

MTD

Santa Barbara

System Ridership Report: April 2010

System-wide ridership was down 6.3% month over month in April and is down 4.0% for the fiscal year to date. I can think of no explanation other than the generally depressed economy. Many people are unemployed, so they're no longer commuting to work, and others are perhaps limiting discretionary trips. Student ridership is still up significantly for the year. April was generally cooler, grayer, and wetter this year than last year, which could account for some decline in ridership. Earth Day weekend in 2010 saw only a 12% boost in ridership (over average April weekends), down from the 17% increase experienced in 2009.

Table A: Ridership Trends by Fare Component

Fare Categories	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
General Fare	106,422	110,434	-3.6%	1,114,302	1,555,490	-28.4%
Transfers	65,045	68,253	-4.7%	664,604	749,370	-11.3%
Full Fare Prepaid (1)	106,473	163,680	-35.0%	1,353,225	1,240,916	9.1%
Santa Barbara City College	114,088	109,635	4.1%	964,867	947,715	1.8%
Senior & Disabled Prepaid (2)	52,671	50,174	5.0%	519,004	471,240	10.1%
Shuttle (DWE, Commuter & Seaside)	38,360	40,204	-4.6%	442,314	451,848	-2.1%
UC Santa Barbara	95,792	71,155	34.6%	702,775	513,502	36.9%
Student Prepaid (3)	54,036	55,713	-3.0%	434,156	469,128	-7.5%
Free	35,675	43,136	-17.3%	292,086	334,185	-12.6%
My Ride	8,125	9,096	-10.7%	77,199	84,187	-8.3%
Senior	8,307	8,706	-4.6%	84,685	102,958	-17.7%
Persons with Disabilities	3,587	3,986	-10.0%	38,985	46,017	-15.3%
Tokens	2,528	3,385	-25.3%	25,682	29,864	-14.0%
Total	691,109	737,557	-6.3%	6,713,884	6,996,420	-4.0%

(1) Includes adult 10-Ride and Unlimited 30-Day Passport use.

(2) Includes seniors' and persons with disabilities' 10-Ride and Unlimited 30-Day Passport use.

(3) Includes student 10-Ride and Unlimited 30-Day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table B: Revenue Hours and Revenue Miles

Metrics	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
Passengers	691,109	737,557	-6.3%	6,713,884	6,996,420	-4.0%
Revenue Hours	18,124	17,572	3.1%	175,876	170,945	2.9%
Passengers per Rev Hour	38.13	41.97	-9.2%	38.17	40.93	-6.7%
Miles	232,033	227,683	1.9%	2,225,575	2,185,075	1.9%
Passengers per Mile	2.98	3.24	-8.1%	3.02	3.20	-5.8%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C: April 2010 System Ridership

