



AGENDA
Meeting
of the
BOARD OF DIRECTORS
of the
SANTA BARBARA METROPOLITAN TRANSIT DISTRICT
A Public Agency
November 1, 2011
8:30 a.m.
Santa Barbara MTD Auditorium
550 Olive Street, Santa Barbara, CA 93101

1. CALL TO ORDER

2. ROLL CALL OF THE BOARD OF DIRECTORS

Dave Davis, Chair; Roger Aceves, Vice Chair; Olivia Rodriguez, Secretary; Dick Weinberg, Director; Brian Fahnestock, Director; John Britton, Director; Chuck McQuary, Director

3. REPORT REGARDING POSTING OF AGENDA

CONSENT CALENDAR

4. APPROVAL OF PRIOR MINUTES (ATTACHMENT- ACTION MAY BE TAKEN)

The Board will be asked to waive the reading of and approve the draft minutes for the meeting of October 18, 2011.

5. CASH REPORT- (ATTACHMENTS- ACTION MAY BE TAKEN)

The Board will be asked to review the cash report of October 11, 2011 through October 24, 2011.

THIS CONCLUDES THE CONSENT CALENDAR

6. PUBLIC COMMENT

Members of the public may address the Board on items within the jurisdiction of the Board that are not scheduled for public hearing. The time allotted per speaker will be at the discretion of the Board Chair. If you wish to address the Board under this item number, please complete and deliver to the MTD Board Clerk before the meeting is convened, a "Request to Speak" form including a description of the subject you wish to address. Additional public comment will be allowed during each agenda item, including closed session items. Please fill out the Request to Speak form and indicate the agenda item # that you wish to comment on.

7. QUARTERLY STAFF REPORTS (ATTACHMENT- ACTION MAY BE TAKEN)

The Board will review quarterly staff reports for the period of July 1, 2011 through September 30, 2011.

8. GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)

- a) Halloween
- b) Coastal Express Limited Service
- c) Back Up Generator System
- d) Calle Real
- e) FY 2011 National Transit Database Report
- f) State Controller's Report
- g) End of Year Calendar
- h) Stuff the Bus 2011 Toy Drive
- i) Other

9. OTHER BUSINESS AND COMMITTEE REPORTS-- (ACTION MAY BE TAKEN)

The Board will report on related public transit issues and committee meetings.

10. ADJOURNMENT

AMERICANS WITH DISABILITIES ACT: If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.



DRAFT MINUTES
Meeting
of the
BOARD OF DIRECTORS
of the
SANTA BARBARA METROPOLITAN TRANSIT DISTRICT
A Public Agency
October 18 2011
8:30 a.m.
Santa Barbara MTD Auditorium
550 Olive Street, Santa Barbara, CA 93101

1. CALL TO ORDER

Chair Davis called the meeting to order at 8:30 a.m.

2. ROLL CALL OF THE BOARD OF DIRECTORS

Chair Davis reported that all members were present except for Director Fahnestock who would not be present at today's meeting and Director Aceves who arrived at 8:33 a.m.

3. REPORT REGARDING POSTING OF AGENDA

Imelda Martin, Executive Assistant to the General Manager and Board of Directors reported that the agenda was posted on October 14, 2011 at MTD's Administration office, mailed and emailed to those on the agenda minutes list, and posted on MTD's website.

CONSENT CALENDAR

4. APPROVAL OF PRIOR MINUTES (ATTACHMENT- ACTION MAY BE TAKEN)

Chair Davis directed that the following be included in the minutes on agenda item 10. Chair Davis informed the Board that Board Member Rodriguez had informed him that she received two packages containing anonymous personnel-related complaints. Chair Davis took possession of the complaints and conferred with Vice Chair Aceves and MTD legal Counsel Doug Large. At the direction of Mr. Large, as the Board does not act upon anonymous complaints, the complaints were not distributed to the Board or staff. Legitimate whistleblowers are protected by state and federal law. If MTD receives complaints and is asked that they remain confidential, MTD would do so under the provisions of the law.

Director Britton moved to approve the draft minutes for the meeting of September 20, 2011 with Chair Davis' addition. Director Aceves seconded the motion. Director Rodriguez abstained due to her absence from the meeting. The motion passed unanimously.

5. CASH REPORT- (ATTACHMENTS- ACTION MAY BE TAKEN)

Director Aceves moved to approve the cash report of September 27, 2011 through October 10, 2011. Director Britton seconded the motion. The motion passed unanimously.

THIS CONCLUDES THE CONSENT CALENDAR

6. PUBLIC COMMENT

There was none made.

7. GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)

Manager of Strategic Planning & Compliance Steve Maas reported that every three years the Federal Transit Administration conducts a review of each transit agency in the nation. They review 24 areas of compliance, including civil rights, finance, and control of assets, among others. The on-site review was conducted in September. Assistant General Manager/ Controller Jerry Estrada reported that the final report shows no deficiencies in the 24 areas, consistent with the two previous review, for a total of nine years. There was one deficiency in the draft report, related to misplaced certificates that were not in the proper files. This item was corrected prior to the Final Report with the implementation of a procurement checklist.

Mr. Estrada reported on the upper State Street transit signal project. Mr. Estrada explained that this is a cooperative project with the City of Santa Barbara and the Santa Barbara County Association of Governments (SBCAG). SBCAG is the lead agency and the administrator of the Federal funding. MTD's buses will be equipped with emitters which will be able to communicate with traffic lights at fifteen intersections to extend the green light. This project is 100 percent funded by a Federal grant, with the exception of the installation of the equipment on MTD buses.

Mr. Estrada also reported that the ticket vending machines (TVMs) are installed internally for staff training. Staff anticipates releasing the first TVM in early 2012. Staff continues to work on the credit/debit card aspect of the TVMs. Mr. Estrada asked if the credit/debit card contracts can be addressed with the Finance Committee to review the terms of the agreements, and then be brought back to the full Board for approval. David Damiano, Manager of Transit Development, reported that a TVM will be installed in Santa Barbara at Scolari's Market, and another at Community Center in Goleta. Additionally, General Manager Fisher stated that staff intends to communicate with Albertson's in Carpinteria as another possible TVM location.

Mr. Damiano updated the Board on the change in Schedules to Lines 36 - Crosstown Shuttle & 37 - Seaside Shuttle. The changes will be included in the reprint of the schedule guide and currently are posted at the bus stops.

Mr. Damiano and Paul Tumbleson discussed Line 15x overloads in detail. Following a discussion, staff was directed to research how other districts are handling overloads, contracts with universities and community colleges.

Mr. Maas updated the Board with a report on Coastal Express Limited ridership. He reported that in September, on average, there were 6.5 passengers on any given trip. Mr. Damiano reported that his department continues to work with the larger employers and SBCAG staff to get a handle on service needs of the community.

General Manager Fisher discussed regional transfers with the Board. Staff reported that discussions continue with SBCAG staff related to transfers.

8. OTHER BUSINESS AND COMMITTEE REPORTS– (ACTION MAY BE TAKEN)

The Board discussed the Measure A Ordinance as it relates to MTD.

9. RECESS TO CLOSED SESSION– UNION NEGOTIATIONS–SUPERVISORS CONTRACT (ACTION MAY BE TAKEN)

The Board met in closed session pursuant to Government Code §54957.6 to discuss labor negotiations with labor negotiators Sherrie Fisher, General Manager and Jerry Estrada, Assistant General Manager.

PUBLIC COMMENT WILL BE ALLOWED RELATED TO THE CLOSED SESSION ITEM(S) BEFORE THE RECESS.

Upon returning from closed session, Chair Davis reported that direction was given to staff to enter into a contract with Supervisors through 6-30-2012. Chair Davis thanked staff and especially thanked the Supervisors for working on these negotiations.

10. ADJOURNMENT

Director Aceves moved to adjourn the meeting at 10:03 a.m. Director Rodriguez seconded the motion. The motion passed unanimously.

AMERICANS WITH DISABILITIES ACT: If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.

