,237	10,687	-22.9%	78,968	93,709	-15.7%
15x SBCC / UCSB Express	29,859	24,402	22.4%	164,369	138,794	18.4%
16 City College Shuttle	15,439	17,778	-13.2%	87,221	90,223	-3.3%
17 Westside / SBCC	22,869	22,753	0.5%	176,533	187,671	-5.9%
20 Carpinteria	27,253	31,500	-13.5%	252,290	290,538	-13.2%
21x Carpinteria Express	9,335	9,617	-2.9%	80,394	88,107	-8.8%
22 Old Mission	2,118	2,242	-5.5%	18,014	20,714	-13.0%
23 Winchester Canyon	20,884	23,352	-10.6%	153,179	165,453	-7.4%
24x UCSB Express	51,937	46,885	10.8%	369,023	380,218	-2.9%
25 Ellwood	10,348	11,094	-6.7%	80,813	85,871	-5.9%
27 Isla Vista Shuttle	31,524	9,195	242.8%	148,269	35,409	318.7%
36 Seaside Shuttle	7,758	6,656	16.6%	66,420	66,430	0.0%
37 Crosstown Shuttle	10,690	11,355	-5.9%	103,289	99,445	3.9%
Booster Services	29,135	36,311	-19.8%	231,802	175,517	32.1%
System Subtotal	610,876	628,853	-2.9%	4,924,069	5,106,598	-3.6%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	26,245	22,811	15.1%	285,779	295,180	-3.2%
31 East Beach Waterfront Shuttle	3,598	3,242	11.0%	52,394	53,265	-1.6%
32 West Beach Waterfront Shuttle	1,529	1,180	29.6%	22,042	21,525	2.4%
33 Wharf Woody/Special Service	-	-	0.0%	63	4,364	-98.6%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	1,292	1,614	-20.0%	12,808	13,206	-3.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	706	677	4.3%	5,625	7,663	-26.6%
83 UCSB, County Health, Cottage Hospital	387	471	-17.8%	4,097	6,265	-34.6%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	723	794	-8.9%	5,397	8,332	-35.2%
85 Clean Air Express	1,428	1,363	4.8%	10,588	13,547	-21.8%
Unknown	536	10	5260.0%	2,769	620	346.6%
System Total	647,320	661,015	-2.1%	5,325,631	5,530,565	-3.7%

Related Routes						
20, 21x Carpinteria	36,588	41,117	-11.0%	332,684	378,645	-12.1%
1, 2, 37 East/West & Crosstown	104,156	110,602	-5.8%	909,762	982,633	-7.4%
4, 5, 15x, 16, 17 Mesa Lines	98,940	95,282	3.8%	662,986	681,144	-2.7%
7, 8, 9 Calle Real	25,482	28,783	-11.5%	228,635	262,526	-12.9%
6, 11 State/Hollister	134,147	144,754	-7.3%	1,192,520	1,272,922	-6.3%
82, 83, 84 Valley Express	1,816	1,942	-6.5%	15,119	22,260	-32.1%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C Notes: Period over period comparison exceptions. System changes and enhancements occur throughout the year. These affect the quality of conclusions drawn when comparing ridership period over period for those lines that are modified.

