



REVISED AGENDA
Meeting
of the
BOARD OF DIRECTORS
of the
SANTA BARBARA METROPOLITAN TRANSIT DISTRICT
A Public Agency
May 3, 2011
8:30 a.m.
Santa Barbara MTD Auditorium
550 Olive Street, Santa Barbara, CA 93101

1. CALL TO ORDER

2. ROLL CALL OF THE BOARD OF DIRECTORS

Dave Davis, Chair; Roger Aceves, Vice Chair; Olivia Rodriguez, Secretary; Dick Weinberg, Director; Brian Fahnestock, Director; John Britton, Director; Chuck McQuary, Director

3. REPORT REGARDING POSTING OF AGENDA

CONSENT CALENDAR

4. APPROVAL OF PRIOR MINUTES (ATTACHMENT- ACTION MAY BE TAKEN)

The Board will be asked to waive the reading of and approve the draft minutes for the meeting of April 19, 2011.

5. CASH REPORT- (ATTACHMENTS- ACTION MAY BE TAKEN)

The Board will be asked to review the cash report of April 12, 2011 through April 25, 2011.

THIS CONCLUDES THE CONSENT CALENDAR

6. PUBLIC COMMENT

Members of the public may address the Board on items within the jurisdiction of the Board that are not scheduled for public hearing. The time allotted per speaker will be at the discretion of the Board Chair. If you wish to address the Board under this item number, please complete and deliver to the MTD Board Clerk before the meeting is convened, a "Request to Speak" form including a description of the subject you wish to address. Additional public comment will be allowed during each agenda item, including closed session items. Please fill out the Request to Speak form and indicate the agenda item # that you wish to comment on.

7. PROPERTY INSURANCE RENEWAL (ATTACHMENT- ACTION MAY BE TAKEN)

The Board will be asked to approve staff recommendation regarding property insurance.

8. SUPPLEMENTAL INSURANCE PROPOSAL (ATTACHMENT- ACTION MAY BE TAKEN)

The Board will be asked to review a proposal for Earthquake, Flood and Employee Dishonesty insurance.

9. **QUARTERLY STAFF REPORTS (ATTACHMENT- ACTION MAY BE TAKEN)**
The Board will review quarterly staff reports for the period of January 1, 2011 through March 31, 2011.
10. **GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)**
 - a) Solvang Parks and Recreation
 - b) Other
11. **OTHER BUSINESS AND COMMITTEE REPORTS- (ACTION MAY BE TAKEN)**
The Board will report on related public transit issues and committee meetings.
12. **ADJOURNMENT**

AMERICANS WITH DISABILITIES ACT: If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.



DRAFT MINUTES
Meeting
of the
BOARD OF DIRECTORS
of the
SANTA BARBARA METROPOLITAN TRANSIT DISTRICT
A Public Agency
April 19, 2011
8:30 a.m.
Santa Barbara MTD Auditorium
550 Olive Street, Santa Barbara, CA 93101

1. **CALL TO ORDER**
The meeting was called to order at 8:30 a.m.
2. **ROLL CALL OF THE BOARD OF DIRECTORS**
Chair Davis reported that all members were present.
3. **REPORT REGARDING POSTING OF AGENDA**
Imelda Martin, Executive Assistant to the General Manager and Board of Directors reported that the agenda was posted on Friday, April 15, 2011 at MTD's Administrative office, emailed to those on the agenda minutes list and posted on MTD's website.

CONSENT CALENDAR

4. & 5. APPROVAL OF PRIOR MINUTES & CASH REPORT (ATTACHMENT- ACTION MAY BE TAKEN)

Director Rodriguez moved to approve the draft minutes for the meeting of April 5, 2011 and the cash report of March 29, 2011 through April 11, 2011. Chair Davis abstained due to his absence from this meeting.

THIS CONCLUDES THE CONSENT CALENDAR

6. **PUBLIC COMMENT**
There was no public comment made.
7. **MEMORANDUM OF UNDERSTANDING WITH SANTA BARBARA COUNTY ASSOCIATION OF GOVERNEMENTS FOR SERVICE TO VENTURA/ SOUTH COAST COMMUTER SERVICE (ACTION MAY BE TAKEN)**
Following a discussion and a minor revision in language to the MOU, Director Britton moved to approve a draft MOU with SBCAG for service to Ventura/ South Coast Commuter Service. Director McQuary seconded the motion. The motion passed unanimously.
8. **MAJOR PROJECT ACTIVITY REPORT- (INFORMATIONAL)**
Brad Davis, Assistant Controller reviewed the Major Project Activity Report with the Board. This overview included status updates for design, solicitation and implementation phases of several projects. Mr. Estrada provided further details pertaining to the projects. Chair Davis thanked Mr. Davis for his presentation.

9. PROPOSITION 1B (ACTION MAY BE TAKEN)

Following a discussion, Director Weinberg moved to approve the staff recommendation to request Proposition 1B funding allocations for FY 10/11, FY 11/12 and FY 12/13 to cover an order of ten 40-ft. diesel buses, and to reserve the remaining balance for the remainder of the calendar year and then reassess MTD's capital needs. Director Britton seconded the motion. The motion passed unanimously.

10. GENERAL MANAGER'S REPORT- (ACTION MAY BE TAKEN)

Manager of Operations, Bill Morris reported that Operations Supervisors completed CPR Training.

Mr. Estrada reported that the cruise ship that recently visited Santa Barbara opted not to pay for additional service. Our drivers experienced an increase in ridership while the ship was in port.

Mr. Estrada stated that Congress did agree on a Federal Budget for FY 2010-11 at FY 2009/10 levels. A FY 2010-11 budget amendment will be brought to the Board reflecting the amount.

Mr. Maas updated the Board regarding the LOSSAN project and rail service.

Mr. Estrada updated the Board regarding the City of Santa Barbara Master Agreement

Mr. Estrada updated the Board regarding MTD's Grant Management.

Mr. Estrada discussed future recommendations pertaining to the Clean Air Express with the Board.

11. OTHER BUSINESS AND COMMITTEE REPORTS- (ACTION MAY BE TAKEN)

No other items were discussed.

12. RECESS TO CLOSED SESSION- WORKERS' COMPENSATION CLAIM-(ACTION MAY BE TAKEN)

The Board met in closed session pursuant to Government Code §54956.95(b) to consider settlement of a Workers' Compensation claim:

One claim: Leslie Rush vs. MTD

Upon returning from closed session, Chair Davis reported that direction was given to staff to proceed with the settlement of the claim.

13. ADJOURNMENT

Director Britton moved to adjourn the meeting at 9:39 a.m. Director Weinberg seconded the motion. The motion passed unanimously.

AMERICANS WITH DISABILITIES ACT: If you need special assistance to participate in this meeting, please contact the MTD Administrative Office at 963-3364 at least **48 hours in advance** of the meeting to allow time for MTD to attempt a reasonable accommodation.

Santa Barbara Metropolitan Transit District
Cash Report
Board Meeting of May 3, 2011
For the Period April 12, 2011 through April 25, 2011

MONEY MARKET

Beginning Balance April 12, 2011 **\$3,642,564.80**

SB-325 (LTF)	357,329.21
Passenger Fares	172,814.97
Measure "A"	93,541.89
Accounts Receivable	50,913.08
Miscellaneous/Asset Sales	972.75
Total Deposits	675,571.90

ACH Garnishment Trf	(1,252.59)
Bank Fee - April '11	(2,753.01)
ACH Pensions Transfer	(31,993.96)
ACH Tax Deposit	(126,552.30)
Payroll Transfer	(303,133.53)
Operations Transfer	(365,230.55)
Total Disbursements	(830,915.94)

Ending Balance **\$3,487,220.76**

CASH INVESTMENTS

LAIF Account	\$3,293,275.67
Money Market Account	3,487,220.76

Total Cash Balance **\$6,780,496.43**

SELF INSURED LIABILITY ACCOUNTS

WC / Liability Reserves	(\$1,365,087.83)
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Working Capital **\$5,415,408.60**

