



VALLEY EXPRESS

PASS REFUND REQUEST

Thank you for riding the Valley Express.

Please use this form to claim refunds for unused or partially unused Valley Express passes.

- Only refund requests accompanied by an unused or partially unused Valley Express pass (either 10-Ride or 30-Day) will be accepted.
- Please fill the form out completely, with your name, address, & phone number.
- Note: Refunds will be processed as of Monday, August 22, 2011, after the Valley Express service ends on Friday, August 19, 2011.
- Customer Service Representatives at the Transit Center may refund your partially used pass for up \$25 in cash only.
- All other requests must be sent to the MTD business office at 550 Olive St, Santa Barbara, 93101.
- Your refund check will be mailed to the address provided.
- Refunds will be processed within 7-14 business days.
- NO refund requests will be accepted after September 30, 2011.

Name

Address

City, ST, ZIP

Phone Number

Enclose your unused or partially-unused Valley Express bus pass & mail to:

SBMTD
550 Olive Street
Santa Barbara, CA 93101

Passes enclosed: _____ x 10-Ride _____ x 30-Day