Table D: February 2010 – ‘Too Full To Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
1 Westside	3	-	100.0%	25	43	-41.9%
2 Eastside	12	6	100.0%	58	75	-22.7%
3 Oak Park	1	19	-94.7%	10	36	-72.2%
4 Mesa/SBCC	6	1	500.0%	20	21	-4.8%
5 Mesa / La Cumbre	8	14	-42.9%	61	194	-68.6%
6 Goleta	20	32	-37.5%	226	422	-46.4%
7 Calle Real / Fairview	-	-	0.0%	1	-	100.0%
8 Calle Real / Turnpike	1	-	100.0%	1	10	-90.0%
9 Calle Real / Old Town Shuttle	-	-	0.0%	1	2	-50.0%
10 Cathedral Oaks	-	2	-100.0%	2	27	-92.6%
11 UCSB	13	13	0.0%	141	376	-62.5%
12x Goleta Express	1	7	-85.7%	28	116	-75.9%
14 Montecito	-	1	-100.0%	3	37	-91.9%
15x SBCC / UCSB Express	38	32	18.8%	259	431	-39.9%
16 City College Shuttle	24	32	-25.0%	152	223	-31.8%
17 Westside / SBCC	21	7	200.0%	105	173	-39.3%
20 Carpinteria	-	7	-100.0%	30	54	-44.4%
21x Carpinteria Express	-	-	0.0%	8	2	300.0%
22 Old Mission	-	-	0.0%	-	2	-100.0%
23 Winchester Canyon	14	6	133.3%	63	17	270.6%
24x UCSB Express	57	54	5.6%	387	530	-27.0%
25 Ellwood	2	5	-60.0%	9	15	-40.0%
27 UCSB Shuttle	39	6	550.0%	139	6	2216.7%
36 Seaside Shuttle	-	2	-100.0%	12	39	-69.2%
37 Crosstown Shuttle	-	-	0.0%	10	9	11.1%
System Subtotal	260	246	5.7%	1,751	2,860	-38.8%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	80	30	166.7%	1,215	1,440	-15.6%
31 East Beach Waterfront Shuttle	14	2	600.0%	62	99	-37.4%
32 West Beach Waterfront Shuttle	-	-	0.0%	1	5	-80.0%
33 Wharf Woody/Special Service	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	-	-	0.0%	4	8	-50.0%
System Total	354	278	27.3%	3,033	4,413	-31.3%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table E: February 2010 – ‘At Capacity’ Loads Indicated