**Santa Barbara Metropolitan Transit District
Accounts Payable**

Check #	Date	Company	Description	Amount	Voids
98238	4/14/2011	A-Z BUS SALES INC	BUS PARTS	124.99	
98239	4/14/2011	BIG BRAND TIRES	SERVICE VEHICLE MAINTENANCE	139.30	
98240	4/14/2011	BUENA TOOL, INC.	SHOP SUPPLIES	22.95	
98241	4/14/2011	CARQUEST AUTO PARTS	BUS PARTS & SUPPLIES	150.39	
98242	4/14/2011	CHANNEL CITY ENGINEERING	SHOP EQUIPMENT REPAIRS	215.00	
98243	4/14/2011	COAST CLUTCH & BRAKE	BUS PARTS	150.32	
98244	4/14/2011	COAST TRUCK PARTS	BUS PARTS	771.20	
98245	4/14/2011	COX COMMUNICATIONS	INTERNET & CABLE TV	213.02	
98246	4/14/2011	CUMMINS CAL PACIFIC LLC	BUS PARTS	96.16	
98247	4/14/2011	CA STATE BOARD OF EQUALIZATIO	USER FUEL TAX	1,598.30	
98248	4/14/2011	CA. STATE BOARD OF EQUALIZATI	UNDERGROUND STORAGE TANK FEE	3,155.74	
98249	4/14/2011	DELTA DENTAL - CLIENT SERVICES	DENTAL INSURANCE	363.60	
98250	4/14/2011	DELTACARE USA #06485-0001	DENTAL INSURANCE	65.46	
98251	4/14/2011	DENMUN OFFICE EQUIPMENT	OFFICE MACHINE SUPPLIES/MAINTEN	834.66	
98252	4/14/2011	DONS INDUSTRIAL SUPPLY DBA	BUS PARTS/SHOP SUPPLIES	366.77	
98253	4/14/2011	DOWNTOWN ORGANIZATION, INC.	TC MAINTENANCE	450.00	
98254	4/14/2011	GIBBS INTERNATIONAL INC	BUS PARTS	362.22	
98255	4/14/2011	GILLIG LLC	BUS PARTS	256.63	
98256	4/14/2011	GARY GLEASON	HEALTH/DENTAL REIMBURSEMENT	1,534.67	
98257	4/14/2011	HOME IMPROVEMENT CTR.	SHOP SUPPLIES	33.81	
98258	4/14/2011	INDOFF, INC.	OFFICE SUPPLIES	456.54	
98259	4/14/2011	IPC (USA), INC.	BUS FUEL	154,337.55	
98260	4/14/2011	THE JANEK CORP	BUS PARTS	1,141.88	
98261	4/14/2011	JERRY'S PLUMBING & HEATING, IN	PLUMBING	560.00	
98262	4/14/2011	KIMBALL MIDWEST	SHOP SUPPLIES	491.20	
98263	4/14/2011	KLIPPEL TOOL REPAIR DBA	COMPRESSORS MAINTENANCE	256.42	
98264	4/14/2011	MC CORMIX CORP. (OIL)	LUBRICANTS	60.43	
98265	4/14/2011	MCMASTER-CARR SUPPLY CO.	SHOP/B&G SUPPLIES	33.76	
98266	4/14/2011	MIKE CUEVAS GARDENING SERVIC	LANDSCAPE MAINTENANCE SERVICE	630.00	
98267	4/14/2011	MOHAWK MFG. AND SUPPLY CO.	BUS PARTS	10.22	
98268	4/14/2011	MOTOR COACH INDUSTRIES	BUS PARTS	139.38	
98269	4/14/2011	NEWARK ELECTRONICS	B/G SUPPLIES	66.03	
98270	4/14/2011	NU-COOL REDI GREEN	COOLANTS & SHOP SUPPLIES	364.48	
98271	4/14/2011	PREVOST CAR INC.- CREDIT DEPT.	BUS PARTS	65.82	
98272	4/14/2011	PETTY CASH - MORRIS, B.	MISC. PURCHASES	226.57	
98273	4/14/2011	PRAXAIR DISTRIBUTION, INC.	SHOP SUPPLIES	9.45	
98274	4/14/2011	REPUBLIC ELEVATOR, INC	ELEVATOR MAINTENANCE	137.32	

Check #	Date	Company	Description	Amount	Voids
98275	4/14/2011	ROGERS, SHEFFIELD & CAMPBELL,	LEGAL COUNSEL	4,302.45	
98276	4/14/2011	SB LOCKSMITHS, INC.	B&G REPAIR & SUPPLIES	8.97	
98277	4/14/2011	SANTA BARBARA NEWSPRESS DB	PUBLIC NOTICE	13.52	
98278	4/14/2011	SERVICE MASTER OF SANTA BARB	JANITORIAL SERVICES	4,952.00	
98279	4/14/2011	SM TIRE, CORP.	BUS TIRE MOUNTING	793.47	
98280	4/14/2011	SMARDAN-HATCHER CO., INC	B&G REPAIRS & SUPPLIES	66.46	
98281	4/14/2011	SO. CAL. EDISON CO.	UTILITIES	2,457.28	
98282	4/14/2011	SOAP MAN DISTRIBUTIN DBA	CLEANING SUPPLIES	248.93	
98283	4/14/2011	SPECIALTY TOOL & BOLT	BUS STOP SUPPLIES	19.31	
98284	4/14/2011	SPORTWORKS NORTHWEST INC.	BIKE RACK PARTS	880.50	
98285	4/14/2011	STEWART'S DE-ROOTING & PLUMBI	PLUMBING REPAIRS	80.00	
98286	4/14/2011	TEAMSTERS MISC FUND	UNION MEDICAL/DENTAL	117,892.75	
98287	4/14/2011	TRI-COUNTY AUTO GLASS INC	REPLACE BUS WINDOWS	660.00	
98288	4/14/2011	TRAPEZE SOFTWARE GROUP, INC.	SOFTWARE MAINTENANCE CONSULT	6,267.84	
98289	4/14/2011	UNITED PARCEL SERVICE, INC.	FREIGHT CHARGES	371.66	
98290	4/14/2011	INTERSTATE CAPITAL CORPORATI	UNIFORMS	569.78	
98291	4/14/2011	VALLEY POWER SYSTEMS, INC.	BUS PARTS	1,715.65	
98292	4/14/2011	VENTURA STEEL, INC.	B&G REPAIRS & SUPPLIES	13.87	
98293	4/14/2011	VERIZON CALIFORNIA	TELEPHONES	291.65	
98294	4/14/2011	VOICE SMART NETWORKS dba	PHONE SYSTEM SUPPLIES	30.14	
98295	4/14/2011	WAXIE SANITARY SUPPLY DBA	JANITORIAL SUPPLIES	448.88	
98296	4/14/2011	WILSON PRINTING INC.	PRINTING SERVICES	385.03	
98297	4/22/2011	ARCHBALD & SPRAY	LEGAL COUNSEL	7,531.13	
98298	4/22/2011	AMERICAN NAMEPLATE COMPANY	ENGRAVING SERVICES	31.32	
98299	4/22/2011	AMERICAN RED CROSS	CPR TRAINING	500.00	
98300	4/22/2011	ANDREWS, HENRY	MEDICAL REIMBURSEMENT	269.49	
98301	4/22/2011	AXLE TECH INTERNATIONAL DB	BUS PARTS	1,971.86	
98302	4/22/2011	BIG BRAND TIRES	SERVICE VEHICLE MAINTENANCE	17.95	
98303	4/22/2011	CARQUEST AUTO PARTS	BUS PARTS & SUPPLIES	109.62	
98304	4/22/2011	CPI SOLUTIONS DBA	COMPUTER SERVICES	1,110.00	
98305	4/22/2011	CHILD SUPPORT ENFORCEMENT AG	PAYROLL RELATED	147.69	
98306	4/22/2011	CINTAS FIRST AID & SAFETY LOC #	FIRST AID SUPPLIES	445.18	
98307	4/22/2011	CSAC/CPEIA	WORKMANS COMP INSURANCE	1,319.00	
98308	4/22/2011	CUMMINS CAL PACIFIC LLC	BUS PARTS	1,780.32	
98309	4/22/2011	DEAILE, MARY	PAYROLL RELATED	106.15	
98310	4/22/2011	DELTACARE USA #06485-0001	DENTAL INSURANCE	1,374.66	
98311	4/22/2011	DENMUN OFFICE EQUIPMENT	OFFICE MACHINE SUPPLIES/MAINTEN	1,470.00	
98312	4/22/2011	FEDEX OFFICE	PRINTING SERVICES	876.88	
98313	4/22/2011	STATE OF CALIFORNIA	PAYROLL RELATED	728.72	
98314	4/22/2011	GFI GENFARE DBA	FAREBOX REPAIRS & PARTS	498.23	