Santa Barbara Metropolitan Transit District
Cash Report
Board Meeting of November 1, 2011
For the Period October 11, 2011 through October 24, 2011

MONEY MARKET

Beginning Balance October 11, 2011 **\$4,790,212.99**

SB-325 (LTF)	402,093.61
Passenger Fares	171,189.14
Measure "A"	107,060.82
Accounts Receivable	58,711.38
Advertising/Prepaid Deposits	1,483.20
Miscellaneous/Asset Sales	932.20
Total Deposits	741,470.35

WC Transfer - October 11	31.45
ACH Garn/Escrow	(1,419.43)
ACH Pensions Transfer	(31,568.02)
ACH Tax Deposit	(134,838.49)
Payroll Transfer	(312,690.12)
Operations Transfer	(405,357.76)
Total Disbursements	(885,842.37)

Ending Balance **\$4,645,840.97**

CASH INVESTMENTS

LAIF Account	\$3,301,309.05
Money Market Account	4,645,840.97

Total Cash Balance **\$7,947,150.02**

SELF INSURED LIABILITY ACCOUNTS

WC / Liability Reserves	(\$1,326,469.29)
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Working Capital **\$6,620,680.73**

**Santa Barbara Metropolitan Transit District
Cash Receipts of Accounts Receivable**

Date	Company	Description	Amount
10/11/2011	City of SB - Public Works	Advertising on Buses	800.00
10/11/2011	Godzilla Graphics	Advertising on Buses	9,456.00
10/11/2011	Sansum Clinic	Advertising on Buses	1,440.00
10/11/2011	The Jewelry Mart	Advertising on Buses	288.00
10/12/2011	Cinbatel Agency	Advertising on Buses	688.00
10/12/2011	Cinbatel Agency	Advertising on Buses	584.80
10/12/2011	Eastern Real Estate/Autism Speaks	Advertising on Buses	404.00
10/13/2011	Cottage Hospital	Passes/Token Sales	670.00
10/17/2011	American Riviera Bank	Advertising on Buses	600.00
10/17/2011	Kara Woods Agency	Advertising on Buses	1,700.00
10/17/2011	Kara Woods Agency	Advertising on Buses	8,807.00
10/17/2011	UCSB Bookstore	Passes/Passport Sales	3,750.00
10/19/2011	Santa Barbara Axxess	Advertising on Buses	3,460.00
10/20/2011	UCSB - Parking Services-7001	Passes/Passport Sales	6,868.00
10/20/2011	UCSB - Parking Services-7001	Passes/Passport Sales	780.00
10/24/2011	Blue Line Media LLC	Advertising on Buses	1,470.50
10/24/2011	City of SB - Commuter Lot	Commuter Lot Shuttle - Oct 11	16,945.08
Total Accounts Receivable Paid During Period			\$58,711.38

**Santa Barbara Metropolitan Transit District
Accounts Payable**

Check #	Date	Company	Description	Amount	Voids
99244	8/18/2011	PREVOST CAR INC.- CREDIT DEPT.	BUS PARTS	686.25	V
99595	10/10/2011	ALLIED ELECTRONICS, INC	BUS PARTS	52.37	V
99596	10/10/2011	BAY ALARM COMPANY, INC	CONTRACT MAINT	255.90	V
99597	10/10/2011	BIG BRAND TIRES	SERVICE VEHICLE MAINTENANCE	281.79	V
99599	10/10/2011	CARQUEST AUTO PARTS	BUS PARTS & SUPPLIES	146.48	V
99600	10/10/2011	CENTRAL COAST CIRCULATION, LL	BUS BOOK DISTRIBUTION	575.00	V
99601	10/10/2011	CHILD SUPPORT ENFORCEMENT AG	PAYROLL RELATED	147.69	V
99602	10/10/2011	CIO SOLUTIONS, LP	PROFESSIONAL SERVICES	612.50	V
99603	10/10/2011	COAST TRUCK PARTS	BUS PARTS	443.86	V
99604	10/10/2011	CUMMINS CAL PACIFIC LLC	BUS PARTS & SUPPLIES	198.54	V
99605	10/10/2011	DEAILE, MARY	PAYROLL RELATED	106.15	V
99606	10/10/2011	DONS INDUSTRIAL SUPPLY DBA	BUS PARTS/SHOP SUPPLIES	196.64	V
99607	10/10/2011	DRUG TESTING NETWORK, INC	DRUG TESTING	34.95	V
99608	10/10/2011	ERGOMETRICS, INC.	DRIVER TEST SCORING	25.00	V
99609	10/10/2011	FISHER, SHERRIE	REIMBURSEMENT	120.00	V
99610	10/10/2011	FRED'S UPHOLSTERY DBA	UPHOLSTERY REPAIRS	2,450.00	V
99611	10/10/2011	FREEDMAN SEATING COMPANY	BUS PARTS	25,340.65	V
99613	10/10/2011	STATE OF CALIFORNIA	PAYROLL RELATED	123.00	V
99614	10/10/2011	GIBBS INTERNATIONAL INC	BUS PARTS	1,093.03	V
99615	10/10/2011	GILLIG LLC	BUS PARTS	2,554.51	V
99616	10/10/2011	GOODYEAR TIRE & RUBBER CO	LEASED TIRES	10,187.54	V
99618	10/10/2011	GRAINGER, INC.	SHOP/B&G SUPPLIES	66.66	V
99619	10/10/2011	H.G. MAKELIM CO.	BUS PARTS	3,199.42	V
99620	10/10/2011	HOME IMPROVEMENT CTR.	SHOP/B&G SUPPLIES	43.35	V
99621	10/10/2011	UNITED STATES TREASURY - IRS	PAYROLL RELATED	500.00	V
99681	10/13/2011	ALLIED ELECTRONICS, INC	BUS PARTS	172.39	
99682	10/13/2011	ARCHBALD & SPRAY	LEGAL COUNSEL	6,804.77	
99683	10/13/2011	ANDREWS, HENRY	RETIREE HEALTH REIMBURSEMENT	285.00	
99684	10/13/2011	AXLE TECH INTERNATIONAL DB	BUS PARTS	404.06	
99685	10/13/2011	BNS ELECTRONICS, INC.	GIB. SITE RENTAL	252.17	
99686	10/13/2011	BUENA TOOL, INC.	SHOP/B&G SUPPLIES	6.47	
99687	10/13/2011	CALIFORNIA ELECTRIC SUPPLY, IN	SHOP/B&G SUPPLIES	153.30	
99688	10/13/2011	CARQUEST AUTO PARTS	BUS PARTS & SUPPLIES	65.74	
99689	10/13/2011	COAST	ADVERTISING	500.00	
99690	10/13/2011	COAST CLUTCH & BRAKE	BUS PARTS	322.82	
99691	10/13/2011	COMMUNITY RADIO, INC.	GIB. SITE RENTAL	226.79	
99692	10/13/2011	COAST TRUCK PARTS	BUS PARTS	254.73	

Check #	Date	Company	Description	Amount	Voids
99693	10/13/2011	COX COMMUNICATIONS	INTERNET & CABLE TV	243.68	
99694	10/13/2011	CUMMINS CAL PACIFIC LLC	BUS PARTS & SUPPLIES	720.06	
99695	10/13/2011	CUNNINGHAM'S RADIATOR DBA	REPAIR SERVICE	1,790.00	
99696	10/13/2011	DELTA DENTAL - CLIENT SERVICES	DENTAL INSURANCE	6,544.80	
99697	10/13/2011	DELTACARE USA #06485-0001	DENTAL INSURANCE	1,669.23	
99698	10/13/2011	DONS INDUSTRIAL SUPPLY DBA	BUS PARTS/SHOP SUPPLIES	38.11	
99699	10/13/2011	EASY LIFT TRANSPORTATION, INC.	ADA SUBSIDY	47,867.00	
99700	10/13/2011	EBUS, INC.	BUS PARTS	265.87	
99701	10/13/2011	ELECTRO-MECHANICAL REPAIR, IN	BUS PARTS & REPAIRS	130.00	
99702	10/13/2011	FLORES, CARLOS	TOOL ALLOWANCE	41.00	
99703	10/13/2011	GFI GENFARE DBA	FAREBOX REPAIRS & PARTS	34,200.00	
99704	10/13/2011	GIBBS INTERNATIONAL INC	BUS PARTS	851.10	
99705	10/13/2011	GILLIG LLC	BUS PARTS	4,424.14	
99706	10/13/2011	GARY GLEASON	HEALTH/DENTAL REIMBURSEMENT	1,560.41	
99707	10/13/2011	GRAYBAR ELECTRIC COMPANY, IN	B&G SUPPLIES	142.79	
99708	10/13/2011	HOME IMPROVEMENT CTR.	SHOP/B&G SUPPLIES	67.44	
99709	10/13/2011	INTERCON TECHNOLOGIES DBA	EV/CHARGER REPAIRS	1,785.00	
99710	10/13/2011	INTELLICORP RECORD INC.	PRE-EMPLOYMENT CHECK	435.95	
99711	10/13/2011	IPC (USA), INC.	BUS FUEL	44,476.57	
99712	10/13/2011	JMPE ELECTRICAL ENGINEERING D	PROFESSIONAL SERVICES	940.00	
99713	10/13/2011	LENZ PEST CONTROL DBA	FUMIGATION SERVICES	270.00	
99714	10/13/2011	MARBORG INDUSTRIES (INC)	UTILITIES & RENTAL FEES	170.06	
99715	10/13/2011	MCGOWAN GUNTERMANN	ANNUAL AUDIT	4,850.00	
99716	10/13/2011	MCMASTER-CARR SUPPLY CO.	SHOP/B&G SUPPLIES	234.74	
99717	10/13/2011	MIKE CUEVAS GARDENING SERVIC	LANDSCAPE MAINTENANCE SERVICE	630.00	
99718	10/13/2011	MGB INDUSTRIAL SUPPLY	BUS & SHOP SUPPLIES	177.30	
99719	10/13/2011	MOHAWK MFG. AND SUPPLY CO.	BUS PARTS	21.23	
99720	10/13/2011	MCI SERVICE PARTS, INC.	BUS PARTS	67.05	
99721	10/13/2011	NEWARK ELECTRONICS	BUS PARTS	142.59	
99722	10/13/2011	NU-COOL REDI GREEN	COOLANTS & SHOP SUPPLIES	524.04	
99723	10/13/2011	NU IMAGE AD GROUP DBA	PROFESSIONAL SERVICES	2,075.23	
99724	10/13/2011	PREVOST CAR INC.- CREDIT DEPT.	BUS PARTS	669.60	
99725	10/13/2011	PEI-GENESIS INC.	LITHIUM BATTERY PROJECT	489.71	
99726	10/13/2011	PORT SUPPLY	SHOP SUPPLIES	118.89	
99727	10/13/2011	PRAXAIR DISTRIBUTION, INC.	SHOP SUPPLIES	10.49	
99728	10/13/2011	REPUBLIC ELEVATOR, INC	ELEVATOR MAINTENANCE	137.32	
99729	10/13/2011	ROGERS, SHEFFIELD & CAMPBELL,	LEGAL COUNSEL	20,676.74	
99730	10/13/2011	SERVICE MASTER OF SANTA BARB	JANITORIAL SERV./SUPPLIES	4,952.00	
99731	10/13/2011	SM TIRE, CORP.	BUS TIRE MOUNTING	96.00	
99732	10/13/2011	SO. CAL. EDISON CO.	UTILITIES	3,278.49	