Classified as a 30 foot vehicle with 10 or more standees, or a 40 foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
1 Westside	5	9	-44.4%	62	115	-46.1%
2 Eastside	23	21	9.5%	183	208	-12.0%
3 Oak Park	12	15	-20.0%	46	50	-8.0%
4 Mesa/SBCC	1	7	-85.7%	11	25	-56.0%
5 Mesa / La Cumbre	7	6	16.7%	56	155	-63.9%
6 Goleta	21	40	-47.5%	235	347	-32.3%
7 Calle Real / Fairview	6	-	100.0%	10	-	100.0%
8 Calle Real / Turnpike	1	13	-92.3%	12	26	-53.8%
9 Calle Real / Old Town Shuttle	-	-	0.0%	2	3	-33.3%
10 Cathedral Oaks	-	-	0.0%	11	22	-50.0%
11 UCSB	37	31	19.4%	232	495	-53.1%
12x Goleta Express	2	9	-77.8%	46	112	-58.9%
14 Montecito	1	1	0.0%	10	39	-74.4%
15x SBCC / UCSB Express	55	39	41.0%	318	370	-14.1%
16 City College Shuttle	13	18	-27.8%	64	245	-73.9%
17 Westside / SBCC	8	21	-61.9%	76	54	40.7%
20 Carpinteria	4	10	-60.0%	32	104	-69.2%
21x Carpinteria Express	7	1	600.0%	22	31	-29.0%
22 Old Mission	-	-	0.0%	-	1	-100.0%
23 Winchester Canyon	8	9	-11.1%	21	38	-44.7%
24x UCSB Express	89	74	20.3%	391	455	-14.1%
25 Ellwood	6	-	100.0%	52	14	271.4%
27 UCSB Shuttle	21	24	-12.5%	165	33	400.0%
36 Seaside Shuttle	-	4	-100.0%	19	68	-72.1%
37 Crosstown Shuttle	1	-	100.0%	11	4	175.0%
System Subtotal	328	352	-6.8%	2,087	3,014	-30.8%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	42	34	23.5%	805	843	-4.5%
31 East Beach Waterfront Shuttle	10	1	900.0%	26	21	23.8%
32 West Beach Waterfront Shuttle	-	-	0.0%	1	5	-80.0%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	-	-	0.0%	-	4	-100.0%
System Total	380	387	-1.8%	2,919	3,889	-24.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table F: February 2010 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
1 Westside	138	158	-12.7%	1,715	2,225	-22.9%
2 Eastside	470	494	-4.9%	4,511	5,011	-10.0%
3 Oak Park	260	274	-5.1%	2,229	2,961	-24.7%
4 Mesa/SBCC	142	167	-15.0%	1,645	1,450	13.4%
5 Mesa / La Cumbre	231	261	-11.5%	2,587	3,202	-19.2%
6 Goleta	1,131	1,308	-13.5%	11,618	12,532	-7.3%
7 Calle Real / Fairview	201	-	100.0%	1,254	-	100.0%
8 Calle Real / Turnpike	179	337	-46.9%	2,173	3,353	-35.2%
9 Calle Real / Old Town Shuttle	26	50	-48.0%	351	715	-50.9%
10 Cathedral Oaks	36	54	-33.3%	351	453	-22.5%
11 UCSB	1,615	1,607	0.5%	14,605	16,160	-9.6%
12x Goleta Express	435	510	-14.7%	4,784	5,976	-19.9%
14 Montecito	187	161	16.1%	1,771	2,186	-19.0%
15x SBCC / UCSB Express	410	307	33.6%	2,587	1,912	35.3%
16 City College Shuttle	95	90	5.6%	518	642	-19.3%
17 Westside / SBCC	157	149	5.4%	1,344	1,195	12.5%
20 Carpinteria	502	625	-19.7%	5,452	6,547	-16.7%
21x Carpinteria Express	236	184	28.3%	2,654	2,269	17.0%
22 Old Mission	83	32	159.4%	603	445	35.5%
23 Winchester Canyon	272	242	12.4%	2,201	2,186	0.7%
24x UCSB Express	946	829	14.1%	8,203	8,617	-4.8%
25 Ellwood	151	121	24.8%	1,206	1,429	-15.6%
27 UCSB Shuttle	311	70	344.3%	1,690	334	406.0%
36 Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle*	-	-	0.0%	-	-	0.0%
System Subtotal	8,214	8,030	2.3%	76,052	81,800	-7.0%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	-	0.0%
31 East Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
32 West Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
33 Wharf Woody*	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle*	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	9	14	-35.7%	31	119	-73.9%
83 UCSB, County Health, Cottage Hospital	21	30	-30.0%	152	432	-64.8%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	10	3	100.0%	50	40	25.0%
85 Clean Air Express	4	1	300.0%	95	67	41.8%
Unknown	5	6	-16.7%	58	35	65.7%
System Total	8,263	8,084	2.2%	76,438	82,493	-7.3%

* The electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table G: February 2010 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change
1 Westside	123	116	6.0%	1,110	1,293	-14.2%
2 Eastside	148	110	34.5%	1,660	1,384	19.9%
3 Oak Park	117	117	0.0%	1,009	757	33.3%
4 Mesa/SBCC	19	25	-24.0%	196	142	38.0%
5 Mesa / La Cumbre	68	60	13.3%	608	601	1.2%
6 Goleta	232	244	-4.9%	2,025	2,268	-10.7%
7 Calle Real / Fairview	43	-	100.0%	387	-	100.0%
8 Calle Real / Turnpike	35	49	-28.6%	428	775	-44.8%
9 Calle Real / Old Town Shuttle	79	73	8.2%	812	1,027	-20.9%
10 Cathedral Oaks	-	-	0.0%	11	8	37.5%
11 UCSB	218	161	35.4%	1,803	2,096	-14.0%
12x Goleta Express	70	96	-27.1%	629	762	-17.5%
14 Montecito	22	18	22.2%	254	155	63.9%
15x SBCC / UCSB Express	7	15	-53.3%	36	215	-83.3%
16 City College Shuttle	20	31	-35.5%	165	280	-41.1%
17 Westside / SBCC	43	25	72.0%	261	160	63.1%
20 Carpinteria	110	84	31.0%	830	891	-6.8%
21x Carpinteria Express	40	27	48.1%	314	271	15.9%
22 Old Mission	-	1	-100.0%	14	15	-6.7%
23 Winchester Canyon	15	34	-55.9%	157	212	-25.9%
24x UCSB Express	34	41	-17.1%	260	300	-13.3%
25 Ellwood	8	8	0.0%	67	104	-35.6%
27 UCSB Shuttle	7	1	600.0%	29	5	480.0%
36 Seaside Shuttle	2	1	100.0%	19	20	-5.0%
37 Crosstown Shuttle	22	5	340.0%	188	80	135.0%
System Subtotal	1,482	1,342	10.4%	13,272	13,821	-4.0%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	37	21	76.2%	613	374	63.9%
31 East Beach Waterfront Shuttle	17	10	70.0%	252	127	98.4%
32 West Beach Waterfront Shuttle	1	1	0.0%	31	20	55.0%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	3	-	100.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	19	-	100.0%	20	-	100.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	1	2	-50.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	2	-	100.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
Unknown	-	-	0.0%	2	2	0.0%
System Total	1,556	1,374	13.2%	14,196	14,347	-1.1%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table H: Ridership by Day Type