Check #	Date	Company	Description	Amount	Voids
98315	4/22/2011	GILLIG LLC	BUS PARTS	1,499.56	
98316	4/22/2011	HOME IMPROVEMENT CTR.	SHOP SUPPLIES	18.94	
98317	4/22/2011	GABRIEL HUERTA	DMV REIMBURSEMENT	39.00	
98318	4/22/2011	UNITED STATES TREASURY - IRS	PAYROLL RELATED	500.00	
98319	4/22/2011	IPC (USA), INC.	BUS FUEL	22,299.97	
98320	4/22/2011	SHERIFF CIVIL BUREAU	PAYROLL RELATED	574.22	
98321	4/22/2011	LANSPEED DBA	SOFTWARE SUPPORT	925.00	
98322	4/22/2011	LARA'S AUTO REPAIR DBA	BUS REPAIRS	70.00	
98323	4/22/2011	MARBORG INDUSTRIES (INC)	UTILITIES & RENTAL FEES	160.48	
98324	4/22/2011	OTTIERI, ANN BRADY	PAYROLL RELATED	277.00	
98325	4/22/2011	SB COUNTY FEDERAL CREDIT UNIO	PAYROLL DEDUCTION	1,348.00	
98326	4/22/2011	SEELEY, KAREN	PAYROLL RELATED	75.69	
98327	4/22/2011	SO. CAL. EDISON CO.	UTILITIES	3,913.20	
98328	4/22/2011	SOUTHERN CALIFORNIA GAS COMP	UTILITIES	560.64	
98329	4/22/2011	TEAMSTERS UNION LOCAL NO. 186	UNION DUES	186.27	
98330	4/22/2011	UNITED WAY OF SB	PAYROLL DEDUCTION	88.00	
98331	4/22/2011	YACO SCHOLARSHIP FUND	PAYROLL DEDUCTION	44.00	
				365,230.55	
Current Cash Report Voided Checks:				0.00	
Prior Cash Report Voided Checks:				0.00	
Grand Total:				\$365,230.55	

**Santa Barbara Metropolitan Transit District
Cash Receipts of Accounts Receivable**

Date	Company	Description	Amount
4/12/2011	Santa Barbara Airport	Advertising on Buses	5,252.00
4/12/2011	Santa Barbara Airport	Advertising on Buses	3,838.00
4/13/2011	Godzilla Graphics	Advertising on Buses	9,162.00
4/14/2011	Kara Woods Agency	Advertising on Buses	1,700.00
4/14/2011	Kara Woods Agency	Advertising on Buses	8,807.00
4/18/2011	Rabobank, N.A.	Advertising on Buses	880.00
4/18/2011	Wayne Kosaka Design	Advertising on Buses	3,516.00
4/20/2011	City of SB - Commuter Lot	Commuter Lot Shuttle April	16,945.08
4/25/2011	City of SB Creeks Division	Advertising on Buses	483.00
4/25/2011	SB County Schools	Passes/Token Sales	330.00
Total Accounts Receivable Paid During Period			\$50,913.08



BOARD OF DIRECTORS REPORT

AGENDA DATE: May 3, 2011
DEPARTMENT: Risk
PREPARED BY: Gabriel Garcia
REVIEWED BY: Sherrie Fisher

AGENDA ITEM #: 7
TYPE: Action

Signature

GM Signature

SUBJECT: Renewal of Property Insurance
Effective: May 24, 2011 through May 23, 2012

RECOMMENDATION: Staff recommends continued Property Insurance coverage with MTD's current carrier, Travelers Insurance Company, effective May 24, 2011. Staff further recommends that the Board of Directors review the cost of earthquake, flood, and crime insurance as outlined in the supplemental insurance report.

DISCUSSION: The Property Insurance renewal proposal includes all MTD locations as follows: Cota-Olive Street buildings, Transit Center, remote-charging station in Carpinteria, Overpass facility as a rental property, and MTD's radio repeater (antenna-mounted) off of Gibraltar Road.

The Property Insurance covers losses to buildings, building contents and equipment in the event of a fire. This policy also includes coverage for loss of rental income for the Overpass facility, glass coverage at the Transit Center, and Boiler & Machinery Insurance. The Boiler and Machinery rider indemnifies the MTD for losses resulting from a short circuit to the electrical system and resulting damage to the charging facilities.

This policy specifically excludes coverage for (a) Earthquake, (b) Flood damage and (c) Employee Dishonesty. Coverage for any, or all, of these exclusions would require separate policies. Supplemental information on the next agenda item offers optional coverage for these perils.

Market Scan: Brown and Brown, MTD broker of record, analyzed the market and thus far received two other quotes (Golden Eagle and State National). The quotes are outlined in the budget information below. Bob Fatch of Brown and Brown will be available at the meeting to answer questions.

BUDGET/FINANCIAL INFORMATION: The cost of renewing the property insurance with our current carrier for the next year of coverage represents a savings of \$609 from the expiring premium.

	2011 Quotes	2010-11 Expiring Premium
Travelers Insurance Company	\$12,788	\$13,397
Golden Eagle Insurance Company	\$15,285	
State National Insurance	\$22,004	
Hartford Insurance Company	\$27,000	



BOARD OF DIRECTORS REPORT

AGENDA DATE: May 3, 2011
DEPARTMENT: Risk
PREPARED BY: Gabriel Garcia
REVIEWED BY: Sherrie Fisher

AGENDA ITEM #: 8
TYPE: Action

Signature

GM Signature

SUBJECT: Supplemental Earthquake, Flood and Employee Dishonesty (Crime) Insurance coverage outline

Introduction:

The property insurance renewal for MTD specifically excludes coverage for (a) earthquake, (b) flood damages and (c) employee dishonesty (crime). This agenda item provides information for review and discussion of coverage related to these specific risk exposures.

Market Scan Information to open discussion of risks

Below are quotes for earthquake, flood and crime coverage as stand alone policies. .

Earthquake: The expiring earthquake insurance coverage from Travelers Insurance Company cost \$4861 for \$1 million aggregate coverage with a \$50k deductible. The renewal for this coverage has increased 45%.

Travelers Insurance	Earthquake	\$7,000	\$1 million aggregate loss coverage \$50,000 deductible
Partners Insurance	Earthquake	\$21,080	\$8,608,104 total limit 10% deductible per building

Travelers Insurance	Crime	\$2,859	\$50,000 total limit
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National Flood **Flood** \$74,458 Total (separate quotes below per building)
Insurance Program (through Hartford)

Structure	Value	Coverage Limits	Premium
Admin Bldg*	\$4,276,403	\$500,000** Bldg/\$500,000** Contents	\$22,832
Fuel Service Bldg*	\$298,315	\$298,300 Bldg/\$347,900 Contents	\$17,786
Maintenance Bldg*	\$1,193,258	\$500,000** Bldg/\$500,000** Contents	\$22,832
Bus Wash Bldg*	\$312,796	\$312,796 Bldg/\$0 Contents	\$11,008

*Note: All the Olive St. buildings are in Flood Zone A. Flood coverage is expensive and only available through the State Fund.

**Note: that the maximum coverage we can get from the flood program is \$500,000 bldg, and \$500,000 contents. For more coverage MTD would be required to seek Excess Flood.

MTD QUARTERLY REPORT

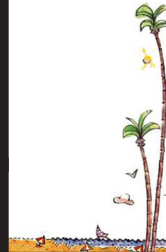
Fiscal Year 2011

3rd Quarter

Period Ending
March 31, 2011



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Planning and Marketing

Ridership by Fare Category (January – March 2011)

Fare Categories	Quarter			YTD		
	Jan 11 - Mar 11	Jan 10 - Mar 10	% Change	FY 2011	FY 2010	% Change
General Fare	302,410	312,415	-3.2%	640,795	695,465	-7.9%
Transfers	193,091	190,366	1.4%	396,024	409,193	-3.2%
Full Fare Prepaid (1)	319,619	351,852	-9.2%	678,360	894,900	-24.2%
Santa Barbara City College	312,821	296,527	5.5%	533,035	554,252	-3.8%
Senior & Disabled Prepaid (2)	160,141	152,454	5.0%	324,642	313,879	3.4%
Shuttle (DWE, Commuter & Seaside)	98,225	106,597	-7.9%	273,443	297,357	-8.0%
UC Santa Barbara	265,844	267,462	-0.6%	342,714	339,521	0.9%
Student Prepaid (3)	176,491	146,767	20.3%	271,148	233,353	16.2%
Free	71,713	79,034	-9.3%	159,304	177,377	-10.2%
My Ride	21,284	19,018	11.9%	54,851	50,056	9.6%
Senior	23,509	23,402	0.5%	51,471	52,976	-2.8%
Persons with Disabilities	10,673	11,980	-10.9%	22,299	23,418	-4.8%
Tokens	7,878	8,065	-2.3%	14,152	15,089	-6.2%
Total	1,963,699	1,965,939	-0.1%	3,762,238	4,056,836	-7.3%

(1) Includes adult 10-ride and unlimited 30-day Passport use.