Check #	Date	Company	Description	Amount	VOIDS
99733	10/13/2011	SPECIALTY TOOL & BOLT, LTD	SHOP SUPPLIES	119.33	
99734	10/13/2011	SOUTHWEST LIFT & EQUIPMENT, IN	B&G REPAIRS & SUPPLIES	2,131.69	
99735	10/13/2011	STEWART'S DE-ROOTING & PLUMBI	PLUMBING REPAIRS	150.00	
99736	10/13/2011	SB CITY OF-REFUSE/WATER	UTILITIES	1,060.75	
99737	10/13/2011	SB COUNTY FIRE DEPARTMENT	SITE MITIGATION	28.60	
99738	10/13/2011	TELCOM, INC.	RADIO INSTALLATION & SERVS.	895.00	
99739	10/13/2011	THE LIGHTHOUSE	SHOP SUPPLIES	20.45	
99740	10/13/2011	TEAMSTERS MISC FUND	UNION MEDICAL/DENTAL	131,605.00	
99741	10/13/2011	TRI-COUNTY AUTO GLASS INC	REPLACE BUS WINDOWS	280.00	
99742	10/13/2011	TRANSIT PRODUCTS AND SERVICES	BUS PARTS	2,716.69	
99743	10/13/2011	UPS FREIGHT	FREIGHT SHIPPING	216.78	
99744	10/13/2011	VALLEY POWER SYSTEMS, INC.	BUS PARTS	349.64	
99745	10/13/2011	WAXIE SANITARY SUPPLY DBA	JANITORIAL SUPPLIES	326.26	
99746	10/13/2011	NATIONAL INTERSTATE INS INC.	LIABILITY INSURANCE	53,062.43	
99747	10/21/2011	CHILD SUPPORT ENFORCEMENT AG	PAYROLL RELATED	147.69	
99748	10/21/2011	CA STATE BOARD OF EQUALIZATIO	USER FUEL TAX	1,407.35	
99749	10/21/2011	CA. STATE BOARD OF EQUALIZATI	UNDERGROUND STORAGE TANK FEE	2,862.16	
99750	10/21/2011	DEAILE, MARY	PAYROLL RELATED	106.15	
99751	10/21/2011	STATE OF CALIFORNIA	PAYROLL RELATED	2,024.41	
99752	10/21/2011	UNITED STATES TREASURY - IRS	PAYROLL RELATED	1,000.00	
99753	10/21/2011	SHERIFF CIVIL BUREAU	PAYROLL RELATED	171.00	
99754	10/21/2011	PREVOST CAR INC.- CREDIT DEPT.	BUS PARTS	686.25	
99755	10/21/2011	OTTIERI, ANN BRADY	PAYROLL RELATED	277.00	
99756	10/21/2011	SB COUNTY FEDERAL CREDIT UNIO	PAYROLL DEDUCTION	1,248.00	
99757	10/21/2011	SEELEY, KAREN	PAYROLL RELATED	75.69	
99758	10/21/2011	SO. CAL. EDISON CO.	UTILITIES	5,539.49	
99759	10/21/2011	SOUTHERN CALIFORNIA GAS COMP	UTILITIES	125.33	
99760	10/21/2011	TEAMSTERS UNION LOCAL NO. 186	UNION DUES	46.00	
99761	10/21/2011	UNITED WAY OF SB	PAYROLL DEDUCTION	88.00	
99762	10/21/2011	YACO SCHOLARSHIP FUND	PAYROLL DEDUCTION	44.00	
				406,044.01	
				Current Cash Report Voided Checks:	-48,755.03
				Prior Cash Report Voided Checks:	49,441.28
				Grand Total:	\$405,357.76

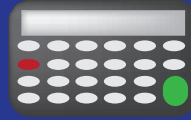
MTD QUARTERLY REPORT



Fiscal Year 2012



Community



Commute Calculator



Convenience



Coastal Express Limited

Period Ending

September 30, 2011

1st Quarter

MTD
Santa Barbara
(805) 963-3366
www.sbmtd.gov

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NOTE: This Quarter's totals are identical to Year to Date totals because this is the First Quarter Report for the Fiscal Year.

Planning and Marketing

Ridership by Fare Category (July - September 2011)

Fare Categories	Quarter			YTD		
	Jul 11 - Sep 11	Jul 10 - Sep 10	% Change	FY 2012	FY 2011	% Change
General Fare	353,559	351,440	0.6%	353,559	351,440	0.6%
Transfers	205,296	215,163	-4.6%	205,296	215,163	-4.6%
Full Fare Prepaid (1)	394,208	369,977	6.5%	394,208	369,977	6.5%
Santa Barbara City College	261,522	223,769	16.9%	261,522	223,769	16.9%
Senior & Disabled Prepaid (2)	173,817	168,721	3.0%	173,817	168,721	3.0%
Shuttle (DWE, Commuter & Seaside)	172,668	175,016	-1.3%	172,668	175,016	-1.3%
UC Santa Barbara	115,028	101,231	13.6%	115,028	101,231	13.6%
Student Prepaid (3)	119,588	115,395	3.6%	119,588	115,395	3.6%
Free	76,725	86,335	-11.1%	76,725	86,335	-11.1%
My Ride / Brooks	35,046	34,253	2.3%	35,046	34,253	2.3%
Senior	27,541	27,585	-0.2%	27,541	27,585	-0.2%
Persons with Disabilities	11,456	11,637	-1.6%	11,456	11,637	-1.6%
Tokens	8,395	7,179	16.9%	8,395	7,179	16.9%
Total	1,954,849	1,887,701	3.6%	1,954,849	1,887,701	3.6%

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes student 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (July - September 2011)

Metrics	Quarter			YTD		
	Jul 11 - Sep 11	Jul 10 - Sep 10	%Change	FY 2012	FY 2011	% Change
Passengers	1,954,849	1,887,701	3.6%	1,954,849	1,887,701	3.6%
Revenue Hours	52,192	53,947	-3.3%	52,192	53,947	-3.3%
Passengers per Revenue Hour	37.45	34.99	7.0%	37.45	34.99	7.0%
Miles	647,716	663,161	-2.3%	647,716	663,161	-2.3%
Passengers per Mile	3.02	2.85	6.0%	3.02	2.85	6.0%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD System Ridership (July - September 2011)