February 2010

February 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	543,509	84.0%	19	28,606	555,633	84.1%	19	29,244	-638	-2.2%
Saturday	62,157	9.6%	5	12,431	65,656	9.9%	5	13,131	-700	-5.3%
Sunday	41,654	6.4%	4	10,414	39,726	6.0%	4	9,932	482	4.9%
Total	647,320		28	23,119	661,015		28	23,608	-489	-2.1%

FY 2010

FY 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	4,427,617	83.1%	165	26,834	4,545,721	82.2%	165	27,550	-716	-2.6%
Saturday	493,170	9.3%	36	13,699	553,813	10.0%	37	14,968	-1,269	-8.5%
Sunday	404,844	7.6%	40	10,121	430,992	7.8%	39	11,051	-930	-8.4%
Total	5,325,631		241	22,098	5,530,526		241	22,948	-850	-3.7%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

External Factors Affecting Ridership

Service Days: There were the same number of service days in February 2010 as in February 2009.

School Days: All schools were in session the same number of days this year as last year.

Weather: Mean temperatures in February 2010 were slightly warmer than in February 2009, but still a couple of degrees cooler than 'normal.' We had more rain in fewer rainy days this year than last year.

	Weekdays	Saturdays	Sundays
Feb 10	19	5	4
Feb 09	19	5	4

Source: Gregorian Calendar

	HS + JHS	SBCC	UCSB
Feb 10	18	18	19
Feb 09	18	18	19

Source: SB Area School Districts, SBCC, UCSB.

	Temperature (°F)	High	Average	Low	Precipitation
Feb 10	Maximum	74	59	53	Weekday: 3.3 in (5 days) Saturday: 1.2 in (3 days) Sunday: 0.1 (1 day) 4.6 in
	Mean	64	55	45	
	Minimum	56	49	37	
Feb 09	Maximum	79	60	54	Weekday: 2.5 in (8 days) Saturday: 1.3 in (3 days) Sunday: 0.1 in (2 days) 3.8 in
	Mean	63	52	42	
	Minimum	54	44	33	

Source: www.AccuWeather.com

Addendum: Data Source Documentation

GFI Genfare data is taken directly from the electronic farebox system on each MTD vehicle so equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

Passdat program accuracy is determined by the amount of GFI farebox data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.