(2) Includes seniors' and persons with disabilities' 10-ride, and unlimited 30-day Passport use.

(3) Includes student 10-ride and unlimited 30-day Passport use.

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Revenue Hours and Revenue Miles (January – March 2011)

Metrics	Quarter			YTD		
	Jan 11 - Mar 11	Jan 10 - Mar 10	%Change	FY 2011	FY 2010	% Change
Passengers	1,963,699	1,965,939	-0.1%	3,762,238	4,056,836	-7.3%
Revenue Hours	52,213	52,431	-0.4%	105,535	105,320	0.2%
Passengers per Revenue Hour	37.61	37.50	0.3%	35.65	38.52	-7.5%
Miles	657,285	668,390	-1.7%	1,310,472	1,325,152	-1.1%
Passengers per Mile	2.99	2.94	1.6%	2.87	3.06	-6.2%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD System Ridership (January – March 2011)

LINE	Quarter			YTD		
	Jan 11 - Mar 11	Jan 10 - Mar 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	120,068	119,397	0.6%	352,227	370,765	-5.0%
2 East Santa Barbara	175,821	171,592	2.5%	515,896	540,755	-4.6%
3 Oak Park	74,224	76,610	-3.1%	228,055	245,996	-7.3%
4 Mesa / SBCC	42,237	37,008	14.1%	124,063	115,649	7.3%
5 Mesa / La Cumbre	53,807	49,737	8.2%	155,596	152,642	1.9%
6 Goleta	180,426	188,453	-4.3%	551,295	600,165	-8.1%
7 County Health / Fairview	32,339	28,253	14.5%	100,744	70,425	43.1%
8 County Health	32,996	32,912	0.3%	99,215	126,864	-21.8%
9 Calle Real / Old Town Shuttle	18,450	16,949	8.9%	54,263	60,118	-9.7%
10 Cathedral Oaks	8,709	11,989	-27.4%	25,565	40,300	-36.6%
11 UCSB	237,394	237,086	0.1%	698,004	740,788	-5.8%
12x Goleta Express	68,744	67,694	1.6%	210,315	221,535	-5.1%
14 Montecito	27,252	26,333	3.5%	82,049	88,692	-7.5%
15x SBCC / UCSB Express	75,725	72,350	4.7%	201,720	193,980	4.0%
16 City College Shuttle	38,962	36,072	8.0%	107,047	103,408	3.5%
17 Lower West / SBCC	62,858	64,950	-3.2%	173,408	200,474	-13.5%
20 Carpinteria	88,157	86,247	2.2%	265,548	284,198	-6.6%
21x Carpinteria Express	27,075	28,272	-4.2%	82,955	91,382	-9.2%
22 Old Mission	5,450	5,971	-8.7%	16,049	20,208	-20.6%
23 Winchester Canyon	65,683	63,180	4.0%	163,430	173,442	-5.8%
24x UCSB Express	159,859	155,871	2.6%	422,193	418,648	0.8%
25 Ellwood	35,458	30,590	15.9%	89,848	90,426	-0.6%
27 Isla Vista Shuttle	88,675	90,915	-2.5%	215,707	177,179	21.7%
36 Seaside Shuttle	21,401	24,076	-11.1%	72,002	75,642	-4.8%
37 Crosstown Shuttle	38,645	34,006	13.6%	114,101	116,703	-2.2%
Booster Services	76,721	91,088	-15.8%	186,471	255,951	-27.1%
System Subtotal	1,857,136	1,847,601	0.5%	5,307,766	5,576,335	-4.8%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	80,045	85,918	-6.8%	310,045	318,280	-2.6%
31 East Beach Waterfront Shuttle	11,401	12,019	-5.1%	54,663	57,501	-4.9%
32 West Beach Waterfront Shuttle	4,232	4,968	-14.8%	22,782	23,815	-4.3%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	2,942	4,036	-27.1%	8,830	14,062	-37.2%
<i>Valley Express</i>						
82 Goleta, Raytheon	2,356	2,229	5.7%	6,979	6,471	7.9%
83 UCSB, County Health, Cottage Hospital	2,272	1,417	60.3%	5,880	4,651	26.4%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	2,378	1,994	19.3%	6,681	6,118	9.2%
85 Clean Air Express	-	4,361	-100.0%	-	12,261	-100.0%
<i>Unknown</i>						
	937	1,396	-32.9%	2,311	3,218	-28.2%
System Total	1,963,699	1,965,939	-0.1%	5,725,937	6,022,712	-4.9%
<i>Related Routes</i>						
20, 21x Carpinteria	115,232	114,519	0.6%	348,503	375,580	-7.2%
1, 2, 37 East/West & Crosstown	334,534	324,995	2.9%	946,521	998,253	-5.2%
4, 5, 15x, 16, 17 Mesa Lines	273,589	260,117	5.2%	761,834	766,153	-0.6%
6, 11 State/Hollister	417,820	425,539	-1.8%	1,249,299	1,340,953	-6.8%
7, 8, 9 Calle Real/Fairview	83,785	78,114	7.3%	254,222	257,407	-1.2%
82, 83, 84 Valley Express	7,006	5,640	24.2%	17,184	19,372	-11.3%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Passengers per Revenue Hour (January – March 2011)

LINE	Quarter			YTD			
	Jan 11 - Mar 11	Jan 10 - Mar 10	%Change	FY 2011	FY 2010	% Change	
1	West Santa Barbara	49.8	49.6	0.4%	48.3	50.8	-4.9%
2	East Santa Barbara	43.0	42.3	1.7%	41.9	43.9	-4.5%
3	Oak Park	29.7	27.2	9.0%	29.4	28.6	2.6%
4	Mesa / SBCC	36.8	36.3	1.5%	36.4	36.8	-1.1%
5	Mesa / La Cumbre	30.6	28.1	8.8%	29.4	28.8	1.9%
6	Goleta	36.6	41.6	-12.1%	37.7	43.9	-14.2%
7	County Health / Fairview	26.0	23.3	11.2%	26.6	23.9	11.5%
8	County Health	35.6	35.9	-0.6%	35.4	37.6	-6.0%
9	Calle Real / Old Town Shuttle	17.9	16.5	8.3%	17.4	18.7	-6.5%
10	Cathedral Oaks	22.6	31.8	-28.9%	21.9	33.7	-35.1%
11	UCSB	40.8	40.5	0.9%	39.6	41.7	-4.9%
12x	Goleta Express	44.2	44.0	0.4%	44.9	47.6	-5.7%
14	Montecito	21.7	21.2	2.6%	21.7	23.2	-6.4%
15x	SBCC / UCSB Express	45.6	39.4	15.7%	43.8	40.4	8.3%
16	City College Shuttle	84.6	76.5	10.6%	83.8	80.0	4.6%
17	Lower West / SBCC	78.5	73.0	7.5%	70.2	74.7	-6.1%
20	Carpinteria	26.4	26.0	1.7%	26.3	28.2	-6.7%
21x	Carpinteria Express	25.0	26.2	-4.5%	25.7	27.8	-7.4%
22	Old Mission	11.6	12.7	-8.8%	11.2	13.9	-19.5%
23	Winchester Canyon	37.8	35.1	7.7%	30.7	31.9	-3.6%
24x	UCSB Express	61.6	59.9	2.7%	56.0	54.8	2.2%
25	Ellwood	33.7	31.1	8.3%	29.0	30.4	-4.9%
27	Isla Vista Shuttle	46.7	46.2	0.9%	39.4	38.1	3.4%
36	Seaside Shuttle	18.9	21.3	-11.4%	20.0	21.0	-5.0%
37	Crosstown Shuttle	20.4	19.1	7.1%	20.2	21.3	-4.9%
	Booster Services	80.4	88.6	-9.2%	79.1	96.9	-18.3%
	System Subtotal	38.6	38.4	0.5%	36.3	38.0	-4.4%
<i>Downtown Waterfront Shuttles</i>							
30	Downtown Shuttle	32.5	33.7	-3.4%	37.0	37.4	-1.2%
31	East Beach Waterfront Shuttle	23.8	25.2	-5.6%	28.8	30.3	-5.0%
32	West Beach Waterfront Shuttle	17.6	20.8	-15.4%	25.0	26.2	-4.7%
<i>Commuter Lot Shuttle</i>							
50	Carillo Commuter Lot Shuttle	9.5	13.3	-28.2%	9.4	15.0	-37.2%
<i>Valley Express</i>							
82	Goleta, Raytheon	18.4	17.7	4.0%	18.0	16.7	7.9%
83	UCSB, County Health, Cottage Hospital	14.0	8.9	57.7%	12.0	9.5	26.5%
84	La Cumbre, Cottage Hospital, Downtown, SBCC	16.2	13.8	17.4%	15.0	13.8	9.2%
85	Clean Air Express	0.0	29.4	-100.0%	0.0	27.0	-100.0%
<i>Unknown</i>							
		5.9	8.9	-33.7%	4.8	29.5	-83.7%
	System Total	37.6	37.5	0.3%	36.3	38.2	-4.9%