LINE	Quarter			YTD		
	Jul 11 - Sep 11	Jul 10 - Sep 10	% Change	FY 2012	FY 2011	% Change
1 West Santa Barbara	114,389	116,985	-2.2%	114,389	116,985	-2.2%
2 East Santa Barbara	168,199	170,486	-1.3%	168,199	170,486	-1.3%
3 Oak Park	72,289	79,682	-9.3%	72,289	79,682	-9.3%
4 Mesa / SBCC	45,036	39,782	13.2%	45,036	39,782	13.2%
5 Mesa / La Cumbre	56,035	53,310	5.1%	56,035	53,310	5.1%
6 Goleta	195,597	188,564	3.7%	195,597	188,564	3.7%
7 County Health / Fairview	38,183	36,829	3.7%	38,183	36,829	3.7%
8 County Health	34,806	33,814	2.9%	34,806	33,814	2.9%
9 Calle Real / Old Town Shuttle	14,726	17,610	-16.4%	14,726	17,610	-16.4%
10 Cathedral Oaks	7,015	8,458	-17.1%	7,015	8,458	-17.1%
11 UCSB	251,577	232,667	8.1%	251,577	232,667	8.1%
12x Goleta Express	74,605	74,163	0.6%	74,605	74,163	0.6%
14 Montecito	30,586	28,601	6.9%	30,586	28,601	6.9%
15x SBCC / UCSB Express	73,687	55,681	32.3%	73,687	55,681	32.3%
16 City College Shuttle	34,839	25,233	38.1%	34,839	25,233	38.1%
17 Lower West / SBCC	61,430	60,117	2.2%	61,430	60,117	2.2%
20 Carpinteria	95,035	92,502	2.7%	95,035	92,502	2.7%
21x Carpinteria Express	28,958	29,622	-2.2%	28,958	29,622	-2.2%
22 Old Mission	6,618	6,349	4.2%	6,618	6,349	4.2%
23 Winchester Canyon	49,935	40,855	22.2%	49,935	40,855	22.2%
24x UCSB Express	137,467	117,593	16.9%	137,467	117,593	16.9%
25 Ellwood	27,619	22,897	20.6%	27,619	22,897	20.6%
27 Isla Vista Shuttle	33,592	45,444	-26.1%	33,592	45,444	-26.1%
36 Seaside Shuttle	27,961	28,013	-0.2%	27,961	28,013	-0.2%
37 Crosstown Shuttle	38,271	38,551	-0.7%	38,271	38,551	-0.7%
Booster Services	37,534	38,446	-2.4%	37,534	38,446	-2.4%
System Subtotal	1,755,989	1,682,254	4.4%	1,755,989	1,682,254	4.4%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	148,815	149,874	-0.7%	148,815	149,874	-0.7%
31 East Beach Waterfront Shuttle	29,759	31,349	-5.1%	29,759	31,349	-5.1%
32 West Beach Waterfront Shuttle	12,376	13,706	-9.7%	12,376	13,706	-9.7%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	3,312	3,290	0.7%	3,312	3,290	0.7%
<i>Valley Express/Coastal Express Limited</i>						
82 Goleta, Raytheon	1,229	2,485	-50.5%	1,229	2,485	-50.5%
83 UCSB, County Health, Cottage Hospital	1,015	1,898	-46.5%	1,015	1,898	-46.5%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	952	2,199	-56.7%	952	2,199	-56.7%
86 Limited - Santa Barbara	479	-	100.0%	479	-	100.0%
87 Limited - Goleta	914	-	100.0%	914	-	100.0%
<i>Unknown</i>						
	9	646	-98.6%	9	646	-98.6%
System Total	1,954,849	1,887,701	3.6%	1,954,849	1,887,701	3.6%
<i>Related Routes</i>						
20, 21x Carpinteria	123,993	122,124	1.5%	123,993	122,124	1.5%
1, 2, 37 East/West & Crosstown	320,859	326,022	-1.6%	320,859	326,022	-1.6%
4, 5, 15x, 16, 17 Mesa Lines	271,027	234,123	15.8%	271,027	234,123	15.8%
6, 11 State/Hollister	447,174	421,231	6.2%	447,174	421,231	6.2%
7, 8, 9 Calle Real/Fairview	87,715	88,253	-0.6%	87,715	88,253	-0.6%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Passengers per Revenue Hour (July - September 2011)

LINE	Quarter			YTD			
	Jul 11 - Sep 11	Jul 10 - Sep 10	%Change	FY 2012	FY 2011	% Change	
1	West Santa Barbara	47.7	47.0	1.6%	47.7	47.0	1.6%
2	East Santa Barbara	41.6	40.7	2.3%	41.6	40.7	2.3%
3	Oak Park	31.2	28.5	9.4%	31.2	28.5	9.4%
4	Mesa / SBCC	38.3	35.4	8.3%	38.3	35.4	8.3%
5	Mesa / La Cumbre	31.3	29.8	5.1%	31.3	29.8	5.1%
6	Goleta	39.1	39.4	-0.8%	39.1	39.4	-0.8%
7	County Health / Fairview	30.0	28.4	5.5%	30.0	28.4	5.5%
8	County Health	36.6	35.1	4.0%	36.6	35.1	4.0%
9	Calle Real / Old Town Shuttle	17.0	16.6	1.9%	17.0	16.6	1.9%
10	Cathedral Oaks	17.6	20.9	-15.9%	17.6	20.9	-15.9%
11	UCSB	42.2	38.7	9.1%	42.2	38.7	9.1%
12x	Goleta Express	47.0	46.6	1.0%	47.0	46.6	1.0%
14	Montecito	24.0	22.2	8.2%	24.0	22.2	8.2%
15x	SBCC / UCSB Express	50.6	40.5	24.9%	50.6	40.5	24.9%
16	City College Shuttle	111.1	83.0	33.9%	111.1	83.0	33.9%
17	Lower West / SBCC	74.7	68.5	9.1%	74.7	68.5	9.1%
20	Carpinteria	27.7	26.9	2.8%	27.7	26.9	2.8%
21x	Carpinteria Express	26.3	26.7	-1.5%	26.3	26.7	-1.5%
22	Old Mission	14.3	13.0	9.8%	14.3	13.0	9.8%
23	Winchester Canyon	28.5	22.0	29.3%	28.5	22.0	29.3%
24x	UCSB Express	57.8	49.0	17.9%	57.8	49.0	17.9%
25	Ellwood	25.7	22.9	12.1%	25.7	22.9	12.1%
27	Isla Vista Shuttle	26.4	25.4	4.1%	26.4	25.4	4.1%
36	Seaside Shuttle	21.7	20.9	3.9%	21.7	20.9	3.9%
37	Crosstown Shuttle	22.3	20.1	11.0%	22.3	20.1	11.0%
	Booster Services	87.5	72.7	20.3%	87.5	72.7	20.3%
	System Subtotal	37.7	34.9	8.1%	37.7	34.9	8.1%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	43.4	43.7	-0.7%	43.4	43.7	-0.7%
31	East Beach Waterfront Shuttle	31.9	33.7	-5.3%	31.9	33.7	-5.3%
32	West Beach Waterfront Shuttle	29.4	32.1	-8.2%	29.4	32.1	-8.2%
<i>Commuter Lot Shuttle</i>							
50	Carillo Commuter Lot Shuttle	10.4	10.2	2.2%	10.4	10.2	2.2%
<i>Valley Express/Coastal Express Limited</i>							
82	Goleta, Raytheon	17.0	18.5	-8.2%	17.0	18.5	-8.2%
83	UCSB, County Health, Cottage Hospital	11.1	11.2	-0.7%	11.1	11.2	-0.7%
84	La Cumbre, Cottage Hospital, Downtown, SBCC	11.5	14.3	-19.6%	11.5	14.3	-19.6%
86	Limited - Santa Barbara	5.3	0.0	100.0%	5.3	0.0	100.0%
87	Limited - Goleta	9.0	0.0	100.0%	9.0	0.0	100.0%
<i>Unknown</i>							
		2.4	4.0	-39.0%	2.4	4.0	-39.0%
	System Total	37.5	35.1	7.0%	37.5	35.1	7.0%
<i>Related Routes</i>							
	20, 21x Carpinteria	27.3	26.9	1.8%	27.3	26.9	1.8%
	1, 2, 37 East/West & Crosstown	39.4	37.9	3.8%	42.3	41.5	1.9%
	4, 5, 15x, 16, 17 Mesa Lines	48.8	42.8	14.0%	48.8	42.8	14.0%
	6, 11 State/Hollister	40.8	39.0	4.6%	40.8	39.0	4.6%
	7, 8, 9 Calle Real	28.4	26.6	6.5%	28.4	26.6	6.5%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD 'Too Full to Board' Loads* (July - September 2011)