LINE	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
1 Westside	41,416	42,949	-3.6%	412,181	454,717	-9.4%
2 Eastside	60,781	65,273	-6.9%	601,536	648,765	-7.3%
3 Oak Park	27,952	31,116	-10.2%	273,948	308,484	-11.2%
4 Mesa/SBCC	13,854	12,865	7.7%	129,503	121,838	6.3%
5 Mesa / La Cumbre	17,093	19,060	-10.3%	169,735	208,591	-18.6%
6 Goleta	65,231	73,873	-11.7%	665,396	715,922	-7.1%
7 Calle Real / Fairview	10,715	-	100.0%	81,140	-	100.0%
8 Calle Real / Turnpike	11,631	25,953	-55.2%	138,495	245,471	-43.6%
9 Calle Real / Old Town Shuttle	5,734	9,866	-41.9%	65,852	86,700	-24.0%
10 Cathedral Oaks	3,894	6,080	-36.0%	44,194	49,609	-10.9%
11 UCSB	79,757	89,860	-11.2%	820,545	882,948	-7.1%
12x Goleta Express	23,194	27,879	-16.8%	244,729	282,720	-13.4%
14 Montecito	8,864	12,085	-26.7%	97,556	117,423	-16.9%
15x SBCC / UCSB Express	27,275	25,003	9.1%	221,255	188,190	17.6%
16 City College Shuttle	16,347	16,125	1.4%	119,755	123,222	-2.8%
17 Westside / SBCC	22,544	23,413	-3.7%	223,018	235,860	-5.4%
20 Carpinteria	30,223	34,742	-13.0%	314,421	361,279	-13.0%
21x Carpinteria Express	10,392	14,351	-27.6%	101,774	114,158	-10.8%
22 Old Mission	2,052	2,982	-31.2%	22,260	26,372	-15.6%
23 Winchester Canyon	22,044	25,971	-15.1%	195,486	214,836	-9.0%
24x UCSB Express	56,427	50,360	12.0%	475,075	474,499	0.1%
25 Ellwood	10,935	11,421	-4.3%	101,361	108,314	-6.4%
27 Isla Vista Shuttle	33,804	9,560	253.6%	210,983	51,731	307.8%
36 Seaside Shuttle	7,969	8,009	-0.5%	83,611	82,360	1.5%
37 Crosstown Shuttle	12,587	13,557	-7.2%	129,290	126,671	2.1%
Booster Services	23,919	38,841	-38.4%	279,870	255,408	9.6%
System Subtotal	646,634	691,194	-6.4%	6,222,969	6,486,088	-4.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	31,924	33,662	-5.2%	350,204	357,603	-2.1%
31 East Beach Waterfront Shuttle	5,770	5,025	14.8%	63,271	61,892	2.2%
32 West Beach Waterfront Shuttle	1,693	2,134	-20.7%	25,508	25,676	-0.7%
33 Wharf Woody/Special Service	-	-	0.0%	63	4,364	-98.6%
Commuter Lot Shuttle						
50 Carrillo Commuter Lot Shuttle	1,114	1,780	-37.4%	15,176	16,574	-8.4%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	742	753	-1.5%	7,213	9,273	-22.2%
83 UCSB, County Health, Cottage Hospital	584	572	2.1%	5,235	7,416	-29.4%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	800	807	-0.9%	6,918	10,017	-30.9%
85 Clean Air Express	1,733	1,616	7.2%	13,994	16,883	-17.1%
Unknown	115	14	100.0%	3,333	634	425.7%
System Total	691,109	737,557	-6.3%	6,713,884	6,996,420	-4.0%

Related Routes						
20, 21x Carpinteria	40,615	49,093	-17.3%	416,195	475,437	-12.5%
1, 2, 37 East/West & Crosstown	114,784	121,779	-5.7%	1,143,007	1,230,153	-7.1%
4, 5, 15x, 16, 17 Mesa Lines	97,113	96,466	0.7%	863,266	877,701	-1.6%
7, 8, 9 Calle Real	28,080	35,819	-21.6%	285,487	332,171	-14.1%
6, 11 State/Hollister	144,988	163,733	-11.4%	1,485,941	1,598,870	-7.1%
82, 83, 84 Valley Express	2,126	2,132	-0.3%	19,366	26,706	-27.5%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Table C Notes: Period over period comparison exceptions System changes and enhancements occur throughout the year. These affect the quality of conclusions drawn when comparing ridership period over period for those lines that are modified.

Table D: April 2010 – ‘Too Full To Board’ Loads Indicated

Passengers were refused service because a vehicle was too full to safely board additional riders.

LINE	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
1 Westside	-	6	-100.0%	26	50	-48.0%
2 Eastside	1	13	-92.3%	72	92	-21.7%
3 Oak Park	2	3	-33.3%	13	53	-75.5%
4 Mesa/SBCC	-	2	-100.0%	24	24	0.0%
5 Mesa / La Cumbre	4	16	-75.0%	68	216	-68.5%
6 Goleta	28	61	-54.1%	283	504	-43.8%
7 Calle Real / Fairview	-	-	0.0%	1	-	100.0%
8 Calle Real / Turnpike	-	-	0.0%	1	10	-90.0%
9 Calle Real / Old Town Shuttle	-	-	0.0%	1	2	-50.0%
10 Cathedral Oaks	-	-	0.0%	2	29	-93.1%
11 UCSB	20	27	-25.9%	172	423	-59.3%
12x Goleta Express	2	-	100.0%	32	127	-74.8%
14 Montecito	-	1	-100.0%	3	39	-92.3%
15x SBCC / UCSB Express	24	14	71.4%	299	490	-39.0%
16 City College Shuttle	20	24	-16.7%	190	265	-28.3%
17 Westside / SBCC	4	3	33.3%	120	187	-35.8%
20 Carpinteria	3	-	100.0%	34	62	-45.2%
21x Carpinteria Express	-	1	-100.0%	8	3	166.7%
22 Old Mission	-	-	0.0%	-	2	-100.0%
23 Winchester Canyon	22	11	100.0%	103	32	221.9%
24x UCSB Express	42	65	-35.4%	462	618	-25.2%
25 Ellwood	3	11	-72.7%	12	26	-53.8%
27 UCSB Shuttle	36	1	3500.0%	201	8	2412.5%
36 Seaside Shuttle	1	1	0.0%	14	43	-67.4%
37 Crosstown Shuttle	-	-	0.0%	11	9	22.2%
System Subtotal	212	260	-18.5%	2,152	3,314	-35.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	153	141	8.5%	1,521	1,642	-7.4%
31 East Beach Waterfront Shuttle	15	16	-6.3%	78	117	-33.3%
32 West Beach Waterfront Shuttle	-	-	0.0%	1	5	-80.0%
33 Wharf Woody/Special Service	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	1	-	0.0%	5	8	-37.5%
System Total	381	417	-8.6%	3,757	5,087	-26.1%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table E: April 2010 – ‘At Capacity’ Loads Indicated