<i>Related Routes</i>							
20, 21x	Carpinteria	26.1	26.0	0.2%	26.2	28.1	-6.8%
1, 2, 37	East/West & Crosstown	39.9	39.4	1.1%	42.7	45.0	-5.2%
4, 5, 15x, 16, 17	Mesa Lines	46.9	43.4	8.0%	44.6	44.5	0.3%
6, 11	State/Hollister	38.9	41.0	-5.1%	38.7	42.6	-9.2%
7, 8, 9	Calle Real	26.2	24.8	5.7%	26.2	27.0	-2.8%
82, 83, 84	Valley Express	16.0	13.1	22.2%	13.4	16.5	-19.0%

Source: MTD Passdat Program, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD 'Too Full to Board' Loads* (January – March 2011)

LINE	Quarter			Year to Date		
	Jan - Mar 11	Jan - Mar 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	16	7	128.6%	37	26	42.3%
2 East Santa Barbara	44	30	46.7%	91	71	28.2%
3 Oak Park	8	3	166.7%	37	11	236.4%
4 Mesa / SBCC	1	15	-93.3%	15	24	-37.5%
5 Mesa / La Cumbre	31	18	72.2%	86	64	34.4%
6 Goleta	114	71	60.6%	323	255	26.7%
7 County Health / Fairview	-	-	0.0%	7	1	600.0%
8 County Health	-	1	-100.0%	1	1	0.0%
9 Calle Real / Old Town Shuttle	-	-	0.0%	1	1	0.0%
10 Cathedral Oaks	-	-	0.0%	3	2	50.0%
11 UCSB	77	44	75.0%	189	152	24.3%
12x Goleta Express	14	7	100.0%	22	30	-26.7%
14 Montecito	1	-	100.0%	4	3	33.3%
15x SBCC / UCSB Express	120	73	64.4%	483	275	75.6%
16 City College Shuttle	132	57	131.6%	210	170	23.5%
17 Lower West / SBCC	18	39	-53.8%	59	116	-49.1%
20 Carpinteria	2	2	0.0%	20	31	-35.5%
21x Carpinteria Express	-	-	0.0%	5	8	-37.5%
22 Old Mission	-	-	0.0%	-	-	0.0%
23 Winchester Canyon	24	44	-45.5%	48	81	-40.7%
24x UCSB Express	201	167	20.4%	524	420	24.8%
25 Ellwood	1	3	-66.7%	3	9	-66.7%
27 Isla Vista Shuttle	100	122	-18.0%	222	165	34.5%
36 Seaside Shuttle	12	1	1100.0%	29	13	123.1%
37 Crosstown Shuttle	5	2	150.0%	5	11	-54.5%
System Subtotal	921	706	30.5%	2,424	1,940	24.9%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	172	296	-41.9%	1,135	1,368	-17.0%
31 East Beach Waterfront Shuttle	5	15	-66.7%	65	63	3.2%
32 West Beach Waterfront Shuttle	-	-	0.0%	8	1	700.0%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express</i>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
20, 21x Carpinteria	2	2	0.0%	25	39	-35.9%
1, 2, 37 East/West & Crosstown	65	39	66.7%	133	108	23.1%
4, 5, 15x, 16, 17 Mesa Lines	301	187	61.0%	853	649	31.4%
6, 11 State/Hollister	191	115	66.1%	512	407	25.8%
7, 8, 9 Calle Real, Fairview	-	1	-100.0%	9	3	200.0%
<i>Unknown/Miscellaneous</i>						
	3	-	100.0%	9	4	125.0%
System Total	1,101	1,017	8.3%	3,641	3,376	7.8%

* Indicates that passengers were refused service because a vehicle was too full to safely board additional riders.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD 'At Capacity' Loads* (January – March 2011)

LINE	Quarter			Year to Date		
	Jan 11 - Mar 11	Jan 10 - Mar 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	19	15	26.7%	38	68	-44.1%
2 East Santa Barbara	79	73	8.2%	157	204	-23.0%
3 Oak Park	38	26	46.2%	69	55	25.5%
4 Mesa / SBCC	1	4	-75.0%	5	14	-64.3%
5 Mesa / La Cumbre	35	18	94.4%	149	63	136.5%
6 Goleta	62	71	-12.7%	248	263	-5.7%
7 County Health / Fairview	1	8	-87.5%	25	12	108.3%
8 County Health	1	4	-75.0%	7	12	-41.7%
9 Calle Real / Old Town Shuttle	-	2	-100.0%	1	4	-75.0%
10 Cathedral Oaks	2	5	-60.0%	3	12	-75.0%
11 UCSB	88	108	-18.5%	343	262	30.9%
12x Goleta Express	66	8	725.0%	120	48	150.0%
14 Montecito	3	1	200.0%	23	10	130.0%
15x SBCC / UCSB Express	113	119	-5.0%	379	365	3.8%
16 City College Shuttle	34	28	21.4%	55	71	-22.5%
17 Lower West / SBCC	10	26	-61.5%	54	92	-41.3%
20 Carpinteria	13	7	85.7%	65	35	85.7%
21x Carpinteria Express	3	13	-76.9%	28	27	3.7%
22 Old Mission	-	-	0.0%	-	-	0.0%
23 Winchester Canyon	15	21	-28.6%	36	28	28.6%
24x UCSB Express	285	202	41.1%	700	446	57.0%
25 Ellwood	1	10	-90.0%	25	55	-54.5%
27 Isla Vista Shuttle	96	70	37.1%	181	174	4.0%
36 Seaside Shuttle	15	7	114.3%	38	25	52.0%
37 Crosstown Shuttle	14	2	600.0%	25	12	108.3%
System Subtotal	994	848	17.2%	2,774	2,357	17.7%
<i>Downtown Waterfront Shuttles</i>						
30 Downtown Shuttle	145	146	-0.7%	536	857	-37.5%
31 East Beach Waterfront Shuttle	2	12	-83.3%	12	28	-57.1%
32 West Beach Waterfront Shuttle	-	1	-100.0%	-	2	-100.0%
<i>Commuter Lot Shuttle</i>						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express</i>						
82 Goleta, Raytheon	-	-	0.0%	-	-	0.0%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	-	-	0.0%
84 La Cumbre, Cottage Hospital, Downtown, SBCC	-	-	0.0%	-	-	0.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
<i>Related Routes</i>						
20, 21x Carpinteria	16	20	-20.0%	93	62	50.0%
1, 2, 37 East/West & Crosstown	112	90	24.4%	220	284	-22.5%
4, 5, 15x, 16, 17 Mesa Lines	193	195	-1.0%	642	605	6.1%
6, 11 State/Hollister	150	179	-16.2%	591	525	12.6%
7, 8, 9 Calle Real, Fairview	2	14	-85.7%	33	28	17.9%
<i>Unknown/Miscellaneous</i>						
	-	-	0.0%	5	-	100.0%
System Total	1,141	1,007	13.3%	3,327	3,244	2.6%

* Classified as a 30-foot vehicle with 10 or more standees, or a 40-foot vehicle with 20 or more standees.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Bicycles Carried (January – March 2011)