Table I: February 2010 - Passengers per Hour

LINE	Month			Fiscal Year to Date			
	Feb 10	Feb 09	%Change	Jul 09 - Feb 10	Jul 08 - Feb 09	%Change	
1	Westside	51.3	54.1	-5.2%	50.9	57.0	-10.7%
2	Eastside	43.4	46.2	-6.0%	44.1	47.6	-7.4%
3	Oak Park	27.9	35.6	-21.6%	28.6	31.9	-10.3%
4	Mesa/SBCC	42.2	37.5	12.6%	36.6	35.3	3.7%
5	Mesa / La Cumbre	31.5	34.6	-9.1%	28.6	37.1	-22.9%
6	Goleta	42.4	46.1	-8.0%	44.1	47.0	-6.2%
7	Calle Real / Fairview	24.1	-	100.0%	23.8	-	100.0%
8	Calle Real / Turnpike	37.0	35.3	4.8%	37.7	36.0	4.6%
9	Calle Real / Old Town Shuttle	18.4	22.6	-18.7%	19.0	21.7	-12.2%
10	Cathedral Oaks	33.1	43.6	-24.0%	34.8	31.9	9.0%
11	UCSB	40.8	43.7	-6.7%	42.0	44.6	-5.9%
12x	Goleta Express	44.3	52.0	-14.8%	48.1	55.3	-13.0%
14	Montecito	21.1	25.1	-16.1%	23.4	26.0	-9.9%
15x	SBCC / UCSB Express	47.8	42.9	11.6%	40.4	45.6	-11.4%
16	City College Shuttle	75.8	89.4	-15.2%	80.9	86.0	-5.9%
17	Westside / SBCC	82.4	82.0	0.5%	74.3	73.8	0.7%
20	Carpinteria	26.4	30.5	-13.5%	28.3	32.6	-13.0%
21x	Carpinteria Express	27.6	28.6	-3.3%	27.7	30.4	-8.8%
22	Old Mission	14.4	14.2	1.4%	14.0	15.3	-8.5%
23	Winchester Canyon	37.2	41.6	-10.6%	31.9	34.4	-7.4%
24x	UCSB Express	63.5	57.0	11.4%	54.9	53.6	2.5%
25	Ellwood	33.8	36.2	-6.7%	30.7	32.8	-6.3%
27	Isla Vista Shuttle	51.5	46.3	11.2%	37.7	35.7	5.8%
36	Seaside Shuttle	21.9	19.0	15.2%	20.8	20.8	-0.2%
37	Crosstown Shuttle	19.3	20.5	-5.9%	21.4	20.6	4.2%
	School Boosters	86.6	106.4	-18.5%	101.4	78.4	29.5%
System Average		39.5	41.6	-5.2%	38.1	41.2	-7.4%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	33.0	29.0	14.1%	37.3	39.1	-4.6%
31	East Beach Waterfront Shuttle	24.6	21.7	13.4%	30.3	31.3	-3.5%
32	West Beach Waterfront Shuttle	20.9	15.8	32.5%	26.7	26.5	0.5%
33	Wharf Woody/Special Service	-	-	0.0%	8.4	15.7	-46.4%
Commuter Lot Shuttle							
50	Carillo Commuter Lot Shuttle	13.7	17.1	-19.9%	15.6	16.4	-4.8%
Valley Express/Clean Air Express							
82	Goleta, Raytheon	18.0	17.2	4.3%	16.5	22.4	-26.3%
83	UCSB, County Health, Cottage Hospital	7.8	9.5	-17.8%	9.5	14.5	-34.6%
84	La Cumbre, Cottage Hosp, Downtown, SBCC	16.1	17.7	-8.9%	13.8	21.3	-35.0%
85	Clean Air Express	30.9	29.5	4.8%	26.5	34.1	-22.2%
Unknown		10.9	0.4	2851.4%	21.1	5.7	271.1%
System Total		39.3	41.3	-4.9%	38.3	40.7	-5.9%
Related Routes							
20, 21x Carpinteria		26.7	30.0	-11.1%	28.2	32.0	-12.0%
1, 2, 37 East/West & Crosstown		44.9	47.7	-5.9%	45.2	49.5	-8.8%
4, 5, 15x, 16, 17 Mesa Lines		50.1	50.2	-0.3%	44.3	49.0	-9.6%
7, 8, 9 Calle Real/Fairview		26.0	30.3	-14.2%	27.2	30.8	-11.8%
6, 11 State/Hollister		41.5	44.7	-7.3%	42.9	45.6	-6.0%