Classified as a 30 foot vehicle with 10 or more standees, or a 40 foot vehicle with 20 or more standees.

LINE	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
1 Westside	11	9	22.2%	79	129	-38.8%
2 Eastside	9	18	-50.0%	213	236	-9.7%
3 Oak Park	7	13	-46.2%	62	75	-17.3%
4 Mesa/SBCC	1	4	-75.0%	15	32	-53.1%
5 Mesa / La Cumbre	5	13	-61.5%	68	174	-60.9%
6 Goleta	53	50	6.0%	316	435	-27.4%
7 Calle Real / Fairview	-	-	100.0%	12	-	100.0%
8 Calle Real / Turnpike	-	7	-100.0%	12	35	-65.7%
9 Calle Real / Old Town Shuttle	1	-	100.0%	5	3	66.7%
10 Cathedral Oaks	-	2	-100.0%	12	24	-50.0%
11 UCSB	47	49	-4.1%	309	572	-46.0%
12x Goleta Express	7	9	-22.2%	55	142	-61.3%
14 Montecito	-	10	-100.0%	10	49	-79.6%
15x SBCC / UCSB Express	25	44	-43.2%	390	436	-10.6%
16 City College Shuttle	18	38	-52.6%	89	308	-71.1%
17 Westside / SBCC	19	-	100.0%	111	66	68.2%
20 Carpinteria	9	3	200.0%	44	117	-62.4%
21x Carpinteria Express	-	-	0.0%	27	38	-28.9%
22 Old Mission	-	1	-100.0%	-	2	-100.0%
23 Winchester Canyon	15	8	87.5%	43	55	-21.8%
24x UCSB Express	84	41	104.9%	530	534	-0.7%
25 Ellwood	13	9	44.4%	68	23	195.7%
27 UCSB Shuttle	47	12	291.7%	221	48	360.4%
36 Seaside Shuttle	2	4	-50.0%	27	83	-67.5%
37 Crosstown Shuttle	-	-	0.0%	12	4	200.0%
System Subtotal	373	344	8.4%	2,730	3,620	-24.6%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	49	92	-46.7%	906	1,023	-11.4%
31 East Beach Waterfront Shuttle	3	9	-66.7%	31	31	0.0%
32 West Beach Waterfront Shuttle	-	-	0.0%	2	5	-60.0%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	1	-100.0%
Unknown	-	-	0.0%	-	4	-100.0%
System Total	425	445	-4.5%	3,669	4,685	-21.7%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table F: April 2010 – Bicycles Carried