LINE	Quarter			Year to Date			
	Jan 11 - Mar 11	Jan 10 - Mar 10	% Change	FY 2011	FY 2010	% Change	
1	West Santa Barbara	741	517	43.3%	1,917	1,955	-1.9%
2	East Santa Barbara	1,476	1,489	-0.9%	4,519	5,094	-11.3%
3	Oak Park	831	803	3.5%	2,382	2,579	-7.6%
4	Mesa / SBCC	475	500	-5.0%	1,600	1,878	-14.8%
5	Mesa / La Cumbre	843	776	8.6%	2,843	2,890	-1.6%
6	Goleta	3,792	3,663	3.5%	12,161	13,091	-7.1%
7	County Health / Fairview	637	658	-3.2%	2,573	1,551	65.9%
8	County Health	598	555	7.7%	1,964	2,400	-18.2%
9	Calle Real / Old Town Shuttle	210	89	136.0%	470	387	21.4%
10	Cathedral Oaks	153	110	39.1%	464	393	18.1%
11	UCSB	5,370	5,133	4.6%	16,440	16,449	-0.1%
12x	Goleta Express	1,546	1,444	7.1%	5,298	5,310	-0.2%
14	Montecito	570	603	-5.5%	1,870	2,005	-6.7%
15x	SBCC / UCSB Express	1,154	1,106	4.3%	2,941	3,035	-3.1%
16	City College Shuttle	269	232	15.9%	682	629	8.4%
17	Lower West / SBCC	341	451	-24.4%	1,298	1,539	-15.7%
20	Carpinteria	1,728	1,702	1.5%	5,683	6,093	-6.7%
21x	Carpinteria Express	713	773	-7.8%	2,393	2,924	-18.2%
22	Old Mission	295	218	35.3%	764	690	10.7%
23	Winchester Canyon	963	905	6.4%	2,622	2,502	4.8%
24x	UCSB Express	3,220	2,874	12.0%	9,334	9,225	1.2%
25	Ellwood	399	486	-17.9%	1,311	1,378	-4.9%
27	Isla Vista Shuttle	919	939	-2.1%	2,039	2,010	1.4%
36	Seaside Shuttle	-	-	0.0%	-	-	0.0%
37	Crosstown Shuttle	-	-	0.0%	-	-	0.0%
<i>System Subtotal</i>		27,243	26,026	4.7%	83,568	86,007	-2.8%
<i>Downtown Waterfront Shuttles (1)</i>							
30	State Street Shuttle	-	-	0.0%	-	-	0.0%
31	East Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
32	West Beach Waterfront Shuttle	-	-	0.0%	-	-	0.0%
<i>Commuter Lot Shuttle (1)</i>							
50	Carillo Commuter Lot Shuttle	-	-	0.0%	-	-	0.0%
<i>Valley Express</i>							
82	Goleta, Raytheon	50	32	56.3%	137	46	197.8%
83	UCSB, County Health, Cottage Hospital	14	88	-84.1%	83	202	-58.9%
84	La Cumbre, Cottage Hospital, Downtown, SBC	31	29	6.9%	131	66	98.5%
85	Clean Air Express	-	11	-100.0%	-	101	-100.0%
<i>Related Routes</i>							
20, 21x Carpinteria		2,441	2,475	-1.4%	8,076	9,017	-10.4%
1,2,37 East/West & Crosstown		2,217	2,006	10.5%	6,436	7,049	-8.7%
4, 5, 15x, 16, 17 Mesa Lines		3,082	3,065	0.6%	9,364	9,971	-6.1%
6,11 State/Hollister		9,162	8,796	4.2%	28,601	29,540	-3.2%
7, 8, 9 Calle Real/Fairview		1,445	1,302	11.0%	5,007	4,338	15.4%
81, 82, 83, 84 Valley Express		95	149	-36.2%	351	314	11.8%
<i>Unknown/Miscellaneous</i>							
		9	11	-18.2%	26	62	-58.1%
System Total		27,347	26,197	4.4%	83,945	86,484	-2.9%

(1) MTD electric shuttles cannot carry bicycles.

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Planning and Marketing

MTD Wheelchairs Boarded (January – March 2011)

LINE	Quarter			Year to Date		
	Jan 11 - Mar 11	Jan 10 - Mar 10	% Change	FY 2011	FY 2010	% Change
1 West Santa Barbara	287	390	-26.4%	1,073	1,267	-15.3%
2 East Santa Barbara	519	558	-7.0%	1,811	1,877	-3.5%
3 Oak Park	372	375	-0.8%	1,083	1,174	-7.8%
4 Mesa / SBCC	46	49	-6.1%	218	216	0.9%
5 Mesa / La Cumbre	192	223	-13.9%	630	700	-10.0%
6 Goleta	781	857	-8.9%	2,522	2,385	5.7%
7 County Health / Fairview	133	124	7.3%	452	438	3.2%
8 County Health	151	87	73.6%	492	458	7.4%
9 Calle Real / Old Town Shuttle	153	217	-29.5%	464	879	-47.2%
10 Cathedral Oaks	-	-	0.0%	8	11	-27.3%
11 UCSB	661	719	-8.1%	2,297	2,051	12.0%
12x Goleta Express	347	235	47.7%	923	706	30.7%
14 Montecito	21	89	-76.4%	218	299	-27.1%
15x SBCC / UCSB Express	30	26	15.4%	96	47	104.3%
16 City College Shuttle	118	57	107.0%	367	192	91.1%
17 Lower West / SBCC	85	107	-20.6%	219	306	-28.4%
20 Carpinteria	372	327	13.8%	1,163	929	25.2%
21x Carpinteria Express	136	104	30.8%	371	343	8.2%
22 Old Mission	3	5	-40.0%	11	18	-38.9%
23 Winchester Canyon	71	65	9.2%	183	181	1.1%
24x UCSB Express	117	106	10.4%	329	295	11.5%
25 Ellwood	27	40	-32.5%	87	81	7.4%
27 Isla Vista Shuttle	22	16	37.5%	44	32	37.5%
36 Seaside Shuttle	18	8	125.0%	81	24	237.5%
37 Crosstown Shuttle	32	50	-36.0%	106	206	-48.5%
System Subtotal	4,694	4,834	-2.9%	15,248	15,115	0.9%
Downtown Waterfront Shuttles						
30 State Street Shuttle	213	115	85.2%	514	644	-20.2%
31 East Beach Waterfront Shuttle	159	74	114.9%	338	270	25.2%
32 West Beach Waterfront Shuttle	1	2	-50.0%	19	32	-40.6%
Commuter Lot Shuttle						
50 Carillo Commuter Lot Shuttle	-	-	0.0%	-	3	-100.0%
Valley Express						
82 Goleta, Raytheon	9	53	-83.0%	109	54	101.9%
83 UCSB, County Health, Cottage Hospital	-	-	0.0%	2	1	100.0%
84 La Cumbre, Cottage Hospital, Downtown, SBC	1	2	-50.0%	2	2	0.0%
85 Clean Air Express	-	-	0.0%	-	-	0.0%
Related Routes						
20, 21x Carpinteria	508	431	17.9%	1,534	1,272	20.6%
1, 2, 37 East/West & Crosstown	838	998	-16.0%	2,990	3,350	-10.7%
4, 5, 15x, 16, 17 Mesa Lines	471	462	1.9%	1,530	1,461	4.7%
6, 11 State/Hollister	1,442	1,576	-8.5%	4,819	4,436	8.6%
7, 8, 9 Calle Real/Fairview	437	428	2.1%	1,408	1,775	-20.7%
81, 82, 83, 84 Valley Express	10	55	-81.8%	113	57	98.2%
Unknown/Miscellaneous						
	-	1	-100.0%	4	3	33.3%
System Total	5,077	5,081	-0.1%	16,236	16,124	0.7%

Source: GFI Genfare, MTD Transit Development Department, Planning Section

Ad Revenue Comparison, FY 2010 to FY 2011

2010	Total Sold	Unit Price	Total Revenue
<i>Sold individually</i>			
Nova King	396	\$150	\$59,400
Nova Queen	0	\$100	\$0
Nova Tail	310	\$150	\$46,500
40' King	276	\$260	\$71,760
40' Queen	192	\$135	\$25,920
40' Tail	226	\$150	\$33,900
Hybrid King	96	\$210	\$20,160
Hybrid Queen	40	\$150	\$6,000
Hybrid Tail	96	\$210	\$20,160
30' Gillig King	143	\$175	\$25,025
30' Gillig Queen	24	\$65	\$1,560
30' Gillig Tail	143	\$150	\$21,450
<i>Sold by fleet</i>			
Valley Express King	0	\$52	\$0
Valley Express Queen	0	\$48	\$0
Valley Express Tail	10	\$104	\$1,040
29' Hybrid King	36	\$77	\$2,772
29' Hybrid Queen	0	\$35	\$0
29' Hybrid Tail	0	\$77	\$0
Crosstown Shuttle Tail	40	\$200	\$8,000
D/W Shuttle Tail	132	\$200	\$26,400
Seaside Shuttle Tail	24	\$200	\$4,800
Wharf Woody Shuttle Tail	5	\$140	\$700

2189

Total Estimated Ad Revenue:	\$375,547
2010 Budget:	\$370,000
Variance:	\$5,547
Total Inventory:	3216
Total Inventory Sold:	2189
Percentage Sold:	68%