LINE	Quarter			Year to Date		
	Jul - Sep 11	Jul - Sep 10	% Change	FY 2012	FY 2011	% Change
1 West Santa Barbara	7	10	-30.0%	7	10	-30.0%
2 East Santa Barbara	34	13	161.5%	34	13	161.5%
3 Oak Park	11	19	-42.1%	11	19	-42.1%
4 Mesa / SBCC	3	12	-75.0%	3	12	-75.0%
5 Mesa / La Cumbre	128	39	228.2%	128	39	228.2%
6 Goleta	118	100	18.0%	118	100	18.0%
7 County Health / Fairview	7	6	16.7%	7	6	16.7%
8 County Health	-	-	0.0%	-	-	0.0%
9 Calle Real / Old Town Shuttle	2	1	100.0%	2	1	100.0%
10 Cathedral Oaks	-	3	-100.0%	-	3	-100.0%
11 UCSB	180	56	221.4%	180	56	221.4%
12x Goleta Express	33	1	3200.0%	33	1	3200.0%
14 Montecito	17	3	466.7%	17	3	466.7%
15x SBCC / UCSB Express	316	197	60.4%	316	197	60.4%
16 City College Shuttle	96	33	190.9%	96	33	190.9%
17 Lower West / SBCC	36	25	44.0%	36	25	44.0%
20 Carpinteria	7	1	600.0%	7	1	600.0%
21x Carpinteria Express	3	2	50.0%	3	2	50.0%
22 Old Mission	3	-	100.0%	3	-	100.0%
23 Winchester Canyon	8	3	166.7%	8	3	166.7%
24x UCSB Express	274	120	128.3%	274	120	128.3%
25 Ellwood	5	-	100.0%	5	-	100.0%
27 Isla Vista Shuttle	11	15	-26.7%	11	15	-26.7%
36 Seaside Shuttle	24	5	380.0%	24	5	380.0%
37 Crosstown Shuttle	2	-	100.0%	2	-	100.0%
Booster Services	89	98	-9.2%	89	98	-9.2%
System Subtotal	1,414	762	85.6%	1,414	762	85.6%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	1,138	807	41.0%	1,138	807	41.0%
31 East Beach Waterfront Shuttle	45	51	-11.8%	45	51	-11.8%
32 West Beach Waterfront Shuttle	6	7	-14.3%	6	7	-14.3%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express/Coastal Express Limited</i>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
86 Limited - Santa Barbara	-	-	0.0%	-	-	0.0%
87 Limited - Goleta	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
20, 21x Carpinteria	10	3	233.3%	10	3	233.3%
1, 2, 37 East/West & Crosstown	43	23	87.0%	43	23	87.0%
4, 5, 15x, 16, 17 Mesa Lines	576	294	95.9%	579	306	89.2%
6, 11 State/Hollister	298	156	91.0%	298	156	91.0%
7, 8, 9 Calle Real, Fairview	9	7	28.6%	9	7	28.6%
<i>Unknown/Miscellaneous</i>						
	6	25	-76.0%	6	25	-76.0%
System Total	2,609	1,652	57.9%	2,609	1,652	57.9%

* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD 'At Capacity' Loads* (July - September 2011)

LINE	Quarter			Year to Date		
	Jul 11 - Sep 11	Jul 10 - Sep 10	% Change	FY 2012	FY 2011	% Change
1 West Santa Barbara	16	6	166.7%	16	6	166.7%
2 East Santa Barbara	50	35	42.9%	50	35	42.9%
3 Oak Park	30	18	66.7%	30	18	66.7%
4 Mesa / SBCC	13	1	1200.0%	13	1	1200.0%
5 Mesa / La Cumbre	78	58	34.5%	78	58	34.5%
6 Goleta	96	115	-16.5%	96	115	-16.5%
7 County Health / Fairview	14	19	-26.3%	14	19	-26.3%
8 County Health	1	2	-50.0%	1	2	-50.0%
9 Calle Real / Old Town Shuttle	-	1	-100.0%	-	1	-100.0%
10 Cathedral Oaks	1	1	0.0%	1	1	0.0%
11 UCSB	202	147	37.4%	202	147	37.4%
12x Goleta Express	35	23	52.2%	35	23	52.2%
14 Montecito	39	5	680.0%	39	5	680.0%
15x SBCC / UCSB Express	223	116	92.2%	223	116	92.2%
16 City College Shuttle	35	10	250.0%	35	10	250.0%
17 Lower West / SBCC	78	35	122.9%	78	35	122.9%
20 Carpinteria	28	23	21.7%	28	23	21.7%
21x Carpinteria Express	11	10	10.0%	11	10	10.0%
22 Old Mission	2	-	100.0%	2	-	0.0%
23 Winchester Canyon	18	5	260.0%	18	5	260.0%
24x UCSB Express	234	133	75.9%	234	133	75.9%
25 Ellwood	3	9	-66.7%	3	9	-66.7%
27 Isla Vista Shuttle	8	13	-38.5%	8	13	-38.5%
36 Seaside Shuttle	19	6	216.7%	19	6	216.7%
37 Crosstown Shuttle	6	2	200.0%	6	2	200.0%
Booster Services	84	67	25.4%	84	67	25.4%
System Subtotal	1,324	860	54.0%	1,324	860	54.0%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	331	329	0.6%	331	329	0.6%
31 East Beach Waterfront Shuttle	16	6	166.7%	16	6	166.7%
32 West Beach Waterfront Shuttle	2	-	100.0%	2	-	100.0%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express/Coastal Express Limited</i>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
86 Limited - Santa Barbara	-	-	0.0%	-	-	0.0%
87 Limited - Goleta	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
20, 21x Carpinteria	39	33	18.2%	39	33	18.2%
1, 2, 37 East/West & Crosstown	72	43	67.4%	72	43	67.4%
4, 5, 15x, 16, 17 Mesa Lines	427	220	94.1%	427	220	94.1%
6, 11 State/Hollister	298	262	13.7%	298	262	13.7%
7, 8, 9 Calle Real, Fairview	15	22	-31.8%	15	22	-31.8%
<i>Unknown/Miscellaneous</i>						
	3	23	-87.0%	3	23	-87.0%
System Total	1,676	1,218	37.6%	1,676	1,218	37.6%

* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Bicycles Carried (July - September 2011)

LINE	Quarter			Year to Date			
	Jul 11 - Sep 11	Jul 10 - Sep 10	% Change	FY 2012	FY 2011	% Change	
1	West Santa Barbara	577	597	-3.4%	577	597	-3.4%
2	East Santa Barbara	1,893	1,595	18.7%	1,893	1,595	18.7%
3	Oak Park	905	883	2.5%	905	883	2.5%
4	Mesa / SBCC	726	621	16.9%	726	621	16.9%
5	Mesa / La Cumbre	740	1,119	-33.9%	740	1,119	-33.9%
6	Goleta	5,038	4,535	11.1%	5,038	4,535	11.1%
7	County Health / Fairview	726	1,042	-30.3%	726	1,042	-30.3%
8	County Health	524	753	-30.4%	524	753	-30.4%
9	Calle Real / Old Town Shuttle	116	148	-21.6%	116	148	-21.6%
10	Cathedral Oaks	133	151	-11.9%	133	151	-11.9%
11	UCSB	6,272	5,527	13.5%	6,272	5,527	13.5%
12x	Goleta Express	2,265	2,120	6.8%	2,265	2,120	6.8%
14	Montecito	553	682	-18.9%	553	682	-18.9%
15x	SBCC / UCSB Express	871	698	24.8%	871	698	24.8%
16	City College Shuttle	206	154	33.8%	206	154	33.8%
17	Lower West / SBCC	368	596	-38.3%	368	596	-38.3%
20	Carpinteria	2,153	2,226	-3.3%	2,153	2,226	-3.3%
21x	Carpinteria Express	717	996	-28.0%	717	996	-28.0%
22	Old Mission	160	279	-42.7%	160	279	-42.7%
23	Winchester Canyon	642	628	2.2%	642	628	2.2%
24x	UCSB Express	3,109	3,205	-3.0%	3,109	3,205	-3.0%
25	Ellwood	372	390	-4.6%	372	390	-4.6%
27	Isla Vista Shuttle	391	311	25.7%	391	311	25.7%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
	Booster Services	108	62	74.2%	108	62	74.2%
<i>System Subtotal</i>		29,565	29,318	0.8%	29,565	29,318	0.8%
<i>Downtown Waterfront Shuttles (1)</i>							
30	State Street Shuttle	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Commuter Lot Shuttle (1)</i>							
50	Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express/Coastal Express Limited</i>							
82	Goleta, Raytheon	25	65	-61.5%	25	65	-61.5%
83	UCSB, County Health, Cottage Hospital	71	54	31.5%	71	54	31.5%
84	La Cumbre, Cottage Hospital, Downtown, SBC	3	63	-95.2%	3	63	-95.2%
86	Limited - Santa Barbara	2	-	100.0%	2	-	100.0%
87	Limited - Goleta	46	-	100.0%	46	-	100.0%
<i>Related Routes</i>							
20, 21x	Carpinteria	2,870	3,222	-10.9%	2,870	3,222	-10.9%
1,2,37	East/West & Crosstown	2,470	2,192	12.7%	2,470	2,192	12.7%
4, 5, 15x, 16, 17	Mesa Lines	2,911	3,188	-8.7%	2,911	3,188	-8.7%
6,11	State/Hollister	11,310	10,062	12.4%	11,310	10,062	12.4%
7, 8, 9	Calle Real/Fairview	1,366	1,943	-29.7%	1,366	1,943	-29.7%
<i>Unknown/Miscellaneous</i>							
		41	42	-2.4%	41	42	-2.4%
System Total		29,753	29,542	0.7%	29,753	29,542	0.7%