LINE	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
1 Westside	176	229	-23.1%	2,129	2,681	-20.6%
2 Eastside	563	712	-20.9%	5,657	6,412	-11.8%
3 Oak Park	309	352	-12.2%	2,888	3,635	-20.6%
4 Mesa/SBCC	276	160	72.5%	2,154	1,834	17.4%
5 Mesa / La Cumbre	301	400	-24.8%	3,191	3,963	-19.5%
6 Goleta	1,537	1,806	-14.9%	14,628	15,972	-8.4%
7 Calle Real / Fairview	336	-	100.0%	1,887	-	100.0%
8 Calle Real / Turnpike	212	568	-62.7%	2,612	4,348	-39.9%
9 Calle Real / Old Town Shuttle	58	62	-6.5%	445	828	-46.3%
10 Cathedral Oaks	38	34	11.8%	431	554	-22.2%
11 UCSB	1,960	2,063	-5.0%	18,409	20,174	-8.7%
12x Goleta Express	545	556	-2.0%	5,855	7,297	-19.8%
14 Montecito	260	299	-13.0%	2,265	2,701	-16.1%
15x SBCC / UCSB Express	430	503	-14.5%	3,465	2,840	22.0%
16 City College Shuttle	121	96	26.0%	750	858	-12.6%
17 Westside / SBCC	163	151	7.9%	1,702	1,517	12.2%
20 Carpinteria	634	828	-23.4%	6,727	8,160	-17.6%
21x Carpinteria Express	349	418	-16.5%	3,273	2,942	11.3%
22 Old Mission	74	42	76.2%	764	538	42.0%
23 Winchester Canyon	371	388	-4.4%	2,873	2,810	2.2%
24x UCSB Express	1,064	1,147	-7.2%	10,289	10,710	-3.9%
25 Ellwood	210	221	-5.0%	1,588	1,808	-12.2%
27 UCSB Shuttle	322	80	302.5%	2,332	469	397.2%
36 Seaside Shuttle*	-	-	0.0%	-	-	0.0%
37 Crosstown Shuttle*	-	-	0.0%	-	-	0.0%
System Subtotal	10,309	11,115	-7.3%	96,314	103,051	-6.5%
Downtown Waterfront Shuttles						
30 Downtown Shuttle*	-	-	0.0%	-	-	0.0%
31 East Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
32 West Beach Waterfront Shuttle*	-	-	0.0%	-	-	0.0%
33 Wharf Woody*	-	-	0.0%	-	-	0.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle*	-	-	0.0%	-	-	0.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	7	25	-72.0%	53	170	-68.8%
83 UCSB, County Health, Cottage Hospital	41	41	0.0%	243	502	-51.6%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	8	3	166.7%	74	43	72.1%
85 Clean Air Express	-	2	-100.0%	101	70	44.3%
Unknown	7	4	75.0%	69	41	68.3%
System Total	10,372	11,190	-7.3%	96,854	103,877	-6.8%

* The electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table G: April 2010 – Wheelchairs Boarded

LINE	Month			Fiscal Year to Date		
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change
1 Westside	128	156	-17.9%	1,395	1,587	-12.1%
2 Eastside	228	173	31.8%	2,105	1,732	21.5%
3 Oak Park	153	160	-4.4%	1,327	1,074	23.6%
4 Mesa/SBCC	15	16	-6.3%	231	187	23.5%
5 Mesa / La Cumbre	69	93	-25.8%	769	785	-2.0%
6 Goleta	364	270	34.8%	2,749	2,861	-3.9%
7 Calle Real / Fairview	39	-	100.0%	477	-	100.0%
8 Calle Real / Turnpike	32	73	-56.2%	490	917	-46.6%
9 Calle Real / Old Town Shuttle	79	146	-45.9%	958	1,351	-29.1%
10 Cathedral Oaks	-	-	0.0%	11	12	-8.3%
11 UCSB	270	209	29.2%	2,321	2,551	-9.0%
12x Goleta Express	53	84	-36.9%	759	937	-19.0%
14 Montecito	34	52	-34.6%	333	240	38.8%
15x SBCC / UCSB Express	6	9	-33.3%	53	242	-78.1%
16 City College Shuttle	35	26	34.6%	227	329	-31.0%
17 Westside / SBCC	30	27	11.1%	336	214	57.0%
20 Carpinteria	115	86	33.7%	1,044	1,085	-3.8%
21x Carpinteria Express	44	52	-15.4%	387	362	6.9%
22 Old Mission	-	1	-100.0%	18	18	0.0%
23 Winchester Canyon	20	36	-44.4%	201	264	-23.9%
24x UCSB Express	36	66	-45.5%	331	403	-17.9%
25 Ellwood	11	16	-31.3%	92	141	-34.8%
27 UCSB Shuttle	2	2	0.0%	34	7	385.7%
36 Seaside Shuttle	12	-	100.0%	36	20	80.0%
37 Crosstown Shuttle	11	32	-65.6%	217	125	73.6%
System Subtotal	1,786	1,785	0.1%	16,901	17,444	-3.1%
Downtown Waterfront Shuttles						
30 Downtown Shuttle	45	60	-25.0%	689	501	37.5%
31 East Beach Waterfront Shuttle	20	16	25.0%	290	154	88.3%
32 West Beach Waterfront Shuttle	-	-	0.0%	32	21	52.4%
33 Wharf Woody	-	-	0.0%	-	1	-100.0%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	1	-	100.0%	4	-	100.0%
Valley Express/Clean Air Express						
82 Goleta, Raytheon	19	8	137.5%	73	8	812.5%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	1	2	-50.0%
84 La Cumbre, Cottage Hosp, Downtown, SBCC	-	-	0.0%	2	-	100.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
Unknown	1	-	0.0%	4	3	33.3%
System Total	1,872	1,869	0.2%	17,996	18,134	-0.8%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Table H: Ridership by Day Type