2011	Total Sold	Unit Price	Total Revenue
<i>Sold individually</i>			
Nova King	396	\$150	\$59,400
Nova Queen	190	\$140	\$26,600
Nova Tail	392	\$200	\$78,400
40' King	276	\$171	\$47,196
40' Queen	247	\$144	\$35,568
40' Tail	249	\$200	\$49,800
Hybrid King	96	\$180	\$17,280
Hybrid Queen	96	\$150	\$14,400
Hybrid Tail	96	\$210	\$20,160
30' Gillig King	159	\$200	\$31,800
30' Gillig Queen	85	\$144	\$12,240
30' Gillig Tail	137	\$200	\$27,400
<i>Sold by fleet</i>			
Valley Express King	0	\$360	\$0
Valley Express Queen	0	\$280	\$0
Valley Express Tail	0	\$613	\$0
29' Hybrid King	36	\$173	\$6,228
29' Hybrid Queen	18	\$144	\$2,592
29' Hybrid Tail	21	\$200	\$4,200
Crosstown Shuttle Tail	10	\$800	\$8,000
D/W Shuttle Tail	11	\$1,700	\$18,700
Seaside Shuttle Tail	12	\$400	\$4,800
Wharf Woody Shuttle Tail	0	\$0	\$0

2527

Total Estimated Ad Revenue:	\$464,764
2010 Budget:	\$370,000
Variance:	\$94,764
Total Inventory:	3216
Total Inventory Sold:	2527
Percentage Sold:	76%

Transit Operations

AM/PM Startup for January, February, March

Starts (from terminal)	2011				2010			
	Total Trips	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	5,056	1(1)	0	1(2)	4,917	1(1)	0	1 (2)
Weekday PM	2,560	5(1)	0	3(2)	2,135	2(1)	1(3)	2(2)
Saturday	494	0	1(3)	0	540	1(1)	1(3)	4(2)
Sunday	455	0	0	0	504	0	0	0
Quarter Totals	8,565	6	1	4	8,096	4	2	7

AM/PM Startup YTD

Starts (from terminal)	FY 2011				FY 2010			
	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)	Total	Missed/ Late Starts (missing driver)	Missed/ Late Starts (operations error)	Late Starts (bus failure)
Weekday AM	14,566	3(1)	0	6(2)	14,829	3(1)	2(3)	8(2)
Weekday PM	7,203	7(1)	0	5(2)	6,390	2(1)	1(3)	2(2)
Saturday	1576	4(1)	1(3)	2(2)	1523	5(1)	1(3)	4(2)
Sunday	1416	0	0	1(2)	1444	1(1)	0	0
YTD Totals	24,761	14	1	14	24,186	11	4	14

(1) Driver minimally late

(2) Minor maintenance problems requiring repair prior to leaving for start of service.

(3) Incidents/accidents

Transit Operations

Complaints (January, February, March 2011)

Compliments

Month	Passenger Relations	Driving Observations	Schedule/ Policy	Missed Passengers	Complaints	Total Monthly per Passenger Boarding Jan. - March 2011	Total Monthly per Passenger Boarding Jan. - March 2010	
January	4	4	4	3	15	1/42,759	1/24,859	2
February	5	5	6	3	19	1/33,622	1/30,824	0
March	3	5	3	2	13	1/52,575	1/21,785	4
Quarter Total	12	14	13	8	47	1/41,780	1/25,204	6

	Complaints	Compliments
Current FY 11-12 YTD	208	40
Prior FY 09-10 YTD	324	87

Transit Operations



Fleet Facts

EV Fleet	Number in Fleet	Battery Type	Traction
EV's 1 -11	9	Lead Acid	DC Drive
EV's 12 – 17 & 20 - 21	8	Ni-Cad	AC Drive
EV's 18 & 19	2	LiFePO4	AC Drive
EV 22	1	Lead Acid	AC Drive

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
154,156	249,326	0.62	\$108,040	\$50,832	\$1.34

Prior Fiscal Year to Date (March 31, 2010)

Miles	KWH	MPK	Parts	Labor	Cost per Mile
154,093	245,387	0.63	\$61,114	\$45,642	\$0.99

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
1992 Flxible Metro	8	Cummins ISM Inline 6	Voith D863W7.2

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
58,819	3.98	\$40,079	\$10,727	\$15,941	\$1.13

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
60,756	4.17	\$29,242	\$8,575	\$15,545	\$0.88

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
1998 Nova LFS	28	Detroit Diesel Series 40 inline 6	Allison B400R
2000 Nova LFS	5	Detroit Diesel Series 40 inline 6	Allison B400R

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
899,806	4.26	\$569,884	\$208,636	\$140,682	\$1.02

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
931,643	4.36	\$419,995	\$243,431	\$140,994	\$0.86

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2009 Gillig Hybrid LF 29	3	Cummins ISB Inline 6	Allison EP40

Fleet Consumption Statistics Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
42,616	5.75	\$20,154	\$5,457	\$7,031	\$0.77
Full Fiscal Year to Date					

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
59,023	6.18	\$18,481	\$2,243	\$4,630	\$0.43
Partial Fiscal Year to Date only, buses placed in service August 24, 2009					

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 29	14	Cummins ISB inline 6	Allison B300R

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
317,299	4.71	\$183,187	\$83,020	\$48,234	\$0.99

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
293,096	4.93	\$116,689	\$53,211	\$50,028	\$0.75

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2007 Gillig Hybrid LF	8	Cummins ISB Inline 6	Allison EP40

Fleet Consumption Statistics Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
272,356	5.35	\$138,655	\$33,804	\$31,601	\$0.75

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
269,022	5.40	\$99,291	\$21,344	\$25,161	\$0.54

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine Type	Transmission
2004 Gillig LF 40	15	Detroit Diesel Series 50 inline 4	Allison B400R

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
448,003	4.08	\$306,427	\$93,761	\$56,928	\$1.02

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
426,549	4.06	\$215,284	\$92,538	\$64,317	\$0.87

Transit Operations



Fleet Facts

Diesel Fleet	Number in Fleet	Engine	Transmission
2004 MCI D4000	3	Detroit Diesel Series 60 inline 6	Allison B500
2004 MCI D4500	2	Detroit Diesel Series 60 inline 6	Allison B500

Fleet Consumption Statistics

Fiscal Year to Date (March 31, 2011)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
59,183	4.73	\$34,086	\$14,975	\$8,485	\$0.97

Prior Fiscal Year to Date (March 31, 2010)

Miles	MPG	Fuel/Oil	Parts	Labor	Cost per Mile
79,616	4.89	\$31,629	\$11,103	\$8,286	\$0.64

Bus Series	Fiscal Year	All Road Calls	Mechanical Road Calls	Accumulated Miles	Average Miles between Mechanical Road Calls
400 Nova 40 ft	2010/2011	339	277	899,806	3,248
	2009/2010	-	-	-	-
500 Flexible 40 ft	2010/2011	169	130	931,643	7,166
	2009/2010	16	10	58,819	5,882
600 Gillig 40 ft	2010/2011	-	-	-	-
	2009/2010	31	25	60,756	2,430
700 Gillig 29 ft	2010/2011	96	73	448,003	6,137
	2009/2010	-	-	-	-
700 Gillig 29 ft Hybrid *	2010/2011	100	93	317,299	3,412
	2009/2010	-	-	-	-
800 MCI 45 & 40 ft	2010/2011	80	69	293,096	4,248
	2009/2010	6	6	42,616	7,103
900 Gillig 40 ft Hybrid	2010/2011	-	-	-	-
	2009/2010	9	8	59,023	7,378
Elec Veh.	2010/2011	4	3	59,183	19,728
	2009/2010	-	-	-	-
Fleet	2010/2011	3	3	79,616	26,539
	2009/2010	81	71	272,356	3,836
Fleet	2010/2011	-	-	-	-
	2009/2010	51	46	269,022	5,848
Fleet	2010/2011	242	116	154,156	1,329
	2009/2010	-	-	-	-
Fleet	2010/2011	101	59	154,093	2,612
	2009/2010	868	639	2,252,238	3,525
Fleet	2010/2011	-	-	-	-
	2009/2010	525	413	2,273,798	5,506

*Partial Q1 and full Q2, Gillig hybrid buses placed in service August 24, 2009

Management & Administration

January through March 2011

MTD Turnover Rate 2008-2011	Third Quarter 2008	Third Quarter 2009	Third Quarter year 2010	Third Quarter year 2011
Staff	2%	2%	0%	0%
Drivers	3%	1%	1%	1%
Service Workers	0%	0%	0%	0%
Mechanics	0%	0%	0%	0%
Overall % Totals	2%	1%	1%	1%

Management & Administration

January through March 2011

Workers' Compensation Claims

Workers' Compensation Claims (employee injury)	Temporary Disability (lost time)	No Lost time (first aid only)
January - March 2008	1	0
January - March 2009	0	2
January - March 2010	3	3
January - March 2011	0	2

Liability Claims

Liability Claims (bus accidents)	Reportable to National Transit Data Base	Reportable to MTD
January - March 2008	0	10
January - March 2009	2	9
January - March 2010	0	3
January - March 2011	1	6

Transit Finance

Compliance Report for Quarter Ending March 31, 2011

As a recipient of Federal funds from the Federal Transit Administration (FTA), the Santa Barbara Metropolitan Transit District (MTD) is subject to a number of rules and regulations. This report describes actions taken between January 1 and March 31, 2011, to address these requirements.