(1) MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Wheelchairs Boarded (July - September 2011)

LINE	Quarter			Year to Date			
	Jul 11 - Sep 11	Jul 10 - Sep 10	% Change	FY 2012	FY 2011	% Change	
1	West Santa Barbara	337	426	-20.9%	337	426	-20.9%
2	East Santa Barbara	589	664	-11.3%	589	664	-11.3%
3	Oak Park	443	364	21.7%	443	364	21.7%
4	Mesa / SBCC	54	72	-25.0%	54	72	-25.0%
5	Mesa / La Cumbre	226	246	-8.1%	226	246	-8.1%
6	Goleta	869	932	-6.8%	869	932	-6.8%
7	County Health / Fairview	155	182	-14.8%	155	182	-14.8%
8	County Health	175	173	1.2%	175	173	1.2%
9	Calle Real / Old Town Shuttle	129	180	-28.3%	129	180	-28.3%
10	Cathedral Oaks	39	5	680.0%	39	5	680.0%
11	UCSB	731	908	-19.5%	731	908	-19.5%
12x	Goleta Express	329	299	10.0%	329	299	10.0%
14	Montecito	60	134	-55.2%	60	134	-55.2%
15x	SBCC / UCSB Express	47	20	135.0%	47	20	135.0%
16	City College Shuttle	27	81	-66.7%	27	81	-66.7%
17	Lower West / SBCC	55	82	-32.9%	55	82	-32.9%
20	Carpinteria	329	441	-25.4%	329	441	-25.4%
21x	Carpinteria Express	87	121	-28.1%	87	121	-28.1%
22	Old Mission	1	6	-83.3%	1	6	-83.3%
23	Winchester Canyon	57	50	14.0%	57	50	14.0%
24x	UCSB Express	83	99	-16.2%	83	99	-16.2%
25	Ellwood	38	38	0.0%	38	38	0.0%
27	Isla Vista Shuttle	9	8	12.5%	9	8	12.5%
36	Seaside Shuttle	17	24	-29.2%	17	24	-29.2%
37	Crosstown Shuttle	35	42	-16.7%	35	42	-16.7%
	Booster Services	7	1	600.0%	7	1	600.0%
<i>System Subtotal</i>		4,928	5,598	-12.0%	4,928	5,598	-12.0%
<i>Downtown Waterfront Shuttles</i>							
30	State Street Shuttle	208	150	38.7%	208	150	38.7%
31	East Beach Waterfront Shuttle	88	110	-20.0%	88	110	-20.0%
32	West Beach Waterfront Shuttle	13	13	0.0%	13	13	0.0%
<i>Commuter Lot Shuttle</i>							
50	Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express/Coastal Express Limited</i>							
82	Goleta, Raytheon	1	61	-98.4%	1	61	-98.4%
83	UCSB, County Health, Cottage Hospital	2	1	100.0%	2	1	100.0%
84	La Cumbre, Cottage Hospital, Downtown, SBC	1	1	0.0%	1	1	0.0%
86	Limited - Santa Barbara	-	-	0.0%	-	-	0.0%
87	Limited - Goleta	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>							
20, 21x	Carpinteria	416	562	-26.0%	416	562	-26.0%
1, 2, 37	East/West & Crosstown	961	1,132	-15.1%	961	1,132	-15.1%
4, 5, 15x, 16, 17	Mesa Lines	409	501	-18.4%	409	501	-18.4%
6, 11	State/Hollister	1,600	1,840	-13.0%	1,600	1,840	-13.0%
7, 8, 9	Calle Real/Fairview	459	535	-14.2%	459	535	-14.2%
<i>Unknown/Miscellaneous</i>							
		4	20	-80.0%	4	20	-80.0%
System Total		5,245	5,954	-11.9%	5,245	5,954	-11.9%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Ad Revenue Comparison, Calendar Year 2010 to Calendar Year 2011

2010 Actual	Total Sold	Unit Price	Total Revenue
Sold individually			
Nova King	396	\$150	\$59,400
Nova Queen	232	\$100	\$23,200
Nova Tail	310	\$150	\$46,500
40' Gillig King	276	\$260	\$71,760
40' Gillig Queen	192	\$135	\$25,920
40' Gillig Tail	226	\$150	\$33,900
40' Hybrid King	96	\$210	\$20,160
40' Hybrid Queen	40	\$150	\$6,000
40' Hybrid Tail	96	\$210	\$20,160
29' Gillig King	143	\$175	\$25,025
29' Gillig Queen	24	\$65	\$1,560
29' Gillig Tail	143	\$150	\$21,450

Sold by fleet			
29' Hybrid King	36	\$77	\$2,772
29' Hybrid Queen	18	\$35	\$630
29' Hybrid Tail	18	\$77	\$1,386

Valley Express King (5)	35	\$52	\$1,820
Valley Express Queen (5)	0	\$48	\$0
Valley Express Tail (5)	10	\$104	\$1,040
Crosstown Shuttle Tail (5)	40	\$200	\$8,000
D/W Shuttle Tail (11)	132	\$200	\$26,400
Seaside Shuttle Tail (2)	24	\$200	\$4,800
Wharf Woody Shuttle Tail	5	\$140	\$700

2492

Total Ad Revenue:	\$402,583
2010 Budget:	\$370,000
<hr/>	
Variance:	\$32,583

Total Inventory:	3216
Total Inventory Sold:	2492
<hr/>	
Percentage Sold:	77%

2011 YTD	Total Sold	Unit Price	Total Revenue
Sold individually			
Nova King	372	\$150	\$55,800
Nova Queen	296	\$140	\$41,440
Nova Tail	357	\$200	\$71,400
40' Gillig King	270	\$171	\$46,170
40' Gillig Queen	245	\$144	\$35,280
40' Gillig Tail	241	\$200	\$48,200
40' Hybrid King	138	\$180	\$24,840
40' Hybrid Queen	111	\$150	\$16,650
40' Hybrid Tail	138	\$210	\$28,980
29' Gillig King	153	\$200	\$30,600
29' Gillig Queen	105	\$144	\$15,120
29' Gillig Tail	150	\$200	\$30,000

29' Hybrid King	36	\$173	\$6,228
29' Hybrid Queen	30	\$144	\$4,320
29' Hybrid Tail	33	\$200	\$6,600

Sold by fleet			
Coastal Express LTD King (5)	3	\$1,000	\$3,000
Coastal Express LTD Queen (5)	0	\$280	\$0
Coastal Express LTD Tail (5)	0	\$613	\$0
Crosstown Shuttle Tail (5)	10	\$800	\$8,000
D/W Shuttle Tail (11)	11	\$1,700	\$18,700
Seaside Shuttle Tail (2)	12	\$400	\$4,800
Wharf Woody Shuttle Tail	0	\$0	\$0

2711

Total Estimated Ad Revenue:	\$496,128
2011 Budget:	\$370,000
<hr/>	
Variance:	\$126,128

Total Inventory:	3216
Total Inventory Sold:	2711
<hr/>	
Percentage Sold:	84%

Transit Operations

AM/PM Startup for July-August-September

Starts (from terminal)	FY 2011-12				FY 2010-11			
	Total Trips	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total Trips	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	4,426	4 (1)	0	5 (2)	4,718	1(1)	0	3(2)
Weekday PM	2,432	1 (1)	0	0	2,289	2(1)	0	2(2)
Saturday	546	3 (1)	1 (3)	0	588	2(1)	0	1(2)
Sunday	554	0	1 (3)	0	506	0	0	0
Quarter Totals	7,958	8	2	5	8,101	5	0	6

AM/PM Startup YTD

Starts (from terminal)	FY 2011-12				FY 2010-11			
	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	4,426	4 (1)	0	5 (2)	4,718	1(1)	0	3(2)
Weekday PM	2,432	1 (1)	0	0	2,289	2(1)	0	2(2)
Saturday	546	3 (1)	1 (3)	0	588	2(1)	0	1(2)
Sunday	554	0	1 (3)	0	506	0	0	0
YTD Totals	7,958	8	2	5	8,101	5	0	6

(1) Driver minimally late

(2) Minor maintenance problems requiring repair prior to leaving for start of service.