April 2010

April 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	596,821	86.4%	22	27,128	635,425	86.2%	22	28,883	-1,755	-6.1%
Saturday	55,570	8.0%	4	13,893	57,198	7.8%	4	14,300	-407	-2.8%
Sunday	38,718	5.6%	4	9,680	44,934	6.1%	4	11,234	-1,554	-13.8%
Total	691,109		30	23,037	737,557		30	24,585	-1,548	-6.3%

FY 2010

FY 2009

	Ridership	% of Total	Days	Avg Daily Ridership	Ridership	% of Total	Days	Avg Daily Ridership	Change in Daily Ridership	% Change in Daily Ridership
Weekday	5,630,299	83.9%	210	26,811	5,806,088	83.0%	209	27,780	-969	-3.5%
Saturday	599,349	8.9%	44	13,622	664,262	9.5%	45	14,761	-1,140	-7.7%
Sunday	484,236	7.2%	48	10,088	526,070	7.5%	48	10,960	-872	-8.0%
Total	6,713,884		302	22,231	6,996,420		302	23,167	-936	-4.0%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

External Factors Affecting Ridership

Service Days: There were the same number of service days in 2009 and 2010.

School Days: Secondary schools and SBCC had one more day of classes in April this year than they did last year. UCSB had the same number.

Weather: April 2010 high temperatures were significantly cooler than those in April 2009, while lows were slightly higher. There were 9 days of rain this year, versus only 1 in 2009.

	Weekdays	Saturdays	Sundays
Apr 10	22	4	4
Apr 09	22	4	4

Source: Gregorian Calendar

	HS + JHS	SBCC	UCSB
Apr 10	20	20	22
Apr 09	19	19	22

Source: SB Area School Districts, SBCC, UCSB.

	Temperature (°F)	High	Average	Low	Precipitation
Apr 10	Maximum	79	62	54	Weekday: 1.1 in (7 days) Saturday: 0 in (0 days) Sunday: 1.2 in (2 days) 2.4 in
	Mean	65	56	47	
	Minimum	58	51	42	
Apr 09	Maximum	93	72	54	Weekday: 0.5 in (1 day) Saturday: 0 in (0 days) Sunday: 0 in (0 days) 0.5 in
	Mean	69	57	45	
	Minimum	60	52	39	

Source: www.AccuWeather.com

Addendum: Data Source Documentation

GFI Genfare data is taken directly from the electronic farebox system on each MTD vehicle so equipped. In general, GFI data has not been verified, modified, adjusted, added, or removed since being captured at the time of the driver/passenger transaction. GFI data is considered raw data.

Passdat program accuracy is determined by the amount of GFI farebox data that remains unchanged as compared to Trapeze Run and Trip templates for the evaluation time period. Both human and mechanical errors influence the need to make manual adjustments. These corrections are defined and determined by evaluation of historical and experiential ridership patterns.