MTD Compliance Actions

Participated in FTA "Webinars" regarding ARRA reporting requirements.

Submitted quarterly and annual reports as required for MTD's American Recovery and Reinvestment Act of 2009 (ARRA) grant.

Submitted Milestone Progress Reports and Federal Financial Reports for MTD's FTA grants as required.

Finalized MTD's National Transit Database annual report for FY 2010.

Submitted MTD and Easy Lift monthly National Transit Database Safety and Security reports to FTA.

Submitted MTD and Easy Lift monthly National Transit Database Ridership reports to FTA.

Submitted Disadvantaged Business Enterprise (DBE) Quarterly "Uniform Report of DBE Commitments/Awards and Payments" to FTA as required.

Submitted triennial Title VI Non-Discrimination Program Update to FTA as required.

Submitted calendar year 2010 Drug & Alcohol Program MIS data to FTA, as required.

Reviewed and certified calendar year 2010 Safety & Security data for FTA, as required.

Continued to monitor all FTA compliance areas.

Continued to monitor the Americans with Disabilities Act (ADA) complementary paratransit service operated by Easy Lift Transportation for MTD (*MTD is responsible for this service, and must ensure that it complies with all FTA requirements*).

OLIVIA RODRIGUEZ
BOARD DIRECTOR

DICK WEINBERG
BOARD DIRECTOR

CHUCK McQUARY
SECRETARY

DAVE DAVIS
CHAIR

ROGER ACEVES
VICE CHAIR

BRIAN FAHNESTOCK
BOARD DIRECTOR

JOHN BRITTON
BOARD DIRECTOR

SHERRIE FISHER
GENERAL MANAGER

IMELDA MARTIN
EXECUTIVE ASSISTANT

NATASHA CARBAJAL
ADMIN. ASSISTANT-
RECEPTIONIST

JERRY ESTRADA
ASSISTANT GENERAL
MANAGER/
CONTROLLER

DBE

STEVE MAAS
MANAGER OF
STRATEGIC
PLANNING &
COMPLIANCE

BRAD DAVIS
ASSISTANT
CONTROLLER

TOM SHELDON
IT MANAGER

JUAN PEREZ
ELECTRONIC
COMMUNICATIONS/
FAREBOX TECHNICIAN

JOSH MARTINEZ
FARE & REVENUE
COLLECTION
TECHNICIAN

DAVID DAMIANO
MANAGER OF TRANSIT DEVELOPMENT &
COMMUNITY RELATIONS

KATE SCHWAB
ASST. MANAGER
OF MARKETING &
CUSTOMER SERVICE

MARTHA TORRES
LEAD CUSTOMER
SERVICE REP.

4 FT & 1PT
CUSTOMER
SERVICE REPS

CYNTHIA BOCHE
ASST. PLANNING
MANAGER

PAUL TUMBLESON
SENIOR SCHEDULER

PABLO ZUNIGA
ROUTE PLANNER/
SCHEDULER

ROBERT OLIVERA
BUS STOP MAINTENANCE

DALE ZIELINSKI
MANAGER OF
MAINTENANCE

FRANK REYNOSO
FACILITIES SPECIALIST

MIKE CARDONA
SUPERINTENDENT OF
MAINTENANCE

1
FOREMAN
13
MECHANICS

1
UTILITY WORKER

RICARDO CABRERA
LEAD UTILITY

STEVE HAHN
MATERIALS MANAGER

SUSAN SCHORR
MAINTENANCE DATA
ANALYST

JOHN HERRERA
PARTS CLERK

LIZ DE LA TORRE
MANAGER OF
ACCOUNTING

THAIS SAYAT
ASST. ACCOUNTING
MANAGER

DIANA BAUTISTA
BOOKKEEPER

PATRICIA SARABIA
ACCOUNTING CLERK

3
UTILITY WORKERS

9
SERVICE WORKERS

BILL MORRIS
MANAGER OF
OPERATIONS

DAVE MORSE
SUPERINTENDENT OF
OPERATIONS

HATTIE HUSBANDS
OPERATIONS ASSISTANT

3
ROAD SUPERVISORS

2
TERMINAL
SUPERVISORS

2
TRANSIT CENTER
SUPERVISORS

1
TRAINING
SUPERVISOR

150
DRIVERS

DRIVERS

DRIVERS

MTD
Santa Barbara

ORGANIZATIONAL CHART

UPDATED 2/01/2011

To: Chair Davis
Members of the Board of Directors
From: Sherrie Fisher, General Manager
Date: April 29, 2011
Subject: Administrative Update

Human Resources has completed transition to Delta Dental for all drivers, maintenance, and utility staff, including outreach to all regarding the 125C Tax Saver premium deduction benefit. Accounting is in the process of applying the resulting elections in payroll.

HR/Risk Manager Gabriel Garcia worked with Broker Brown and Brown to research options for MTD Property Insurance renewal, now on the agenda for Tuesday's meeting.

Congratulations to Gabriel and his wife on news of their newborn, Ava Luisa Garcia, DOB 4/26/2011.

Operations Staff met with the City Of Santa Barbara's Senior Public Works Inspector regarding plans to install 18 paper racks at the Cabrillo/Bath House bus stop. Due to MTD staff recommendation, the City chose to relocate the racks further up the street, and to extend the red zone to better accommodate MTD's 40' buses. Staff appreciates the close working relationship with the city on the many projects throughout each year.

On April 24th the cruise ship Crystal came back through the area and moored in the channel. Reports from drivers indicated that passenger loads were slightly larger, but that there were no notable service issues.

MTD supplied a bus for meeting attendees following Transit Talk Wednesday evening. Driver Danny Sifuentez transported 12 passengers to the Transit Center to transfer to other evening service.

On April 18th, Operations and Planning Staff met with the general contractor and staff from the Artisan Court project regarding stops on Cota Street at Olive Street that serve this project (and MTD's administrative offices). As part of the development, these stops are in the process of being upgraded including shelters. These two stops will remain closed for approximately three weeks while the work is performed.

Staff attended a "South Coast Rail Working Group" meeting on April 20th. This is a staff-level group that meets on an as-needed basis to discuss the ongoing efforts to provide commuter-friendly rail service from Ventura County to the South Coast. The meeting comprised an update from SBCAG staff regarding recent discussions among SBCAG, Metrolink, and Caltrans regarding the possibility of contracting with Metrolink to operate commuter rail service into the South Coast.

Staff attended the LOSSAN Board meeting on April 29th. (The LOSSAN Rail Corridor Agency is the Joint Powers Authority formed by several public entities to coordinate planning efforts for the 351-mile-long Los Angeles-San Diego-San Luis Obispo rail corridor). The meeting included an update on efforts to provide rail service during the morning and afternoon peak periods between Ventura County and the South Coast.

Valley Power Systems informed us that a DPIM (Dual Power Inverter Module) for Bus #902 is expected to arrive at their facility today. Installation may be completed as early as Friday of this week.

A replacement BMS communications module has been received from Winston battery (formerly named Thunder Sky) and installed in EV 19 on Monday. This new module appears to have corrected the problem with the BMS. Further operation will confirm. As to LiFePO4 battery performance, EV19 has been running without problem since the last week of February 2011. The first bus in this project (EV18) has been running successfully since the last week of July 2010.

The DEF dispenser system has been received and installation has commenced.

A determination has been made that, if need arises, LiFePO4 batteries can be installed in EV's 6 and 8 (tentatively designated for future retention). Installation would require less modification than is required for the E-bus shuttles.

Bike racks have been installed and bike storage pods are in transfer process from SBCAG for the bike storage area adjacent to the back door of the administration building.

The annual mowing of grass, weeds and small brush on the Calle Real property is complete.