(3) Incidents/accidents

Transit Operations

Complaints (July, August, September 2011)

Month	Passenger Relations	Driving Observations	Schedule/Policy	Missed Passengers	Complaints	Total Monthly per Passenger Boarding July-Sept., 2011	Total Monthly per Passenger Boarding July-Sept., 2010	Compliments
July	8	8	2	7	25	1/23,626	1/54,228	2
August	8	3	5	10	26	1/25,307	1/36,609	1
Sept.	9	9	30	11	59	1/6,419	1/27,867	10
Quarter Total	25	20	37	28	110	1/17,771	1/36,301	13

	Complaints	Compliments
Current FY 11-12 YTD	110	13
Prior FY 09-10 YTD	52	8

Definitions:

Passenger Relations: Perceived negative treatment of passengers by an MTD Employee.

Driving Observations: Concerns regarding driving safety.

Schedule/Policy: Missed trips, frequency of service, transfer policy, etc.

Missed Passengers: Complaints that passengers were passed up at MTD authorized stops.

Compliments: Documented praise of MTD Employee's actions.

Transit Operations



Fleet Facts

EV Fleet	Number in Fleet	Battery Type	Traction
EV's 1 -11	9	Lead Acid	DC Drive
EV's 12 – 17 & 20 - 21	8	Ni-Cad	AC Drive
EV's 18 & 19	2	LiFePO4	AC Drive
EV 22	1	Lead Acid	AC Drive

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
58,193	92,205	0.63	\$33,720	\$16,447	\$1.22

First Quarter Fiscal Year 2011 (September 30, 2010)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
59,905	90,997	0.66	\$61,312	\$16,852	\$1.59

Fiscal Year 2012 to Date (September 30, 2011)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
58,193	92,205	0.63	\$33,720	\$16,447	\$1.22

Fiscal Year 2011 to Date (September 30, 2010)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
59,905	90,997	0.66	\$61,312	\$16,852	\$1.59

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
1998 Nova LFS	22	Detroit Diesel Series 40 inline 6	Allison B400R
2000 Nova LFS	5	Detroit Diesel Series 40 inline 6	Allison B400R

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
215,235	4.44	\$134,004	\$58,788	\$36,307	\$1.06

First Quarter Fiscal Year 2011 (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
294,759	4.27	\$183,005	\$54,816	\$41,338	\$0.95

Fiscal Year 2012 to Date (September 30, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
215,235	4.44	\$134,004	\$58,788	\$36,307	\$1.06

Fiscal Year 2011 to Date (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
294,759	4.27	\$183,005	\$54,816	\$41,338	\$0.95

NOTE: Six buses were disposed of in FY 2011-12

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2009 Gillig Hybrid LF 29	3	Cummins ISB Inline 6	Allison EP40

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
13,001	5.72	\$6,392	\$1,664	\$1,470	\$0.73

First Quarter Fiscal Year 2011 (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
17,168	6.03	\$7,526	\$2,861	\$1,977	\$0.72

Fiscal Year 2012 to Date (September 30, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
13,001	5.72	\$6,392	\$1,664	\$1,470	\$0.73

Fiscal Year 2011 to Date (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
17,168	6.03	\$7,526	\$2,861	\$1,977	\$0.72

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 29	14	Cummins ISB inline 6	Allison B300R

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011)					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
96,780	4.49	\$59,103	\$9,433	\$11,174	\$0.82

First Quarter Fiscal Year 2011 (September 30, 2010)					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
103,635	4.87	\$56,592	\$25,783	\$15,519	\$0.94

Fiscal Year 2012 to Date (September 30, 2011)					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
96,780	4.49	\$59,103	\$9,433	\$11,174	\$0.82

Fiscal Year 2011 to Date (September 30, 2010)					
Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
103,635	4.87	\$56,592	\$25,783	\$15,519	\$0.94

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2007 Gillig Hybrid LF 40'	8	Cummins ISB Inline 6	Allison EP40
2011 Gillig Hybrid LF 40'	7 (New)	Cummins ISB Inline 6	Allison EP40

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011) Seven (7) new buses added

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
152,525	5.49	\$76,651	\$10,784	\$14,495	\$0.67

First Quarter Fiscal Year 2011 (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
111,379	5.37	\$56,505	\$11,466	\$9,715	\$0.70

Fiscal Year 2012 to Date (September 30, 2011) Seven (7) new buses added

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
152,525	5.49	\$76,651	\$10,784	\$14,495	\$0.67

Fiscal Year 2011 to Date (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
111,379	5.37	\$56,505	\$11,466	\$9,715	\$0.70

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 40'	15	Detroit Diesel Series 50 inline 4	Allison B400R
2011 Gillig LF 40'	7 (New)	Cummins ISL	Allison B400R

Fleet Consumption Statistics

First Quarter Fiscal Year 2012 (September 30, 2011) Seven (7) new buses added

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
197,712	4.47	\$124,939	\$41,383	\$24,206	\$0.96

First Quarter Fiscal Year 2011 (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
138,514	4.05	\$94,364	\$32,060	\$18,179	\$1.04

Fiscal Year 2012 to Date (September 30, 2011) Seven (7) new buses added

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
197,712	4.47	\$124,939	\$41,383	\$24,206	\$0.96

Fiscal Year 2011 to Date (September 30, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
138,514	4.05	\$94,364	\$32,060	\$18,179	\$1.04

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2004 MCI D4000	3	Detroit Diesel Series 60 inline 6	Allison B500
2004 MCI D4500	2	Detroit Diesel Series 60 inline 6	Allison B500

Fleet Consumption Statistics

Miles	First Quarter Fiscal Year 2012 (September 30, 2011)				
	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
24,486	5.01	\$14,062	\$4,884	\$4,975	\$0.98

Miles	First Quarter Fiscal Year 2011 (September 30, 2010)				
	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
19,927	4.73	\$11,477	\$1,394	\$3,101	\$0.80

Miles	Fiscal Year 2012 to Date (September 30, 2011)				
	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
24,486	5.01	\$14,062	\$4,884	\$4,975	\$0.98

Miles	Fiscal Year 2011 to Date (September 30, 2010)				
	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
19,927	4.73	\$11,477	\$1,394	\$3,101	\$0.80

Note: Valley Express Service ended August 19, 2011
 Coastal Express Limited Service began August 22, 2011

Average Miles between Mechanical Road Calls

1st Quarter FY 2011/2012

Bus Series	Q1 - 7/1/11 - 9/30/11			Average Miles between Mechanical Road Calls
	All Mechanical Road Calls	Major Mechanical Road Calls	Accumulated Miles	
400 Nova 40 ft FY10/11 Q1	41 66	33 42	215,235 294,759	6,522 7,018
600 Gillig 40 ft FY10/11 Q1	34 24	31 17	197,712 138,514	6,378 8,148
700 Gillig 29 ft FY10/11 Q1	16 43	15 28	96,780 103,635	6,452 3,701
700 Gillig 29 ft Hybrid FY10/11 Q1	- 3	- 1	13,001 17,168	None this Qtr 17,168
800 MCI 45 & 40 ft FY10/11 Q1	- -	- -	24,486 19,927	None this Qtr None this Qtr
900 Gillig 40 ft Hybrid FY10/11 Q1	12 18	12 12	152,525 111,379	12,710 9,282
Elec Veh. FY10/11 Q1	87 83	20 20	58,193 59,905	2,910 2,995
Fleet Q1 FY10/11 Q1	190 237	111 120	757,932 745,287	6,828 6,211

Management & Administration

July through September 2011

MTD Turnover Rate 2006-2009	2008	2009	2010	2011
Staff	0%	0%	0%	0%
Drivers	1%	1%	0%	2%
Service Workers	0%	0%	0%	0%
Mechanics	0%	0%	0%	0%
Overall % Totals	1%	1%	0%	1%

Management & Administration

July through September 2011

Workers' Compensation Claims

Workers' Compensation Claims (employee injury)	Temporary Disability (lost time)	No Lost time (first aid only)
July - Sept 2008	3	1
July - Sept 2009	4	4
July - Sept 2010	0	4
July - Sept 2011	2	2

Liability Claims

Liability Claims (bus accidents)	Reportable to National Transit Data Base	Reportable to MTD
July - Sept 2008	1	8
July - Sept 2009	0	7
July - Sept 2010	1	8
July - Sept 2011	1	8

Transit Finance

Compliance Report for Quarter Ending September 30, 2011

As a recipient of Federal funds from the Federal Transit Administration (FTA), the Santa Barbara Metropolitan Transit District (MTD) is subject to a number of rules and regulations. This report describes actions taken between July 1 and September 30, 2011, to address these requirements.

MTD Compliance Actions

Completed FTA Triennial Review with no open findings in the Final Report.