Table I: March 2010 - Passengers per Hour

LINE	Month			Fiscal Year to Date			
	Apr 10	Apr 09	%Change	Jul 09 - Apr 10	Jul 08 - Apr 09	%Change	
1	Westside	49.8	51.4	-3.2%	50.7	56.0	-9.6%
2	Eastside	43.1	46.3	-6.9%	43.8	47.4	-7.6%
3	Oak Park	28.4	31.6	-10.1%	28.6	32.3	-11.5%
4	Mesa/SBCC	37.6	35.0	7.7%	36.9	35.6	3.5%
5	Mesa / La Cumbre	28.5	32.8	-13.2%	28.8	36.3	-20.7%
6	Goleta	42.7	48.4	-11.8%	43.8	47.2	-7.2%
7	Calle Real / Fairview	24.8	-	100.0%	24.0	-	100.0%
8	Calle Real / Turnpike	36.2	40.5	-10.4%	37.5	36.5	2.7%
9	Calle Real / Old Town Shuttle	16.5	24.1	-31.7%	18.4	22.1	-16.6%
10	Cathedral Oaks	27.6	39.1	-29.4%	33.1	33.7	-1.7%
11	UCSB	40.2	45.3	-11.2%	41.5	44.5	-6.7%
12x	Goleta Express	44.1	53.2	-17.1%	47.2	54.8	-13.8%
14	Montecito	20.6	25.7	-20.0%	22.9	25.8	-11.2%
15x	SBCC / UCSB Express	38.7	39.4	-1.6%	40.2	43.5	-7.6%
16	City College Shuttle	76.3	79.1	-3.6%	79.5	84.3	-5.6%
17	Westside / SBCC	76.1	79.0	-3.7%	74.9	75.0	-0.2%
20	Carpinteria	26.8	30.8	-13.0%	28.1	32.3	-12.9%
21x	Carpinteria Express	27.6	38.1	-27.6%	27.7	31.2	-11.2%
22	Old Mission	13.1	17.6	-25.8%	13.8	15.5	-10.8%
23	Winchester Canyon	36.1	42.6	-15.3%	32.3	35.6	-9.1%
24x	UCSB Express	63.2	55.4	14.2%	55.7	53.3	4.5%
25	Ellwood	33.1	34.6	-4.2%	30.7	32.9	-6.8%
27	Isla Vista Shuttle	49.1	41.6	18.0%	39.5	36.9	7.0%
36	Seaside Shuttle	20.7	20.8	-0.5%	21.0	20.7	1.2%
37	Crosstown Shuttle	19.6	21.1	-7.2%	21.1	20.7	1.8%
	School Boosters	67.0	110.6	-39.4%	93.3	86.4	8.0%
System Average		38.2	41.5	-7.9%	38.0	41.2	-7.6%
Downtown Waterfront Shuttles							
30	Downtown Shuttle	38.9	40.8	-4.7%	37.5	38.7	-3.1%
31	East Beach Waterfront Shuttle	35.8	31.4	14.1%	30.7	30.6	0.6%
32	West Beach Waterfront Shuttle	21.2	26.7	-20.7%	25.8	26.4	-2.2%
33	Wharf Woody/Special Service	-	-	0.0%	8.4	15.7	-46.4%
Commuter Lot Shuttle							
50	Carillo Commuter Lot Shuttle	10.2	16.2	-37.4%	14.5	16.2	-10.2%
Valley Express/Clean Air Express							
82	Goleta, Raytheon	16.3	16.6	-1.4%	16.6	21.4	-22.4%
83	UCSB, County Health, Cottage Hospital	10.1	9.9	2.0%	9.5	13.6	-29.7%
84	La Cumbre, Cottage Hosp, Downtown, SBCC	15.4	15.5	-0.9%	13.9	20.2	-31.0%
85	Clean Air Express	32.4	30.2	7.2%	27.5	33.5	-17.8%
Unknown		2.1	0.5	100.0%	20.3	3.7	448.6%
System Total		38.1	42.0	-9.2%	38.2	40.9	-6.6%
Related Routes							
20, 21x Carpinteria		27.0	32.6	-17.3%	28.0	32.0	-12.5%
1, 2, 37 East/West & Crosstown		43.9	46.7	-6.0%	44.9	49.1	-8.5%
4, 5, 15x, 16, 17 Mesa Lines		44.5	46.3	-3.9%	44.5	48.5	-8.3%
7, 8, 9 Calle Real/Fairview		25.5	34.1	-25.2%	26.8	31.2	-14.1%
6, 11 State/Hollister		41.3	46.6	-11.5%	42.5	45.7	-6.9%