Executed Federal Fiscal Year 2011 Section 5307 Operating Assistance grant.

Completed System Safety Program Plan as recommended by FTA.

Submitted quarterly reports as required for MTD's American Recovery and Reinvestment Act of 2009 (ARRA) grant.

Submitted Milestone Progress Reports and Federal Financial Reports for MTD's FTA grants as required.

Submitted MTD and Easy Lift monthly National Transit Database Safety and Security reports to FTA as required.

Submitted MTD and Easy Lift monthly National Transit Database Ridership reports to FTA as required.

Continued to monitor all FTA compliance areas.

Continued to monitor the Americans with Disabilities Act (ADA) complementary paratransit service operated by Easy Lift Transportation for MTD (*MTD is responsible for this service, and must ensure that it complies with all FTA requirements*).

Appendix

MTD Performance Standards

At least 95% of all MTD revenue trips shall depart no more than 5 minutes late.

At least 98% of all MTD scheduled revenue trips shall be completed.

The MTD system shall carry an average of not less than 36 passengers per revenue hour for any 3-year period.

The MTD system shall carry an average of not less than 2.5 passengers per revenue mile for any 3-year period.

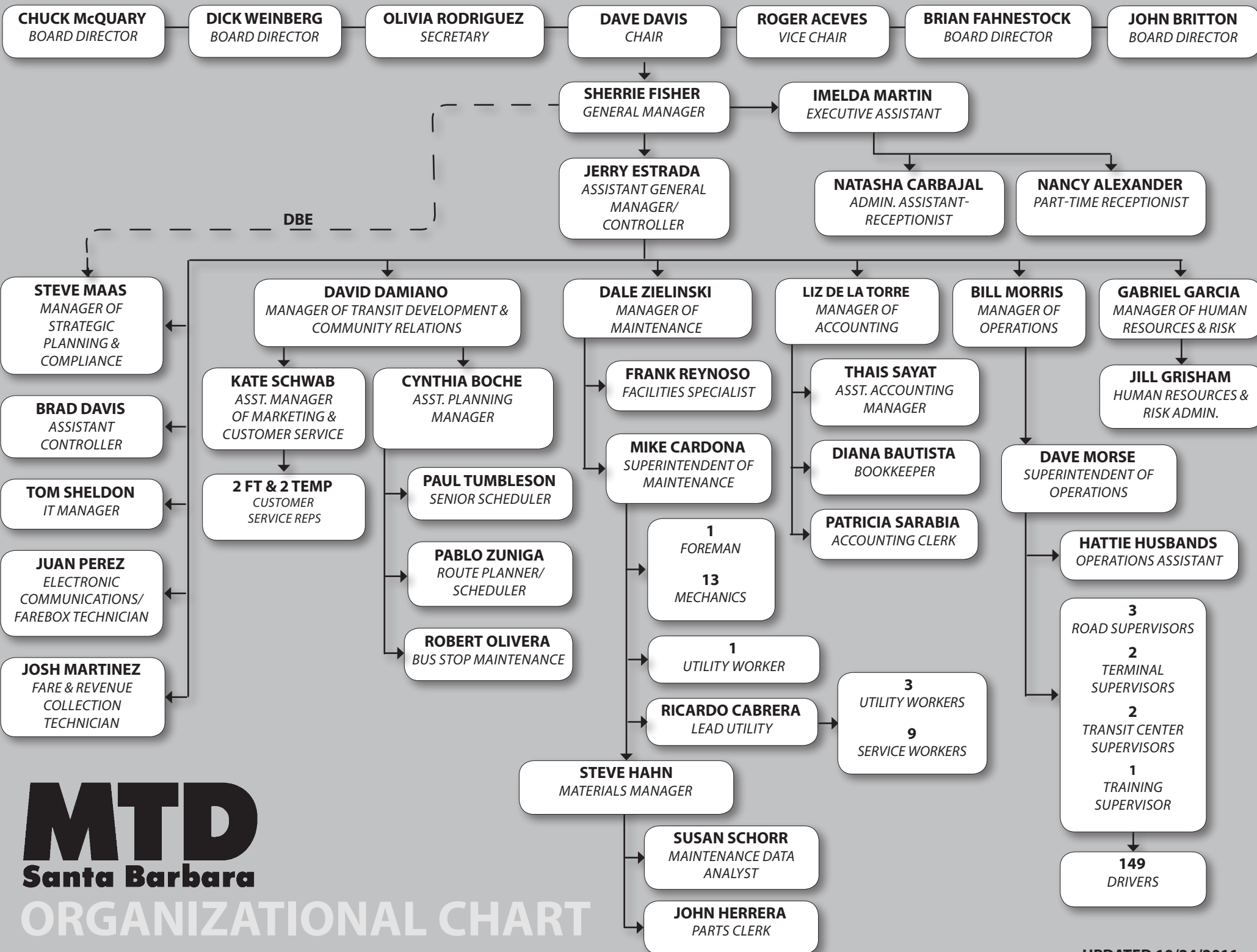
MTD shall maintain at least a 40% farebox recovery ratio over any 3-year period.

The MTD systemwide spare ratio shall not exceed 20%.

MTD revenue vehicles shall travel a minimum of 8,000 miles between breakdowns.

MTD shall limit annual passenger transfers to 20% of total annual ridership.

Passenger complaints shall average no more than 1 complaint per 10,000 MTD passenger boardings.



MTD
Santa Barbara

ORGANIZATIONAL CHART

To: Chair Davis
Members of the Board of Directors
From: Sherrie Fisher, General Manager
Date: 10/28/11
Subject: Administrative Update

The Marketing Department continues extensive outreach to potential Coastal Express Limited passengers, promotion of Rideshare Week, and feedback collection. Kate Schwab participated in promotion events at the following sites:

- On October 13th at the City of Santa Barbara Employee Benefits Fair at the Faulkner Gallery of the Santa Barbara Library.
- On October 20th at Yardi's Lunch and Learn event
- On October 26th, in coordination with Traffic Solutions and the City of Goleta, at Goleta City Hall.

Senior Expo was a successful event with over 850 attendees on October 19th at the Earl Warren Showgrounds. Staff was on hand to sell passes, provide route information, and conduct a tour of our bus that was on-site.

Kate Schwab assisted the Self-Help Housing Organization with a Kick Off Fundraiser event on Friday, October 21st at California Pizza Kitchen at Paseo Nuevo to benefit "Stuff the Bus."

In a successful coordination with City of Santa Barbara Community Development, MTD's Development department secured a Community Development Block Grant of four solar-powered shelters on the lower Westside at the following locations: (1) Rancheria at Gutierrez inbound and (2) San Pascual at Ortega both in/outbound.

Operations Superintendent Dave Morse attended the UCSB Halloween planning meeting held at the student resource building on October 14th. The plans are similar to last year's, with a few adjustments. Traffic will be diverted at the North Hall circle, with our buses being allowed to remain on route. The Sabado Tarde gate, used by Line 27, will be closed due to the street closures in Isla Vista. MTD staff also attended the October 26th Goleta Town Hall meeting regarding the issues in Goleta related to the Isla Vista Halloween event.

We are pleased to welcome Juan Fernandez and Carmen Narajo to MTD. Juan & Carmen began last week as Bus Driver Trainees.

Gabriel Garcia attended Career Day on October 26th, hosted by Santa Barbara County Partners in Education at La Colina Jr. High School. Gabriel spoke about career options at MTD. There were approximately 40 employers at Career Day, both public and private sector. We estimate that the outreach effort connected with about 100 students.

As required by the Federal Transit Administration (FTA), staff submitted the September monthly Safety & Security Reports and Ridership Reports for MTD and Easy Lift to the National Transit Database.

Staff submitted the FY 2011 Annual National Transit Database report, as required by FTA. This report provides considerable detail regarding MTD's operations during the fiscal year.

Staff attended a meeting of SBCAG's North County Transit Coordinating Committee on Wednesday, October 19th. The Committee discussed SBCAG staff's draft transit transfer policy for interregional services.

General Manager Fisher and Steve Maas attended the "Annual Fall Gathering" of the Coalition for Sustainable Transportation (COAST) on Thursday, October 27th, along with Directors Dave Davis, Roger Aceves and Brian Fahnestock. The event was attended by community leaders and elected officials.

The engine in bus #710 is being replaced. The engine being removed has excessive lubrication oil blow-by.

The steering columns in the last five hybrid Buses # 910 through #914 have been replaced in accordance with the Gillig field action.

A Gillig field retrofit program is underway for replacement of the DEF tank filler neck on the fourteen new buses. Eleven buses are completed.

The additional shop heater will be installed the first part of November.

A plumber was called to repair water leaks in the 2nd floor men's rest room and driver men's restroom.